MALAITA ROADS IMPROVEMENT AND MAINTENANCE PROJECT

Environmental and Social Management Plan: Resealing of Sealed Roads, Version B

Prepared by:

Pacific Aviation Investment Program (PAIP) Technical and Fiduciary Services Unit (TFSU)

Quality Information

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GLOSSARY AND ABBREVIATIONS

ADB	Asian Development Bank	
AGO	Attorney Generals Office	
AP	Affected Person/People	
BML	Building Materials License	
CAC	Community Advisory Committee	
CESMP	Contractors Environmental and Social Management Plan	
CLO	Community Liaison Officer	
CoC	Codes of Conduct	
COL	Commissioner of Lands	
CPIU	Central Project Implementation Unit	
CSO	Civil Society Organisation	
CSS	Country Safeguard Systems	
DBST	Double Bituminous Surface Treatment	
DC	Development Consent	
DPO	Disabled Persons Organisation	
EA	Executing Agency	
ECD	Environmental and Conservation Department	
EIS	Environmental Impact Statement	
ESHS	Environmental, Social, Health and Safety	
ESMF	Environmental and Social Management Framework	
ESMP	Environmental and Social Management Plan	
ESS	Environmental and Social Safeguards	
FSC	Family Support Centre	
GBV	Gender Based Violence	
GCLS	Grievance Complaints and Logging System	
GCT	GBV Compliance Team	
GRM	Grievance Redress Mechanism	
НСС	Honiara City Council	
HIR	Honiara International Airport	
HIV/AIDS	Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome	
НТ	Human Trafficking	
IA	Implementing Agency	
IFC	International Finance Corporation	
IOL	Inventory of Losses	

IUCN	International Union for Conservation of Nature	
LAeq	Equivalent Continuous Level	
LAR	Land Acquisition and Resettlement	
LARP	Land Acquisition and Resettlement Plan	
LBES	Labour Based Equipment Support	
LTA	Lands and Titles Act	
MCA	Ministry of Communication and Aviation	
MECDM	Ministry of Environment, Climate Change, Disaster Management and Meteorology	
MFAT	Ministry of Foreign Affairs and Trade	
MID	Ministry of Infrastructure Development	
MLHS	Ministry of Lands, Housing and Survey	
MOA	Memorandum of Agreement	
MOU	Memorandum of Understanding	
MRIMP	Malaita Roads Improvement and Maintenance Program	
MTTAP	Medium Term Transport Action Plan	
MUA	Munda Airport	
NDS	National Development Strategy	
NGO	Non-government organisations	
NSS	National Safeguard Specialist	
NTF	National Transport Fund	
OHS	Occupational Health and Safety	
ОР	Operational Policy	
PAIP	Pacific Aviation Investment Program	
PCCSP	Pacific Climate Change Science Program	
PER	Public Environmental Report	
PESMP	Project Environmental and Social Management Plan	
PIB	Public Information Bulletin	
PMU	Project Management Unit	
PPE	Personal protective equipment	
PS	Permanent Secretary	
	Project Steering Committee	
PSC	Project Steering Committee	
PSC PST	Project Support Team	
PST	Project Support Team	

SECP	Stakeholder Engagement and Consultation Plan	
SI	Solomon Islands	
SIG	Solomon Islands Government	
SINWC	Solomon Islands National Women Counsel	
SIRAP	Solomon Islands Roads and Aviation Project	
STC	Save The Children	
STD	Sexually transmitted diseases	
SWMP	Solid Waste Management Plan	
TFSU	Technical and Fiduciary Services Unit	
TIMS	Transport Infrastructure Management Services	
TMP	Traffic Management Plan	
UXO	Unexploded Ordinance	
WB	World Bank	
WoMP	Worker Management Plan	

1 Introduction

1.1 Project Overview

Under the World Bank (WB) funded Solomon Islands Road and Aviation Project (SIRAP) the Malaita Roads Improvement and Maintenance Project (MRIMP) has been developed to address a set of key priority interventions aimed at improving the condition and climate resilience of the 215km road network and ensuring its sustainability.

The following table outlines the various approaches that are generally proposed along the length of the identified network. The identified works will only be undertaken on roads which are confirmed as having been declared and gazetted as public roads under the Roads Act.

Location	Investment	Description
Auki and north of Bina	Reseal the existing 17 km of paved roads	The existing sealed roads in Malaita are past the end of their service life and are failing. This activity will patch existing roads, provide a reseal, and also improve roadside drainage.
Dala-Auki	Bridge upgrading	There are two log bridges and one steel truss bridge which are in urgent need for replacement. The project will replace them, potentially trialling modular bridges and geosynthetic reinforced soil (GRS) abutments as these technologies have not been used in the Solomon Islands and offer many potential advantages, especially in post disaster situations.
Malaita Main Road Network	Grading and regravelling	There are approximately 200 km of gravel roads on Malaita and they receive sporadic maintenance, which often sees them impassable during the rainy season. An impediment has been the lack of long-term commitment to contractors. The project will have two contracts to provide regular grading and re-gravelling to meet an appropriate performance level for a period of four years.
Malaita Main Road Network	Routine maintenance	Routine maintenance includes clearing drainage ditches, culverts, bridges, the road reserve (i.e. vegetation control), small landslides (up to 10 m³), repairing the road shoulder, sealing cracks, joints, repairing potholes, removing loose materials from slopes, and repairing retaining walls. The project will include hybrid performance based routine maintenance contracts with the gravel road maintenance contracts (i.e., four years of routine maintenance). The routine maintenance contracts will also cover paved roads as well so that the entire main network is receiving routine maintenance. The contractors will be required to use at least 50% women for the work
Selected Main Road Network Locations	Spot improvements for climate adaptation	At selected locations the project will make spot improvements to improve climate resiliency—for example paving on steep slopes; putting in hard drainage; repairing coastal protection, river training, etc.
Main Road Network	Road Safety	The project will undertake a road safety audit to identify areas where improvements in road safety could be made

and then finance as many improvements as possible within
the budget limitations.

An Environmental and Social Management Framework (ESMF) has been developed for MRIMP which has established a process of environmental and social screening which will allow the institutions in charge of the implementation of the subprojects to identify, assess and mitigate the environmental and social impacts of subproject investments. The ESMF also determined the institutional measures to be taken during the project implementation, including those relating to capacity building.

Under the ESMF, all MRIMP subprojects are required to have an Environmental and Social Management Plan (ESMP).

1.2 Overview of Proposed Resealing Work Subproject

This first subproject of the MRIMP provides for the resealing of the existing sealed public roads on Malaita. There are approximately 17km of sealed roads on Malaita of which approximately 11km are confirmed as gazetted under the Solomon Islands Road Act (Figures 1 to 3). The Project ESMF and Project Appraisal Document (PAD) confirm that SIRAP MRIMP works will only be undertaken on gazetted roads, therefore this subproject limits itself in scope to those confirmed roads with the understanding that should it be confirmed that the remaining 6km of sealed roads are gazetted, both subproject scope and this ESMP will be updated to include these additional kilometres.

Civil Works: The gazetted sealed roads will be resealed to avoid accelerated deterioration due to rainfall and traffic. The roads will not be widened, works will be undertaken on the existing road footprint. Double Bituminous Surface Treatments (DBST) or a cement concrete pavement will be applied, which have proven to work well on the island with minimal maintenance. Shoulders will be gravelled except on steep sections, where paved shoulders and lined drains will likely be applied to avoid shoulder damage and edge break off due to runoff water. Base and sub-base courses will be constructed of local river gravel and local coronous material where this is found to be suitable (based on testing).

Laydown sites for staging of the civil works, preparation of DBST, processing of aggregate and producing concrete will be needed along the route. Separate stockpile sites may also be required for aggregates along the route.

Heavy plant as well as specialized equipment to prepare DBST seals will be required to undertake the civil works

The civil works of the reseal subproject will consider the need to provide climate resilient infrastructure solutions that are fit for purpose and have appropriate road safety enhancements.

Road Safety: The subproject will introduce measures to reduce speeds, focusing on locations near schools, markets and other places with high pedestrian traffic. Speed signs and physical traffic calming measures such as speed humps and rumble strips. It will also consider opportunities for footpaths to protect pedestrians. The subproject will include the introduction of safety measures at bridge locations within the identified subproject section, warning road users of the reduced carriageway width.

Works Supervision: An international supervision consultant will work with the engineer in the Ministry of Infrastructure Development (MID) Malaita office during the initial construction works of the subproject with great responsibility given to national consultants and to MID staff once the

subproject moves into the maintenance phase. Regular technical audits will be carried out by the international supervision consultant to verify performance.

1.3 ESMP Scope and Development

This ESMP provides the environmental and social management protective measures that are to be implemented during resealing of the existing sealed gazetted roads on Malaita.

Key activities include:

- Land clearance and preparation for laydown site and stockpile sites
- Road resealing
- Aggregate extraction
- Construction / installation of road and traffic safety infrastructure
- Management of road construction traffic
- Management of local traffic at the construction interface
- Decommissioning of laydown site

Initial project screening based on field investigations and community consultations have confirmed the ESMFs assessment of Category B for this subproject. It finds that potential impacts are less than significant, site specific, mostly reversible and that a range of potential measures for mitigation can be readily designed in the majority of cases. In accordance with WB safeguard policies, an environmental assessment is required to adequately screen and assess potential environmental and social impacts and to prepare an ESMP based on the MRIMP ESMF.

The ESMP has been developed based on the SIRAP ESMF, site visits and community consultations.

1.4 Integration of ESMP

It is the responsibility of the Ministry of Infrastructure Development (MID) Project Management Unit (PMU) to ensure that this ESMP is fully integrated into the project. The ESMP shall form part of any bid documentation of physical works for the reseal subproject, and it shall be the PMU's responsibility to ensure that ALL procurement documents and contractual specifications is subject to review against this ESMP and the January 2017 version of the World Bank standard procurement documents to ensure that all appropriate safeguard measures are captured at the bid stage and in all contracts.

It is further the responsibility of the PMU to ensure that this ESMP is considered in review of any Terms of Reference (TOR) for Technical Assistance developed for the subproject. The safeguard requirements for any design or supervision of the Subproject will be fully integrated into TOR to ensure that all safeguard responsibilities allocated within the ESMP are realized at the tender stage.

In this way, the ESMP will be fully integrated within the Subproject so that the required measures will be fully appreciated by all responsible parties and successful implementation will be achieved.

1.5 Disclosure

As part of the requirements of Solomon Islands law and World Bank policy, the ESMP is to be publicly disclosed by the Ministry of Infrastructure Development as the agency responsible for project preparation. MID will ensure the ESMP Executive Summary is translated into Pigin prior to disclosure in hard copy and online, in a manner that can be easily downloaded with existing network bandwidth and the accessibility that people currently have to the internet. A public flyer and/or radio advert will alert the public to the disclosure of the instruments. Likewise, MID will ensure that

several copies of all prepared safeguard instruments are available locally at the Malaita MID office and easily accessible to affected groups and local Non-Governmental Organisations (NGOs).

The ESMP will be reviewed, updated and approved if necessary. For each approved updated version of this ESMP, the PMU will be responsible for disclosure through the above channels.

2 Potential Environmental and Social Impacts

The environmental and social impacts are assessed based on the findings of the ESMF

2.1 Impacts on Sensitive Receptors

Sensitive receptors along the 11km of sealed gazetted road along the subproject route have been identified and are marked in Figures 1 to 3. Environmental and social sensitive areas have been identified during field investigations. The reseal works along the gazetted sealed roads will take place in three wards: Buma, Aimela and Auki Wards. Buma and Aimela wards are rural with scattered villages. Auki Ward is the main urban and administrative centre of Malaita and is densely populated with residential and commercial areas. Auki is also home to the main port on Malaita.

Table 1 summaries the key potential environmental and social impacts on those sensitive receptors in relation to the resealing of the gazetted roads, based on the subproject screening and the ESMF.

Table 1: Summary of sensitive receptors along gazetted sealed road.

	Sensitive Receptor	Potential Impact
1		 Encroachment into the road reserve: Disruption to activites in encroachment area. Damage to property from construction machinery. Temporary loss of access to assets when works in close proximity.
2	Capitary Capitary	 School: Traffic accidents involving school children coming to and from school. Traffic accidents involving people going to and from sports events. Noise and dust disturbance during school hours. Increase in traffic speed after resealing.

Roadside Tree Plantation:

 Accidental damage to / loss of assets during construction works.

3

4



Roadside Workshop:

- Noise and dust disturbance during construction works.
- Limted access to workshop during construction works.
- Accidental damage to roadside property during construction works.



Bridge:

- Damage to existing infrastrucure from heavy loaded trucks and machinery.
- Choke point for traffic during construction works.

5



Narrow bridge with no walkway:

- Pedestrian safety risk from construction equipment and truck during crossing.
- Pedestrian safety risk after upgrade works from regular traffic competing with pedestrians for space on bridge span.



Gravel extraction site:

- Reduction in water quality of river from sedimentation.
- Temporary reduction in available river gravels to other local proejcts.
- Water pollution (oil/fuel spill) from working with extraction machinery in and around river.
- Regular altering of habitat from active gravel extraction – not considered a natural habitat under OP4.04
- Approximately 6km downstream to coast
 no impacts on marine environment.

Steep section:

 Ongoing climate related degradation of resealed road on completion of works due to runoff on road surface.



8

7



Church:

- Traffic accidents involving pedetrians going to and from church.
- Noise and dust disturbance during construction works.

Mapillary

School:

- Traffic accidents involving school children coming to and from school.
- Traffic accidents involving people going to and from sports events.
- Noise and dust disturbance during school hours.
- Increase in traffic speed after resealing.



School:

- Traffic accidents involving school children coming to and from school.
- Traffic accidents involving people going to and from sports events.
- Noise and dust disturbance during school hours.
- Increase in traffic speed after resealing.



Health Center:

- Traffic accidents involving patients and visitors going to and from the health center.
- Noise and dust impacts during construction works.



Health Center:

- Traffic accidents involving patients and visitors going to and from the health center.
- Noise and dust impacts during construction works.
- Accidental damage to security fence during construction works.

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Health Center:

- Traffic accidents involving patients and visitors going to and from the health center.
- Noise and dust impacts during construction works.



School:

- Traffic accidents involving school children coming to and from school
- Noise and dust disturbance during school hours
- Increase in traffic speed after resealing



Health Center:

- Traffic accidents involving patients and visitors going to and from the health center.
- Noise and dust impacts during construction works.



School:

- Traffic accidents involving school children coming to and from school.
- Traffic accidents involving people going to and from sports events.
- Noise and dust disturbance during school hours
- Increase in traffic speed after resealing.

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Shops and Retails Spaces in Auki:

- Noise and dust access during construction works.
- Traffic impacts from construction vehicles.
- Reduced access to shops for community during works.



Auki Produce, Handicraft and Fish Market:

- Noise and dust access during construction works.
- Traffic impacts from construction vehicles.
- Reduced access to stalls for community and vendors during works.



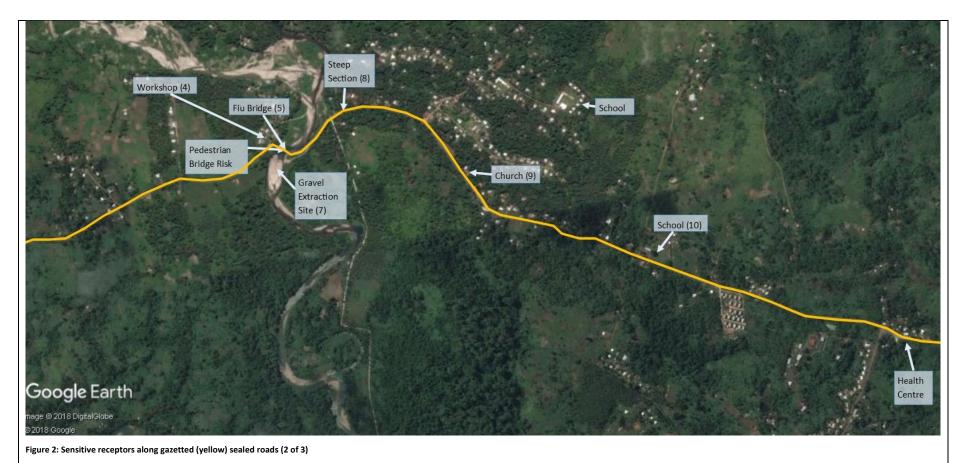
River:

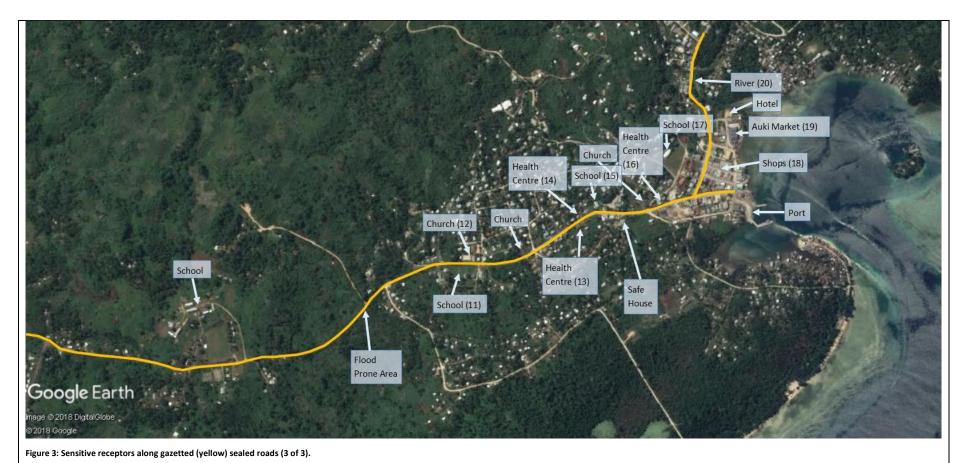
- Not consdiered a natural habitat under OP4.04 but still a sensitive receptor given its proximity to coastal environment (500m).
- Water pollution from oil or fuel spill.
- Alteration of water quality and course from dumped stones or aggregate.
- Increased sedimentation from run off during construction works.
- Infrastructure vunerable to climate related changes to river.

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Figure 1: Sensitive receptors along gazetted (yellow) sealed roads (1 of 3)





2.2 Impacts in Other Areas

Table 2 summarises the key potential environmental and social impacts from general road related activities. These impacts are based on subproject screening and the detailed impacts listed in the ESMF.

Table 2: Summary of key potential impacts

Activity / Parameter Potential Impacts			
Solid Waste Generation	 Waste spill on road network from haulage trucks causing traffic hazard. Soil and water pollution from waste leachate. Increased burden on Malaita landfill sites. Public health impacts from poorly stored waste. 		
Hazardous Substances and Materials	 Water and soil pollution from spilled or improperly stored fuel, oil or bitumen produce Changes to river water and soil pH level from concrete wastewater or slurry Contamination of ground water from concrete waste water 		
Noise	 Increased noise levels along haulage route during transportation of materials Sustained increased noise levels at work sites Noise disruption to village life if works occur outside normal working hours Increased noise levels in area surrounding construction laydown and aggregate extraction/processing sites. 		
Erosion and Sediment Control	 Erosion of exposed soil and sub base materials on steep sections during periods of heavy rain during road resurfacing. Sedimentation run off into river systems from exposed soil and sub base materials during heavy rain events. Run off from stockpiles into river systems. 		
Dust and Odours	 Dust generation along from heavy trucks hauling aggregate, particularly near communities and other sensitive receptors. Dust generation in immediate vicinity of aggregate extraction and processing. Odours generated during bitumen preparation and DBST treatment along route. Dust generation during laying and compacting of subbase materials during resealir works. 		
Traffic	 High traffic volumes along haulage routes, particularly through communities a sensitive receptors. Damage to bridge infrastructure from heavy machinery and haulage trucks. Risk to pedestrians while crossing bridges during times of haulage or resealing Road obstructions to regular traffic from construction waste spillage or poor management of materials and equipment. Further degradation of road surfaces (sealed and unsealed) during haulage of aggregates. Increased traffic pressure at Auki Port and in Auki town for any imported aggregate and equipment landed at the Port. Resealing activities will cause disruption to traffic flow and create safety risks appedestrian and vehicular traffic. 		
Wastewater Discharges Uncontrolled sewage, grey or wash water from may lead to increase of impacting the quality of the river system. Accidental release of hazardous substances, solid waste or other waste also pollute the river systems. Wash water from equipment may contain hydrocarbons which can have effect on aquatic life and water quality.			
Aggregate Supply	 Aggregate source and expected total volume of aggregate for the resealing works have not yet been identified. 		

Activity / Parameter	Potential Impacts
	 Noise and dust impacts on local communities at extraction site. For river gravel extraction there is the risk of river bank erosion from use of heavy machinery and water quality impacts from any hydrocarbon leaks or spills from use of equipment near or in the river. Short term depletion of available river gravels from excessive extraction or extraction in conjunction with other infrastructure projects (such as private logging road construction). Noise, dust and traffic impacts along haulage routes, particularly through villages and past schools. Delays and impacts of project implementation if correct resource owner is not properly identified and negotiated with for Malaita aggregate sources. Access to extraction sites may be controlled by several different land owners which may impact of ease of access to quarry or river extraction site. River beds may contain unexploded ordinance (UXO).
Biosecurity	 Item (aggregates, materials, equipment) imported from overseas may harbour species invasive to the Solomon Islands which could threaten biodiversity, food security or the farming/agricultural industry. Domestic biosecurity threats from Giant African Snails (GAS) being transported from infected areas of Guadalcanal to Malaita from contaminated aggregates or machinery causing food security risks.
Road Safety	 Improvement of road surface will lead to increased traffic speeds through villages and past other sensitive receptors. General road safety awareness is low on Malaita further increasing the risk of accidents on completion of reseal works.
Land and Resource Use	 Temporary use of the road reserve for construction purposes might be required. This could lead to loss of access to road reserve land and/or loss of assets within the road reserve for encroaching communities or individuals. Loss of assets could involve partial loss of food bearing plants or temporary relocation of garden market stalls.
Pedestrian Safety	 Risk to pedestrians on completion of resealing works due to increased traffic volume and speed. Risk is particularly high for children around schools and women using the road to walk to and from the river to wash clothes. Pedestrian safety risk exists on bridges where there is no footpath as vehicles take up the full width of the bridge pushing pedestrians to climb onto the bridge rails.
Community Health and Safety	 Increased risk of transmission of communicable diseases (HIV/AIDS, STDS, etc) with the introduction of overseas or regional workers. Increased income within the communities and introduction of new young male construction workers to the island can lead to increases in the instances of Gender Based Violence (GBV) within the family and workplace. It can also lead to an increased risk of Sexual Exploitation and Abuse (SEA) (including Human Trafficking (HT)) of women to the foreign project workers for financial benefit. Other impacts related to the influx of labour are: risk of social conflict, increased risk of illicit behaviour and local inflation of prices.
Economic Activity	 Road side businesses and market vendors may be impacted from the general impacts of construction related activities including road preparation and resealing (limited access of businesses and potentially temporary relocation or garden market stalls from road reserve) and haulage (noise, dust and traffic).

3 Consultations

3.1 Stakeholder engagement and consultation Plan

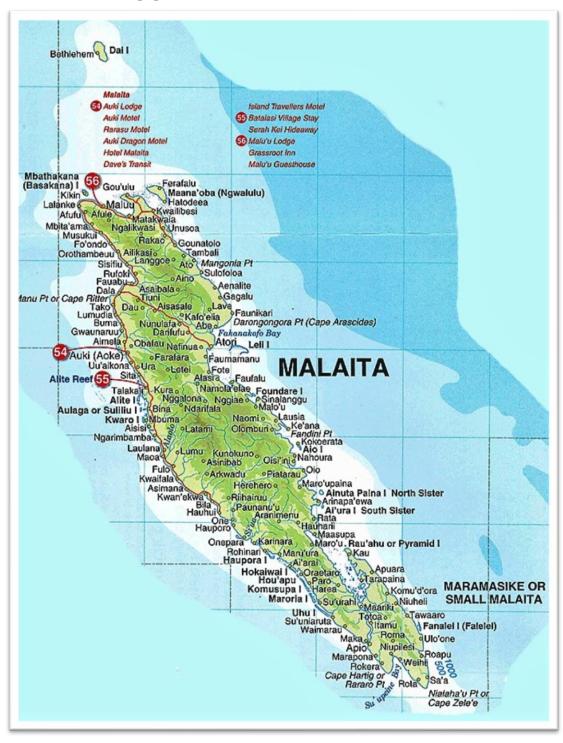


Figure 4: Village Map of Malaita

Table 3 sets out the implementation plan for stakeholder engagements and community consultations for the resealing subproject. The implementation plan is based on the overall plan set out in the ESMF and has been tailored to meet the specific needs of this ESMP.

The plan is for the lifecycle of the project and constitutes the following components:

Activity: the various operational consultation activities that will be undertaken as part of the SECP

Objective: the target that each activity needs to reach

 $\textbf{Stakeholder:} \ the \ various \ stakeholders \ to \ be \ targeted \ during \ implementation \ of \ the \ SECP \ activity;$

and

Medium: the method by which the engagement or consultation will be done

Table 3: Stakeholder and Community Consultation Plan

No	SIRAP Activity	Timetable	Objective	Stakeholders	Medium		
	A: Physical Investments (Malaita Road Upgrades)						
A1	Feasibility, decision on the sites / technologies, preliminary designs and identification of correct land / resource owners.	From subproject design through to tendering.	Bring stakeholders along with the decision making around the site and type of investments. Discuss potential impacts and mitigation measures. Key messages	All identified	Structured Agenda One-on-One Consultations Public meetings Emails and letters		
A2	Disclosure of updates to the ESMP	Prior to tendering Prior to works starting	Advise stakeholders of preliminary designs and updated mitigation and management plan.	All identified Communities Site occupants (State owned enterprises. Government agencies) Site users (if different from above)	Newspaper Website One-on-one consultations Executive Summary		
A3	Pre-Construction	Once Contractor is on board and prior to works starting	Keep stakeholders involved in any design updates. Public announcements Secure access to resources (materials)	Government agencies, site occupants, site users Communities	Emails, One-on-one consultations Newspaper and websites Community Consultations		
A5	Commencement of Works	Week before commencement of	To advise all institutional	All identified stakeholders	Newspaper		

No	SIRAP Activity	Timetable	Objective	Stakeholders	Medium
		works and continuous.	stakeholders of commencement of civil works.	Site occupants (State owned enterprises. Government agencies)	Email/Letter
			To reconfirm ongoing consultation, feedback and GRM processes	Community Site occupants (State owned enterprises. Government agencies)	Community Notice Boards Building Notice Boards Website

3.1.1 Resources and Responsibilities

Implementing the above plan will be the overall responsibility of the PMU Community Liaison Officer (CLO) in coordination with the NSS. There are several facets to the works that are covered within this plan with MID being the common denominator across the works as such, it is important that MID are represented at each of the one-one-on consultations by a nominated staff member.

The CLO will be responsible for arranging and facilitating these meetings as it appropriate with their in-depth knowledge of the natural, social and traditional environments within the Solomon Islands. The CLO will also be the focal point for all stakeholder queries and contacts in relation to the implementation of the Malaita consultation plan and the GRM.

It is also the responsibility of the PMU and CLO to ensure that gender balance is achieved throughout the implementation of the SECP and the CLO will make culturally appropriate recommendations on strategies to achieve this such as focus group meetings for males and females or targeting female input through women's groups.

During the construction phase, the Contractor(s) will be required to participate in the public consultations. The costs for participation are considered included in the bid and this requirement will be included in their contract.

3.2 Summary of Consultations

A series of public consultations and stakeholder meetings were held during the months of March, August, and October 2018 with the aim of providing meaningful consultation with stakeholder groups and to provide an opportunity for all parties to provide input into the Malaita Roads Improvement and Maintenance Project. The meetings targeting four key groups of stakeholders: (i) provincial government agencies and development partners in Honiara and Malaita; (ii) NGOs and civil society groups; (iii) the Malaita village community members; (iv) and tribal chiefs/village leaders.



Figure 5: Meeting with the Malaita Provincial Government on road works priorities

Stakeholder meetings were held from 5-8 March on the islands of Honiara, Munda, and Malaita. Key meetings included the following individuals and organizations:

Organization	Contact	Notes
Provincial Government Assembly		Discussed road works priorities for Malaita
Rural Development Project	Johnley Omeagaro, Finance Officer	WB Project
	Moses Rouhana, Deputy Team Leader	WB Project
Provincial Development Planning Office	Rodney Fono, Provincial Planning Development Coordinator	Provides procurement, tender, and community planning support for 33 Wards on the island of Malaita
	Paul Wakio, Capacity Development Adviser	
Oxfam	Nelson Sobo, Malaita Provincial Coordinator	
Malaita Provincial Council of Women	Martha Ruvai, Chair	
Community Governance Grievance Management Project	Saeni Whitlam, Provincial Coordinator	Funded by DFAT and WB



Figure 6: Meeting with Nelson Sobo, Oxfam Malaita Coordinator

Key areas of discussion during the March 2018 mission to Malaita included:

- The Malaita Provincial Govt has termed the southern road to Bina Harbor as the "economic corridor" and has stated that this road was a priority for the Provincial Government.
- Historically, the southern road to Bina Harbour has been discussed for many years. The land disputes are complex and covers generations.
- A key element for managing and mitigating land issues is a strong consultative process with tribal leaders and village communities, working within cultural norms and supporting ongoing informal relationships with the Project and Contractor and Village Communities.
- Building relationships with tribal leaders and communities on an informal and formal level is critical.
- Working within the cultural norms, cultural values, and familial roles of the Malaita tribes will be important during the implementation cycle of the project.
- Community Liaison Officers (CLOs) or Community Helpers will play a critical role in the successful project implementation in keeping an open link of communication, information, and dialogue with communities affected by our new infrastructure activities.
- The inclusion of gender, disability, etc will be utilized within our Safeguard instruments and will be considered in our design documents for all new infrastructure activities in Honiara, Malaita, and Munda.
- The Malaita women's council, mandated by the Provincial Government, has expressed interest to participate in new project activities by conducting income generating activities and services such as canteen services where feasible and small scale road maintenance.
- The cultural practice of "Bride Price" and commodifying women as property has its linkages
 with GBV and compensation. It is critical to work closely with national women organisations,
 NGOs, CPIU, and other to conduct ongoing trainings on GBV, SAE, international and
 domestic trafficking.

A Public consultation mission for Malaita road upgrades commenced on 17-27 August 2018. The consultation mission team consisted of the TFSU Safeguards Specialist, MID Gender Officer, and MID Community Liaison Officer.



Figure 7: Consultation with Malaita Provincial Government, members of the provincial assembly, relevant heads of division, and NGOs.

On Wednesday, 22 August 2018 a consultation meeting was conducted with the Malaita Provincial Government, members of the provincial assembly, relevant heads of division, and NGOs. Approximately 15 was in attendance.

The key areas of discussion included:

- The people and villages of Malaita are supportive of the WB Road Works.
- Quality of road works is critical for the communities due to substandard road works in the past.
- Roads to need to be properly constructed due to the high levels of rainfall on Malaita otherwise in a couple of months the roads will be back to its original damaged state.
- MID does not have the capacity to properly supervise and implement the project.
- No Labour Based Equipment Support (LBES): Malaitans do not have a good experience with the quality of work from LBES.
- The SIG and MID do not have the capacity to manage on-time payments of local contracts that can take up to several months before contractors are paid.
- Prefer PAIP to manage procurement and contract payments rather than SIG and MID.

- MID should standardize aggregate/gravel rates¹ for certified sites on Malaita to avoid delays and land disputes.
- To mitigate against land disputes during the implementation phase of the project, contractors BOQ should include Letters of Agreement between the Contractor and the Landowner/aggregate/gravel site detailing:
 - Agreement for contractor to access the land and aggregate/gravel
 - Cost per cubic meter for aggregate/gravel



Figure 8: Consultation with the village of Maoro and Tribal Chiefs

On Thursday, 23 August 2018 at 10am, a consultation was conducted with the village of Maoro which borders the unsealed roads approximately 7 km south of Auki. Approximately 61 members of the village community was in attendance. The key areas of discussion included:

- The village members and the tribal leaders are supportive of the WB Road Works that will border their village and the overall road works on Malaita.
- Quality of road works is important to the village.
- Consultations with resource owners (landowners, gravel/aggregate owners is critical to avoid land disputes.
- Tar sealing is preferred rather than grading and gravelling.
- Consultations with the "House of Chiefs" will assist in project implementation and to mitigate against land disputes
- Chief Leslie, Augiria Tribe, suggest that villages should take ownership of the project and support it any way it can.

Chief Leslie, Augiria Tribe, has offered to provide free gravel on his portion of the road that borders his land.

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¹ SBD\$30 is considered the average cost of aggregate/gravel per cubic meter. SBD\$50 is considered to be on the high-end of cost for aggregate/gravel per cubic meter



Figure 9: Consultation with the village of Gwaunoa and Tribal Chiefs

On Thursday, 23 August 2018 at 2pm, a consultation was conducted with the village of Gwaunoa which borders the unpaved road within the 7 km going towards Dala. Approximately 20 members of the village community was in attendance.

The key areas of discussion included:

- The village members and the tribal leaders are supportive of the WB Road Works that will border their village and the overall road works on Malaita.
- Chief mentioned that this was the first-time consultations came to his village and was grateful that the project included Gwaunoa.
- Chief is sure that consultations with other villages and resource owners will help to mitigate land disputes and avoid project delays.
- The local clinic nurse suggested that the level of care and medical supplies will improve with the road upgrades.
- Teacher and female stated that the improved roads will assist women groups to bring their goods and crafts to the market in Auki.
- Social issues of GBV, SAE, and HT should be managed in the home and villages, to create awareness of these problems, but do not see it affecting her village in a major way.
- Consultations should be done with all relevant villages near the roads and notifications
 posted to relevant villages prior to road works entering their area to mitigate against land
 disputes.
- Separate consultations should be done with resource owners (landowners, gravel/aggregate owners) to mitigate against land disputes.

The October consultation mission commenced on 15-31 October 2018. The consultation mission team consisted of the TFSU Safeguards Specialist, MID Gender Officer, MID Community Liaison Officer, and the Chairwoman for the Malaita Provincial Council of Women. The communication strategy focused of the following key topical areas of discussion:

- Overview of MRIMP/SIRAP activities on Malaita
- Village Profile, landowners, and Aggregate Sources
- Historical social issues relevant to the village communities
- Assessment of broad community support
- Assessment of IPP in relation to Malaita

The consultation mission scope expanded outside of the existing sealed public roads on Malaita. This ESMP will focus on the village consultations that were undertaken within village communities that border approximately 17km of sealed roads on Malaita of which approximately 11km are confirmed as gazetted under the Solomon Islands Road Act. Village consultations were conducted in clusters or church boundaries/wards that included up to four villages that were in close proximity of each other. Full transcription of consultation minutes can be located in Appendix M of the project ESMF. Table 4 below outlines the villages clusters wherein consultations have been conducted.

Table 4: Consultations and Village Clusters

Date of	Cluster Name	Villages included in cluster	Number of
Consultations			Participants
18/11/2018	Kilusakwalo	1 Kilusakwalo	40
		2 Gwaisusuru	
		3 Namobaula	
22/11/2018	Gwailiki	1 Tataferade	26
		2 Gwaliki	
		3 Dadaisalu	
		4 Feidaedae	
22/11/2018	Gwaunaru'u/Kwalobala	1 Gwaunaru'u	36
		2 Kwalobala	
		3 Faiako	

3.2.1 Consultation Cluster: Kilusakwalo:



The team met with community members of the 18 November 2018 in the local community hall located in the village of Kilusakwalo. Key messages from the consultations are noted below:

• Community Elder: stated the following concerns;

They are happy with the project and request the Bank to ensure that the work must be of quality. Thus, meaning there is the need for a qualified and experienced contractor who has proper machinery to do the sealing, because we already experience a lot of donor funded projects, whereby money had been wasted due to poor maintenance carried out by local contractors who do not have the proper machinery with a qualified engineer.

Village Elder:

The projects intention to improve our roads is right and good; Community wants to know the Banks timing to begin implementation of SIRAP. The Bank must ensure it avoids overlooking awarding contracts to ill-behaved contractors, whom from previous road constructions under the Ministry of Infrastructure have received money for road works which they ended up not properly implementing the sealing works for the whole road sections designated to them under their contracts, which resulted in the bad deteriorated roads within our town and communities,

• Tribal Chief Clement:

 We don't want the contractor's that practice double standards (mix Tar in a kettle), we want qualified contractors.

• Village Elder:

 Fiu Bridge - No safety, the bridge is narrow and is not safe for pedestrian, need a good design which caters for a proper and safe walkway





The team met with community members of the 22 November 2018 in the local community hall located in the village of Gwailiki. Key messages from the consultations are noted below:

• Chief and former Member of Parliament (Benjamin Una):

 Mentioned that leaders of all the tribes were present at the consultation. The community was very disappointed when the Prime Minister uttered his speech two years ago stating to the people of Malaita that there will be no future Development for Malaita. The presence of this team from the World Bank gives us hope for the next generation and how will we as a community and resource owners are going to allocate our resources for use on this project? A committee has been established with standard rates for the use of Resources if there is need for its use in the future.

- From previous road works engagements. Many community groups have been confused by contractors during engagement in the past which has set some bad precedence on trust of community engagement with road construction works with National and local contractors.
- Our local contractors have failed to carry out proper upgrading and Maintenance of the road and bridges works awarded to them, as such millions of Dollars have been wasted, MID and SIRAP should be made aware of such contractors which already has a bad reputation.

• Salote Lake female leader:

The community committee fully agrees with the SIRAP project and rendering our full support, however we also need the government to fulfill and own up to their previous demand for our resources e.g community support in kind which was promised to our community by an individual license local LBES Contractor and has not been fulfilled up to date.

• Casper Kote,e Tataferade Chief:

 As chief, I want to assure SIRAP that I fully support your Program for the people of Malaita, and want to thank World Bank for the wonderful gift.

• Chief Samuel:

 A lesson for SIRAP and MID to carefully consider in future is the bad practice of local contractors whom have not respected the agreements made with resource owners for use of their resources for road works.

• Chief Sisil:

 "Why is our gravel not being used locally and loads of it was transported from Honiara by Boat for road sealing on Malaita"? Chief prefers to use local resources.

3.2.3 Consultation Cluster: Gwaunaru'u:



The team met with community members of the 22 November 2018 in the local community hall located in the village of Gwaunaru'u. Key messages from the consultations are noted below:

- Community members message to SIRAP: Raised the issue of safety reminding SIRAP to consider the following safety measures, seeing many of the community children walk to school:
 - Include in design road humps within crossings for school and large communities settled along both roadsides.
 - o Rumble strips to slow speeding vehicles where.
 - Include in road design, sidewalks along roadsides for pedestrians.

• Resource Owners:

 Have concern over incentives if this will be considered for the use of their resources which they will allow for use for the project, but at least a reasonable agreement for these is done for the project and resource owner.

• Community Leader:

 The Airport gave weight for the need of road access which really benefitted our community in the longer term, so we appreciate other works, which we as a community, see will always benefit our communities greatly.

• Resource Owner:

Road corridor is not the issue. It is us the community dwellers whom should be mindful of how we make claims unnecessarily for the properties we at times plant our crops along the designated road alignment which is not correct and according to the team's presentation, there is the provision of voluntary resettlement which should be our understanding an option we take when the matter arises.

• Chairwomen Provincial Women's Council:

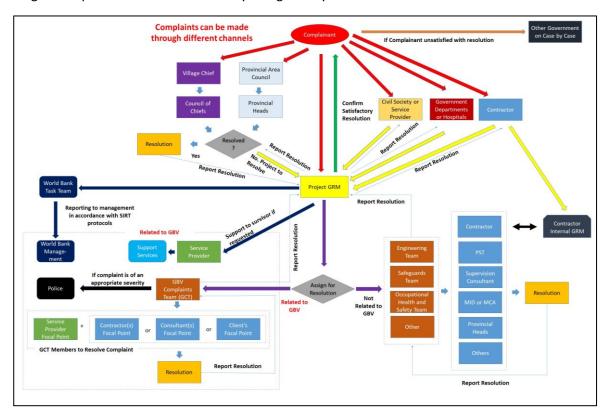
- Elaborated on real cases of GBV within the organisation she is working with within Auki Malaita. GBV, SEA and HT are real issues and already exist within many Malaita communities which on the rise.
- It is good that through these consultations that the communities are also reminded to look further into ways they should be best managing their families and prepare to face such issues should these arise. Families be reminded to protect and keep your families safe at all times.

3.3 Grievance Redress Mechanism

During the course of these proposed works, it is possible that people may have concerns or grievances with the project's performance which may include any aspect of the implementation or an activity or a component of the project. Issues may occur during project preparation, design, construction and again during operation. Any concerns will need to be addressed quickly and transparently, and without retribution to the affected person (AP) or group of people involved.

Complaints can be made through different channels, such as the traditional local practices (e.g. village chiefs), online, phone, in-person, the local GBV/Human Trafficking/SAE Service Provider, the manager(s), or the Police. Complaints should be able to be made in different ways such as online, via telephone or mail, or in person. Anonymity should be ensured if the complainant so desires it, especially about GBV/Human Trafficking/SAE.

This GRM has been developed to satisfy both SIG legislative and WB GRM requirements as well as being developed in line with the Country Safeguard Systems.



If there were a need to use the GRM then the following process is to be used.

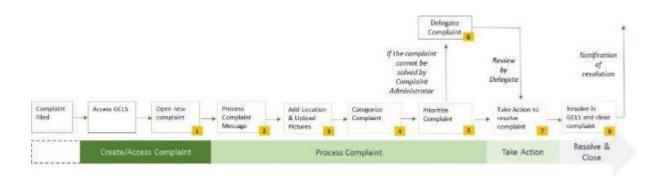
Complaints: Minor concerns or complaints that are given verbally to the Contractor or Supervision Engineer on site, the process would commence with an attempt to sort out the problem directly at the subproject level between the Contractor and the concerned individual or community.

Most complaints arise during construction are expected to be minor complaints concerning traffic, dust or noise that should be able to be resolved quite easily. All complaints arriving at the Contractors Site Office are to be forwarded to the Contractors Community Liaison Officer (CLO) and entered into the complaints register that is maintained by the Contractor and kept at the site. Details recorded will be: date, name, contact address and reason for the complaint. A duplicate copy is given to the AP for their record at the time of registering the complaint. The register will show when the issue is to be dealt with and who has been directed to deal with the complaint, the date that the AP was informed of the decision and how the decision was conveyed to the AP. The register is then signed off the person who is responsible for the decision and dated.

For most complaints, if immediate resolution is achieved and the complainant is satisfied, the matter will be recorded in the site diary and reported in the regular monthly report submitted and considered closed.

Grievances: If the issue cannot be resolved at the complaint level then it will be considered to be a grievance and will be addressed by being referred by the Contractor or Supervision Engineer toward the National Safeguards Advisor within the PMU. The NSA will log it into the 'Grievance and Complaints Logging System' (GCLS) database for tracking and reporting on resolution. In accordance with the World Bank's 'Citizen Engagement' commitments under IDA 17, key indicators from the GRM are published online at the SIRAP project website.

All complaints must be acknowledged within 24hrs. The following procedure is followed to address complaints:



If it is impossible to resolve the complaint, or the complainant is not satisfied with the resolution, the case may be first escalated to Permanent Secretary (PS) of MID who will appoint a third-party arbitrator to form part of a GRM committee. If the AP is dissatisfied with the recommendation of the GRM Committee and subsequent determination from the PS of the MID, the AP may appeal to court. This will be at the APs cost but if the court shows that the PS has been negligent in making their determination the AP will be able to seek costs.

GCT: The SIRAP Code of Conduct and Action Plan for the Prevention of GBV, Human Trafficking, and SEA detail the specific GRM processes and responsibilities. The project shall establish a 'GBV Compliance Team' (GCT). The GCT will include, as appropriate to the project, at least four

representatives as follows: the SIRAP PMU National Safeguards Advisor, an appropriate Contractors representative, the supervision engineer and, a representative from the GBV/Human Trafficking/SAE service provider.

WB Level Resolution: In addition to the above project level GRM, communities and individuals who believe that they are adversely affected by a WB supported project may submit complaints to the WB's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns.

Project affected communities and individuals may submit their complaint to the WB's independent Inspection Panel which determines whether harm occurred, or could occur, as a result of WB non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns have been brought directly to the WB's attention, and WB Management has been given an opportunity to respond.

For information on how to submit complaints to the World Bank's corporate GRS, please visit http://www.worldbank.org/GRS. For information on how to submit complaints to the World Bank Inspection Panel, please visit www.inspectionpanel.org.

4 Environmental and Social Management Plans

This section contains the detailed mitigation measures that are required for the various phases of the resealing works as they are currently known.

Also included in Section 4.2 are expected processes for other safeguard management measures and referred to in the mitigation table in Section 4.1.

4.1 Mitigation Tables

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
DETAILED DESIGN/ PRE-C	ONSTRUCTION MOBILISATION STAGE				
Road traffic safety	Road safety audit conducted before design process commences to inform designers, and then of design prior to tendering.	Malaita	\$15,000 (for all MRIMP)	Supervision Engineer	MID
	The bid documents will require a Traffic Management Plan (TMP) to be developed by Contractor. For each haul route, the TMP will need to include measure to address: Layout plans; Vehicle traffic; Pedestrian traffic (particularly on bridges that construction traffic will use); Commercial marine traffic; Sensitive receptors (management near and consultation with) such as schools, residential dwellings, markets, churches, etc.); Management of increased heavy load traffic associated with transportation from the port. The TMP should follow the guidelines set in the Safe Traffic Controls for Road Works Field Guide (www.works.gov.pg/files/roads-bridges/IF003_PNGFieldGuide.pdf) and adapted for the Malaita works. The TMP will be included as an annex to the CESMP. Contractor is required to have a speed monitoring system in place to allow all vehicles to be monitored for adherence to speed of travel and only using	All haulage routes and along project affected roads	Minimal (requirement of bidding documents)	Contractor	Supervision Engineer
	approved haul routes. Educational outreach program on road safety to be developed by PMU for implementation in Malaita schools and within communities on project roads throughout duration of SIRAP implementation. The program will be designed to include the police and a local Malaita drama/theatre group replicating other successful models of road traffic safety education. Program will be designed to target 2 age ranges: primary and high school.		USD\$25,000 (for all MRIMP)	PMU	MID
	Road works will also include the design and installation of traffic safety signage along the road network, particularly targeting busy pedestrian areas.		To be determined	PMU	MID

² Costs are estimates only and will be calculated during the detailed engineering design.

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Subproject design will include solutions for pedestrian safety/management on bailey bridges. Solutions to include methods of separating pedestrians and traffic on current narrow spans. Solutions may include provision of separate walkways fixed to existing structures.				
Loss of Access to Assets and Land	For an areas of road reserve which may be temporarily needed during the construction phase of the project and which are subject to encroachment from the surrounding communities, under OP4.12 consultations will be undertaken with the asset owner to facilitate any temporary relocation of the asset (e.g. market stall) for the duration of those works. Section 4.2.1 and associated Appendix F and G outline the process for this. Rights to extract aggregates from quarries will be established following negotiations with the resource owner as detailed in section 4.2.1	Malaita	Part of project and contract costs	Contractor CLO and PMU CLO	PMU NSS and TFSU Safeguard Specialist
Laydown and Stockpile Sites	Short term rental of land for lay down or stockpile sites will follow the process in 5.3.2 Sites must be located at least 100m from nearest residences or waterways. All sites must be securely fenced to prevent unauthorised access. Additional fencing may be required around specific stores (e.g. hazardous substances) to prevent access by unauthorised personnel. Secure, well-constructed areas within the compound must be clearly marked for solid waste collection, machinery maintenance, hazardous substance storage and toilet facilities for workers. The laydown site(s) will include hard stand areas which have protection from wind and (where appropriate) rain, bunding (hazardous substances), clean water diversion drains, and allow for complete containment, collection and treatment of waste water from asphalt and concrete production and machinery maintenance.	Malaita	Part of contract costs	Contractor	Supervision Engineer

ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
The ground of the construction lay down area will likely be compacted by the end of its use and so restoration will require scarification of the soil, application of topsoil and re-vegetation.				
Any roads or rights of way declared during the project preparation or implementation will be required to adhere to the requirements of ection 4.2.1 as well as OP4.12 and all process related to the declaration will be viewed through the lens of OP4.12. The fee for the public road or right of way easement (either voluntarily or through land acquisition) will be assessed under the parameters of OP4.12 and will take into consideration that the nature and severity of land use impacts will be the same for landowners who voluntarily enter into an easement and those who do not.	Malaita undeclared road or right of way network	Unknown but not part of current project costs	MID PMU	PMU NSS, TFSU Safeguard Specialist, WB Safeguard Specialist and Commissioner of Lands
Contractor will be required to produce a Workers Management Plan (WoMP) for the Malaita works to describe recruitment strategy, worker accommodations, accommodation facilities and management of off duty workers. Worker Management Plan will follow requirements of this ESMP, the plan guidelines in Appendix C and the IFC Workers Accommodation Standards and Guidelines. Workers Management Plan will be required as part of the bid submission and will be further developed and included as an annex in the CESMP for clearance by the Supervision Engineer. The WoMP will include cultural protocols (including appropriate clothing and no work on a Sunday or Saturday for LDS Church members), management and restricting of visitors to the camp, visitor curfews, expected behaviours (noise, alcohol, within community areas), gift giving and receiving, disciplinary actions, etc.) SIRAP has a Code of Conduct and Action Plan for the Prevention of GBV, HT and SEA (Appendix D). All Project workers will be required to undertake GBV and SEA prevention training under this action plan and sign the associated Code of Conduct prior to commencement of works. The PMU will provide the Contractor with details of approved service providers who are able to	Malaita	Part of standard contract costs	Contractor	Supervision Engineer
	The ground of the construction lay down area will likely be compacted by the end of its use and so restoration will require scarification of the soil, application of topsoil and re-vegetation. Any roads or rights of way declared during the project preparation or implementation will be required to adhere to the requirements of ection 4.2.1 as well as OP4.12 and all process related to the declaration will be viewed through the lens of OP4.12. The fee for the public road or right of way easement (either voluntarily or through land acquisition) will be assessed under the parameters of OP4.12 and will take into consideration that the nature and severity of land use impacts will be the same for landowners who voluntarily enter into an easement and those who do not. Contractor will be required to produce a Workers Management Plan (WoMP) for the Malaita works to describe recruitment strategy, worker accommodations, accommodation facilities and management of off duty workers. 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All Project workers will be required to undertake GBV and SEA prevention training under this action plan and sign the associated Code of Conduct prior to commencement of works. The PMU will provide the Contractor with details of approved service providers who	The ground of the construction lay down area will likely be compacted by the end of its use and so restoration will require scarification of the soil, application of topsoil and re-vegetation. Any roads or rights of way declared during the project preparation or implementation will be required to adhere to the requirements of ection 4.2.1 as well as OP4.12 and all process related to the declaration will be viewed through the lens of OP4.12. 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POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	into agreement with one service provider to undertake the GBV IEC campaign. The cost of the campaign shall be funded by the Contractor from the provisional sum provided in the bill-of-quantity. The contractor shall make staff available for a total of at least 0.5 days per month for formal trainings including GBV.				
	All workers are required to undertake training on the prevention of HIV/AIDS in addition to the GBV related training. The PMU will provide the Contractor with details of approved service providers who are able to undertake this training. The cost of the campaign shall be funded by the Contractor from the provisional sum provided in the bill-of-quantity.				
	The Contractor is required to maximise the number of local workers from the Malaita communities. The Malaita Provincial Government will endeavor to provide a list of local workers and skills for the contractor, prior to mobilizing. Preference should be given to a local recruitment process, only relying on workers from other islands or from overseas for vacancies which cannot be filled locally.				
	As part of the WoMP, the Contractor will be required to submit a list of roles along with required qualifications or experience and the planned recruitment strategy for that role (i.e. local or regional/overseas). The Contractor will be required to provide justification for any roles not filled locally. Work permits will only be granted for workers with skills unavailable in the SI. Should international workers be found to be performing jobs that can be done by locals (e.g. driving vehicles), the Supervision Engineer will notify the contractor and the SIG who will cancel the work permits. The contractor will be required to return them home within 48 h of notification by the Supervision Engineer.				
	For recruitment of SI nationals which cannot be fulfilled by the local community, it is preferred that it is undertaken through a formal recruitment process which ensures that only people who are already employed are travelling to the project site. Ad hoc employment of casual labour is not permitted.				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Any project staff who are recruited from overseas are subject to visa approval. As part of the visa application process, all workers are required to submit a medical report, an element of which is a HIV test. All overseas workers must complete this test and submit their medical report to the immigration department before appropriate visas can be issued. As part of the visa application process all overseas workers will also be required to provide a police background check from their home country. It is also contractual requirement for all overseas SIRAP project works to provide SIRAP PMU with police background clearances prior to arrival in country, regardless of the visa application process. In addition to the Codes of Conduct for GBV/Human Trafficking/SEA, the Contractor will also prepare a Code of Conduct to describe the expected behaviours of their project worker in relation to the local communities and their social sensitivities.				
Soil erosion	Minimize erosion and design erosion protection measures according to international good practice standards, including incorporation of effective drainage systems (soakage pits) and consideration of surface flow paths. Contingency Plan must detail soil erosion prevention measures in event of storm or heavy rain event.	All locations	Minimal (part of standard design practices)	Design Consultants Contractor	SIRAP PMU SIRAP PMU
Dust / Air Pollution	Identify and locate waste storage sites, stockpile sites and equipment (e.g. crushing plant) at least 100 m away from any residential settlements, water bodies, streams or rivers, to minimize impacts on the environment and nearby population. The CESMP should include a provision for quarry dust control; all equipment including crushers, aggregate processors, generators etc. should / if possible, be located in the quarry pit to minimize dust emissions. Ensure all equipment is serviced and issued with warrant of fitness (as required). Any machinery deemed to be polluting the air must be replaced (or fixed) on instruction by the Supervision Engineer and/or the ECD.	All components	Minimal (part of standard design practices)	Contractor	Supervision Engineer / PMU NSS

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
Water and soil pollution	Soakage pits should not be installed directly into a shallow aquifer. Minimise risk to groundwater and surrounding soil by developing a spill response plan and provide training to all contract workers on how to implement the spill response plan. Precautions should be in place to prevent wastewater and hazardous substances or materials entering the environment (e.g. fuel spillage, wastewater containing fire retardant during firefighting), The spill response plan should include factors associated with both the construction and operational phases and should be available at all SIRAP locations. Ensure bunded areas and hard stands are allocated at construction lay down area for the storage of fuel, lubricants and other potential substances required for the project. Water tight bunds to be able to contain 110% of volumes being stored or 25% if total volume greater than 1,000 L. Ensure wash down areas with respective collection and treatment systems are designated within the construction camp (e.g. settling pond or tank and concrete slurry treatment) prior to works commencing. Sanitation treatment system (e.g. removal of waste to landfill, compost or proprietary treatment system) is approved by the Supervision Engineer prior to implementation. Relevant Water permits (River Waters Act) are in place No run off from laydown sites, construction works or other project activities will enter any waterway.	All components	Minimal (part of standard design and construction practices)	Contractor	SIRAP PMU & Supervision Engineer
Water supply	The Contractors will need to ensure adequate supply of water for construction and personnel which does not adversely affect local community's water supply.	All components	Minimal (part of standard design practices)	Contractor	Supervision Engineer & SIWA
Sourcing aggregate material	MID have provided a list of available quarries on Malaita. Not all identified quarries have been graded (Appendix A). Ensure locally sourced aggregate is sourced under appropriate permit from approved quarry sources and are operating in accordance with SIG law.	All components	Minimal (part of standard design and construction practices)	Contractor	Supervision Engineer, SIRAP CLO, SIRAP National

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Prior to any quarries being selected for the SIRAP project, public consultation will be completed with any affected parties relating to reopened quarry sites. Consultations will also be completed with the correct land owners to secure access to site and resource extraction. Consultations and negotiations will be done under the direction of the CLO. If the Contractor applies for their own Building Materials License, they will				Safeguards Specialist & ECD
	be required to follow national consenting requirements and to produce a				
	Quarry Management Plan as per the requirements of ESMF & ESMP and				
	included as an annex in the CESMP for clearance. The following conditions				
	apply to site selection for new river extraction sites:				
	 i. All sites will be subject to approval and permitting under both the Mines and Minerals Act (Building Materials Permit) and the Environment Act (Development Consent); ii. Limits to volume of material extracted from any one source will be set in light of the ability of the source to regenerate and likely environmental impact as a result of the extraction. As with any extraction, there are limits after which localized or more extensive environmental impacts may occur. This might be due to facilitation of erosion or sedimentation which could alter the immediate environment or impact directly upon flora and fauna; iii. Access to gravel extraction sites will be negotiated with land owners 				
	and users, in the event that an access is purpose built, should the owner not want to keep the access, the contractor will be responsible for reinstating the land to its pre-project condition;				
	iv. Any rivers or streams identified as being a natural habitat ³ under OP4.04 Natural Habitats or forming part of a protected area (including the buffer zone of a protected area), a proposed protected area, or having conservation value, being habitat for rare or endangered aquatic species or birds, comprising part of the intertidal zone, comprising				

³ Natural habitats are land and water areas where (i) the ecosystems' bio-logical communities are formed largely by native plant and animal species, and (ii) human activity has not essentially modified the area's primary ecological functions.

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	swamp or wetland, or including mangroves, will not be permitted to be				
	used as sources of gravel;				
	v. Any rivers or streams that are used as a fresh water source for villages				
	should not be used as a materials source as gravel extraction will cause				
	increased sedimentation and turbidity. In cases where such rivers or				
	streams must be used, alternative water sources, such as drilled or dug				
	wells, upstream of extraction sites and works, must be provided for the				
	villages;				
	vi. Use of approved machinery for gravel extraction from rivers such as				
	excavator or backhoe. Dredging or similar operations for the winning of				
	construction material will not be permitted;				
	vii. A number of sites for extraction are preferred over a large volume being				
	taken from one location;				
	viii. In respect of maximum volumes to be removed from any one source,				
	any river gravel removal for the subproject will be managed in				
	accordance with the aggregate extraction guidelines and conditions of				
	approval for the extraction plan;				
	ix. Gravel or material should not be extracted from river bends, and if				
	required, river training be undertaken;				
	x. Any extraction sites and borrow areas close to roads will be located at				
	least 15 m outside the right-of-way of roads, extraction from the sides				
	of roads in a way that could undermine the roads will not be permitted;				
	xi. Any extraction sites within rivers will have a 200m buffer zone between				
	the site and the coastline.				
	xii. Site and pit restoration will follow the completion of works in full				
	compliance with all applicable standards and specifications;				
	xiii. Any topsoil excavated from the top of sites and borrow pit areas will be				
	saved and reused in re-vegetating the sites and pits to the satisfaction				
	of the National Safeguard Specialist;				
	xiv. Additional extraction sites and/or borrow pits will not be opened				
	without the restoration of those areas no longer in use; and				
	xv. The excavation and restoration of sites and borrow areas, as well as				
	their immediate surroundings, will be undertaken in an environmentally				
	sound manner to the satisfaction of the National Safeguard				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Specialist. Sign-off to this effect by PMU will be required before final				
	acceptance and payment under the terms of the contract.				
	For quarries on Malaita, the Contractor will recruit a CLO experienced in				
	road maintenance projects and they will be responsible for engaging with				
	the SIRAP Community Liaison Officer to develop relationships with quarry				
	owners and their communities. During this process, the Contractor CLO and				
	the PMU CLO will identify the required traditional exchange of services				
	which would enable the project to extract aggregate. This traditional				
	exchange of services will be acceptable within the context of the WB				
	Safeguards Polices and may be in addition to the usual fee paid for the				
	aggregates. Prior to any commitment being given to the communities, the				
	agreement will be approved by the Supervision who will take advice from				
	the SIRAP National Safeguard Specialist and SIRAP Project Manager.				
	For rivers on Malaita, the extraction limit will be set based on ability of the				
	resource to regenerate and the potential environmental impacts. Contractor				
	is required adhere to these limits and change the quarry source as the				
	project work site move. This will also ensure that the communities nearest				
	to the work are given the opportunity to benefit from this economic activity.				
	This will also provide more community support to the project rather than				
	sourcing aggregates from a remote location compared to the work site.				
	Imported aggregates will be from an existing permitted quarry in an				
	approved country of origin. The source quarry must be operating in				
	compliance with the conditions of their own national permit and good				
	international standards. Supervision Engineer to approve source quarries				
	prior to purchases agreements being signed.				
	To prevent inter-island spread of GAS, stockpile sites for imported and local				
	aggregates which are transhipped through Honiara will be decontaminated				
	and a biosecurity perimeter will be maintained at the Honiara stockpile site				
	in conjunction with the SIG Biosecurity department, following the system				
	developed by MID for their road aggregate stockpile site.				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	The contractor will be required to present specific management plans for the sea and land transportation of these materials from the origin to the project site, especially the landing facility. These plans will be approved by the Supervision Engineer				
Solid waste generation	Solid Waste Management Plan to be completed following requirements of ESMP (based on the content of this ESMF). SWMP will be included as an appendix to the CESMP for clearance by the Supervision Engineer. At all times, the Contractor is responsible for the safe and sound disposal of all solid waste generated by the Works. Solid waste includes: General waste (i.e. office type waste, household waste (from any workers camps), lightweight packaging materials). Recyclable waste (i.e. certain plastics, metals, rubber etc. that can be recycled). Organic biodegradable waste (i.e. waste that will decay / break down in a reasonable amount of time, such as green waste, food waste). Inorganic non-recyclable waste (i.e. waste that cannot decompose / break down and which cannot be recycled). Hazardous waste (i.e. asbestos, waste oil etc.) No solid waste will be disposed of on Malaita and will instead be exported to a permitted landfill site which can accommodate the project waste. The Honiara City Council should be consulted on their willingness and ability to receive the Malaita waste. The Ranadi Landfill operated by Honiara City Council (HCC) Environmental Health Division. The landfill has a drainage system along with settling and digestion ponds to capture leachate. General waste (including only small quantities of lightweight packaging waste) can be disposed of at Honiara, subject to HCC approval. In addition to this and with the approval of the Supervision Engineer:	All locations	Minimal (part of standard design and construction practices)	Contractor	Supervision Engineer

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	 Organic biodegradable waste may be deposited in designated dumping areas in reasonable quantities. Recyclable waste may be supplied to a local receiver licensed to process such waste. 				
	The SWMP shall describe solid waste streams generated by the works and detail the approved disposal methods along with permissions. At all times, the Contractor is responsible for solid waste generated by the Works in accordance with the Environmental Health Act. The SWMP should adhere to the SIG Environmental Health Act and follow the guidelines provided in Appendix E. As a minimum the SWMP will make provisions for the following:				
	 Describe the solid waste streams generated by the works along with estimated quantities. Develop a plan for safe storage and handling of waste stored on the project site as per the stipulations in this PESMP. Identify approved service providers for collection and disposal of waste and stipulate conditions of carriage. Detail the approved disposal methods along with appropriate permissions. Confirm with HCC the process and permissions for using Ranadi Landfill for handling general project waste and septic waste. Contractor shall contact HCC to determine whether any quantities of the projects hazardous waste materials generated by the project are suitable to be handled at the Ranadi Landfill and obtain any permissions necessary. Contractor shall seek permission from HCC to disposal of organic biodegradable waste in their designated managed area. Recyclable waste may be supplied to a local receiver licensed to process such waste. Contractor to identify shipping route and licensed disposal facilities for all exported waste. Contractor to identify any export permits or conditions for export 				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	 Identify those persons responsible for implementing and monitoring the SWMP. 				
	Any waste which cannot be safely and correctly disposed of in the SI is to be disposed of OFFSHORE in permitted or licensed facilities. It is the Contractor's responsibility to obtain all necessary permissions for transport and safe disposal of hazardous waste from the project site in a legally designated hazardous waste management site within the country or in another country, and to ensure compliance with all relevant laws. Evidence will need to be supplied to the Supervision Engineer of proper disposal of waste at the final location.				
	The export of any hazardous waste must be in compliance with the Basel and Waigani Conventions and any relevant laws enacted by source and the recipient countries.				
	Disused material may be generated in the form of surplus aggregates or surplus materials from excavations. Most of the clean fill material can either be used to backfill areas where old equipment or infrastructure has been removed or as a resource for general use by MID and the community. Clean fill materials which are not able to be reused within the timeframe of the project implementation shall be transported to a location approved by the MID to be stored for future use by the Ministry. This location shall also be subject to approval by the Supervision Engineer. Unless otherwise instructed by the Supervision Engineer, other surplus materials not needed during the defects liability period shall be removed from the site and the country.				
Hazardous substances	Where possible fuel shall be obtained from local commercially available sources. Prior arrangement regarding quantity and type will need to be organised by the contractor. All fuel to be stored in self-bunded containers In all project locations, fuel should only be stored in self bunded containers within designated areas that are designed to store and facilitate operations associated with it (e.g. re-fueling).	All locations	Minimal (part of mobilisation and construction planning)	Contractors	SIRAP PMU

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
IMPACT	Bunded areas (secondary containment) must contain the larger of 110% of the largest tank or 25% of the combined volumes in areas with a total storage volume equal or greater than 1,000 L. Bunded areas are to be impervious (water tight), constructed from chemically resistant material, and be sheltered from the rain as rain water allowed to collect within the bund could be contaminated if there is any hazardous substance residue on storage containers or spilt product within the bund. Spill Response Plan to be developed by Contractor and workers trained. The response plan should include details on the use of spill kits and absorbent items to prevent spills entering the receiving sensitive environment (ground, surface water). This spill response plan should be applicable to all SIRAP project works areas. A spill response plan should be in place for both the construction phase and operational phase. Bitumen will be stored at the construction laydown area.	LOCATION	MITIGATION COSTS ²		AGENCY
	Identify suitable area for hardstand and bunded storage areas. These areas will be at least 100m inland from the coast. Any empty asphalt or bitumen drums will be removed offshore and either returned to supplier or disposed of in a legally approved facility outside Solomon Islands.				
Importation of equipment and materials	All imported vehicles, equipment, materials and machinery will be inspected by Biosecurity Solomon Islands on arrival. The Contractor is to arrange for their vehicles and machinery to be thoroughly cleaned of all contamination prior to shipping (e.g. soil, rocks, plant material, seeds, etc). Items shipped inside containers must also have the inside of the container thoroughly cleaned of all previous cargo residues, including dunnage. Obtain import permits and quarantine certification prior to export from country of origin. Certificate of fumigation and verification of source (as per	All components	Minimal (part of mobilisation and construction planning)	Contractor	Supervision Engineer

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	national requirements) to be submitted to Quarantine Inspectors and approved by the Supervision Engineer prior to delivery to site.				
	For imported aggregates and import permit will be required and the conditions of this permit may include the following fumigation requirements as a minimum:				
	Fumigation with methyl bromide at normal atmospheric pressure at a rate of 48g/m3 for 24 hours at 21°C or above, within 21 days of shipment;				
	OR				
	Fumigation with sulphuryl fluoride (Vikane) at normal atmospheric pressure at a rate of 64 g/m3 for 16 hours at 21°C or above, within 21 days of shipment.				
	Prior to imported items being delivered to site the Supervision Engineer shall confirm that all necessary biosecurity documentation and clearances have been provided.				
	The contractor will be required to present specific management plans for the sea and land transportation of these materials from the origin to the project site, especially the landing facility. These plans will be approved by the Supervision Engineer				
Community grievances	Ensure that public consultation and disclosure communication is completed at regular intervals with full involvement of SIRAP CLO to ensure that the public are fully aware of the SIRAP works. Consultation should include all aspects of the project including the road works site, quarries and transport routes. Consultation shall include raising awareness of the project GRM, how to complain and how complaints will be managed.	All components	Minimal (part of mobilisation and construction planning)	Supervision Engineer	SIRAP PMU CLO & TFSU
	Advertise, maintain and operate a grievance response mechanism, including publishing statistics on resolutions.			SIRAP PMU	TFSU
Local business grievances	Ensure that local businesses/roadside vendors and are included in the public consultation and disclosure communication process. Regular	Malaita locality	Minimal (part of mobilisation and	Contractor	Supervision Engineer

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	communication should be made with affected parties to ensure that they are fully aware of the proposed program of works and how to complain and how complaints will be managed.		construction planning)		
CONSTRUCTION STAGE					
Traffic (vehicle and pedestrian) and construction safety	Implement the traffic management plan (TMP) to ensure smooth traffic flow and safety for workers, passing vehicles and pedestrian traffic. Where appropriate, employ flag operators on the road to prevent traffic	Route from quarries and ports to laydown sites	Safety equipment included in construction cost	Construction Contractors	Supervision Engineer
	accidents. The workers shall have relevant safety equipment and training. The TMP should prohibit the use of engine breaking close to and through communities and inhabited areas, it should also regulate the working hours for the haul trucks. Contractor to report on adherence to speed limits and use of haulage routes in monthly reports.				
Soil erosion	Minimise time and size of ground disturbing activities to workable size at any one time. Ensure sediment traps are in place prior to works commencing. Vegetation to be removed manually, strictly no use of herbicides/ pesticides. Division bunding or other similar methods to be used for large areas of vegetation clearance and around excavations. Keep construction vehicles on defined tracks. Re-vegetate disturbed areas that are not being paved as soon as practicable (loosen ground; apply topsoil; seed or plant as necessary).	All locations	Minimal (part of standard construction practice)	Construction Contractors	Supervision Engineer
Vegetation Clearance	The Contractor will limit any areas to be cleared to the minimum workable area. Any significant vegetation (crop trees, important shade trees, boundary marker species, etc) will be identified prior to any clearance and appropriate compensation or avoidance measures will be secured (consultations facilitated by the National Safeguards Specialists and CLO) prior to establishment of laydown and storage sites.	Laydown and storage sites	Minimal (part of standard construction practice)	Contractor	Supervision Engineer and National Safeguard Specialist

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	100m buffer zone established around water courses and coastline. Contractors machinery operators to understand boundaries. Cleared vegetative material to be disposed of by communities for fuel				
	wood.				
Waste disposal	Implement approved Solid Waste Management Plan. No solid waste is to be disposed of on Malaita. The Ranadi Landfill operated by Honiara City Council (HCC) Environmental Health Division. The landfill has a drainage system along with settling and digestion ponds to capture leachate. • General waste (including only small quantities of lightweight packaging waste) can be disposed of at Honiara, subject to HCC approval. In addition to this and with the approval of the Supervision Engineer: • Organic biodegradable waste may be deposited in designated dumping areas in reasonable quantities. • Recyclable waste may be supplied to a local receiver licensed to process such waste. Ensure areas for waste collection, recycling and off-site disposal are clearly marked/sign posted. Segregate waste to avoid cross contamination, such as with contaminated material (hazardous substance). Install waste collection facilities at construction lay down area to allow for collection and packing of waste. Strictly no dumping of rubbish. Include awareness training in general environmental training. If access to existing facilities is not available, workers must be provided with a sanitary system to prevent fouling of surrounding soils. Sanitary system must be of sufficient size for the number of workers and must take into account the disposal situation at the local landfill.	All locations (laydown site, stockpile site, work location and workers facilities)	Minimal (part of standard construction practice)	Contractors	Supervision Engineer

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Any waste which cannot be safely and correctly disposed of in the SI is to be disposed of OFFSHORE in permitted or licensed facilities. It is the Contractor's responsibility to obtain all necessary permissions for transport and safe disposal of hazardous waste from the project site in a legally designated hazardous waste management site within the country or in another country, and to ensure compliance with all relevant laws. Evidence will need to be supplied to the Supervision Engineer of proper disposal of waste at the final location. The export of any hazardous waste must be in compliance with the Basel				
	and Waigani Conventions and any relevant laws enacted by source and the recipient countries. Disused material may be generated in the form of surplus aggregates or surplus materials from excavations. Most of the clean fill material can either be used to backfill areas where old equipment or infrastructure has been removed or as a resource for general use by MID and the community. Clean fill materials which are not able to be reused within the timeframe of the project implementation shall be transported to a location approved by the MID to be stored for future use by the Ministry. This location shall also be subject to approval by the Supervision Engineer.				
	Unless otherwise instructed by the Supervision Engineer, other surplus materials not needed during the defects liability period shall be removed from the site and the country. The Contractor is responsible for the collection and treatment of the septic waste. Temporary toilets and disposal or treatment of wastewater will need to be in accordance with the ECD and MID advice (for example construction and training in use of compositing toilet facilities).				
Water and soil pollution	Treatment and disposal of all Contractor generated sanitation wastewater is in accordance with ECD and approved by Supervision Engineer. Spill response kits available at all locations where fuel is stored. Spill response plan training completed for all construction workers.	All locations	Minimal (part of standard construction practice)	Contractors	Supervision Engineer & ECD

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Precautions should be in place to prevent wastewater and hazardous substances / materials entering the environment (e.g. fuel spillage, wastewater containing fire retardant during firefighting), however should an incident occur, the Contractor must have a spill response plan must be in place. The response plan should include details on the use of spill kits and absorbent items to prevent spills entering the receiving sensitive environment (ground, surface water). This spill response plan should be applicable to all SIRAP project works areas (quarries, and transport routes). A spill response plan should be in place for both the construction phase and operational phase. Zones for preliminary accumulation of waste should be designated in areas				
	that will cause no damage to the vegetation cover or leach into groundwater or surface water (e.g. within construction lay down area on hard surface). Excavations are bunded to prevent ingress of water runoff and clean water				
	diversion (e.g. sand bags, clay bund, or shallow trenches) are used to direct overland flow away from active work and storage areas. Soakage pits should not be installed directly into a shallow aquifer.				
	Control overland drainage to prevent channeling and sediment transport by diverting flows away from exposed areas. Sediment laden runoff from excavations or stockpiles must be directed to a settling area or collected for dust suppression provided the runoff is not contaminated with any chemicals (e.g. fuel).				
	Wastewater from wash down areas is to be collected either in a settlement pond or tank to allow sediment and particulate matter to drop out (or processed through a filtration system) before the water can be reused as wash water, dust suppression or in other processes.				
	Discharges of treated wash water are to occur to land only, at least 500m from any bore used for potable water at a rate not exceeding 20mm/day or the infiltration rate of the ground (i.e. no ponding or runoff).				
	A separate washdown area is required for machinery or material with oil or fuel residue and treated through an oil water separator.				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Concrete production should only take place when there is no rain forecast. Sand bags or diversion drains must be used to divert runoff from concrete cutting or setting areas. Set any concrete waste and then dispose of as clean fill or crush for reuse. All equipment used in concrete production must be cleaned in designated wash down areas in the construction laydown area, away from surface water, in a bunded impermeable area and shall not be allowed to permeate to ground. Wastewater from concrete cutting, washing equipment or production must be collected and treated (settling and neutralisation through pH adjustment). In sections along the river or coastal area, earth and stone should be properly disposed of so as not to block rivers as this could result in adverse impact on water quality.				
Generation of dust	impact on water quality. Use closed/covered trucks for transportation of construction materials. Any vehicle which is overloaded (exceed designed load limit) or is not covered properly shall be refused entry to the construction lay down area or material shall be refused delivery (if not to the construction lay down area). Cover or wet down stockpiles containing fine material (e.g. sand and topsoil) when not actively being used. Wetting of stockpiles is allowed but due to freshwater constraints should be kept to a minimum. All surfaces should be constructed to their final design solution as quickly as practicable.	All locations (particular focus on identified sensitive social receptors – schools, churches, health centres, market stalls)	Minimal (part of standard construction practice)	Construction Contractors	Supervision Engineer
	Keep work areas clean with regular sweeping. Only small areas should be cleared of vegetation at any one time and revegetation should occur as soon as practicable. Dust masks and personnel protective equipment must be available for workers during dust generating activities (e.g. pavement milling). Manage speed of transportation trucks on unsealed roads, particularly when passing through settlements.				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
Noise and vibration disturbances	Minimise nuisance from noise, especially closer to residential areas and sensitive receptors, through establishment and communication to affected parties of working hours and avoid increase of noise and number of work equipment at outside of advertised hours. Advertise working hours at the site entrance. If possible, use noise barriers / screens or mounds to shield sensitive receptors from aggregate processing. No works to be undertaken at night or on a Sunday. Regularly check and maintain machinery, equipment and vehicle conditions to ensure appropriate use of mufflers, etc. Workers in the vicinity of sources of high noise shall wear necessary protection gear rated for the situation they are being used. Signage to outline complaints procedure (GRM) and contact details of recipient of complaints (e.g. phone number, physical address and email). The WB/IFC EHS Guidelines ⁴ Section 1.7 – Noise Management at the aggregate processing plant shall be applied. Noise impacts should not exceed the levels at the closest residential or other sensitive social receptors for one hour LAeq of 55 dBA between the hours of 0700-2200 or 45 dBA outside of these hours for night works, or result in a maximum increase in background noise levels of 3dB at the nearest receptor location off site.	All locations (particularly close to identified sensitive receptors)	Minimal (part of standard construction practice)	Construction Contractors	Supervision Engineer, SIRAP PMU & ECD
Accident risks/Impacts on traffic safety	Implement TMP. Arrange necessary measures for pedestrian and passer-by safety and all means of transportation safety (e.g. establish protection zones, by-pass these areas during transportation of materials, etc.) Relevant safety elements such as guardrails, road signs and delineators, pavement markings, barricades and beams, warning lights shall be installed.	All locations	Safety equipment included in construction cost Minimal (part of standard construction practice)	Construction Contractors	Supervision Engineer

⁴ International Finance Corporation, Environmental Health and Safety Guidelines, General Guidelines: Noise Management

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	In some cases, a flag operator or traffic control supervisor could be engaged around the specific work site.				
	Contractor to report on adherence to speed limits and use of haulage routes in monthly reports.				
	Conduct road safety audit prior to completion of construction to ensure road safety designs properly implemented.				
Chance find of objects and loss of archaeological artefacts or sites	In the event of the discovery of an item as defined above, the finding must be registered and the information shall be handed over to The Museum of Solomon Islands (under the Ministry of Culture and Tourism) who will advise on how they shall monitor the construction works.	All locations	No marginal cost	Contractors	MCA/ Supervision Engineer
	Work to stop in specific location of unearthed artefacts or site. Fence the area to limit access and notify SIRAP PMU and Supervision Engineer immediately for instruction to proceed.				
	Chance Find procedure for discovery of UXO to be followed as per ESMP Appendix K. Contractor must immediately stop work and clear the work site of all personnel. The discovery must immediately be reported to the Supervision Engineer, MID and the Royal Solomon Islands Police Force (RSIPF).				
Landscape degradation	Construction materials will be sourced commercially and use of wood from natural forests will not be permitted.	All locations	Minimal (part of standard construction	Contractors	SIRAP PMU/ Supervision
	Contractor to include provision for construction lay down area rehabilitation following the completion of the construction phase.		practice)		Engineer / ECD
	Restoration of quarries to be completed in accordance with ESMP.				
	Restoration of landscape after completion of rehabilitation works; restore the vegetation cover in accordance with the surrounding landscape and any required design (e.g. grass land or shrubs).				
	Use plant species characteristic for the landscape in the course of restoration of the vegetation cover.				

ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
Should the removal of mature trees be necessary for operational safety, determine whether OP4.12 would be triggered and ensure all appropriate measures and permissions are in place before removal of trees.				
Photographs will be taken of any laydown and stockpiling sites prior to establishment and provided to Supervision Engineer. Photos will be used as a guide during restoration and post-restoration photographs are required to be submitted to the Supervision Engineer.				
Store and handle hazardous substances self-bunded tanks or drums. With the Supervision Engineer's permission may alternatively be store in bunded, hard stand or designated areas only. Bunded areas to drain to an oil water separator which will need to be constructed or a mobile proprietary unit imported specifically for use on the SIRAP. Bunds to contain 110% of total volume required to be stored or 25% of total volume if total volume is over 1,000 L. Provide hazard specific personnel protective equipment to workers directly involved in handling hazardous substances (e.g. chemical or heat resistant clothing, gloves). Complete list, including safety data sheets (SDS) for each hazardous substances stored or used shall be accessible at all times. Signage to be posted in storage areas identifying all chemicals present. Precautions should be in place to prevent wastewater and hazardous substances / materials entering the environment (e.g. fuel spillage, wastewater containing fire retardant during firefighting), however should an incident occur, the Contractors spill response plan must be in place. The response plan should include details on the use of spill kits and absorbent items to prevent spills entering the receiving sensitive environment (ground, surface water). This spill response plan should be applicable to all SIRAP project works areas. A spill response plan should be in place for both the construction phase and operational phase. Spill kits and training of use to be provided to all workers during toolbox meetings. Spill kits to contain PPE for the spill clean-up (e.g. appropriate	All locations (particularly near the identified environmental receptors: rivers)	Safety equipment included in construction cost Minimal (part of standard construction practice)	Contractors	Supervision Engineer
	Should the removal of mature trees be necessary for operational safety, determine whether OP4.12 would be triggered and ensure all appropriate measures and permissions are in place before removal of trees. Photographs will be taken of any laydown and stockpiling sites prior to establishment and provided to Supervision Engineer. Photos will be used as a guide during restoration and post-restoration photographs are required to be submitted to the Supervision Engineer. Store and handle hazardous substances self-bunded tanks or drums. With the Supervision Engineer's permission may alternatively be store in bunded, hard stand or designated areas only. Bunded areas to drain to an oil water separator which will need to be constructed or a mobile proprietary unit imported specifically for use on the SIRAP. Bunds to contain 110% of total volume required to be stored or 25% of total volume if total volume is over 1,000 L. 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A spill response plan should be in place for both the construction phase and operational phase. Spill kits and training of use to be provided to all workers during toolbox	Should the removal of mature trees be necessary for operational safety, determine whether OP4.12 would be triggered and ensure all appropriate measures and permissions are in place before removal of trees. Photographs will be taken of any laydown and stockpiling sites prior to establishment and provided to Supervision Engineer. Photos will be used as a guide during restoration and post-restoration photographs are required to be submitted to the Supervision Engineer. Store and handle hazardous substances self-bunded tanks or drums. With the Supervision Engineer's permission may alternatively be store in bunded, hard stand or designated areas only. Bunded areas to drain to an oil water separator which will need to be constructed or a mobile proprietary unit imported specifically for use on the SIRAP. Bunds to contain 110% of total volume required to be stored or 25% of total volume if total volume is over 1,000 L. Provide hazard specific personnel protective equipment to workers directly involved in handling hazardous substances (e.g. chemical or heat resistant clothing, gloves). Complete list, including safety data sheets (SDS) for each hazardous substances for a substances or used shall be accessible at all times. Signage to be posted in storage areas identifying all chemicals present. Precautions should be in place to prevent wastewater and hazardous substances / materials entering the environment (e.g. fuel spillage, wastewater containing fire retardant during firefighting), however should an incident occur, the Contractors spill response plan must be in place. The response plan should include details on the use of spill kits and absorbent items to prevent spills entering the receiving sensitive environment (ground, surface water). 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A spill response plan should be in place for both the construction phase and operational phase. Spill kits and training of use to be provided to all workers during toolbox meetings. Spill kits to contain PPE for the spill clean-up (e.g. appropriate gloves [nitrile] and overalls), material to contain the spill and absorbent	Should the removal of mature trees be necessary for operational safety, determine whether OP4.12 would be triggered and ensure all appropriate measures and permissions are in place before removal of trees. Photographs will be taken of any laydown and stockpiling sites prior to establishment and provided to Supervision Engineer. Photos will be used as a guide during restoration and post-restoration photographs are required to be submitted to the Supervision Engineer. Store and handle hazardous substances self-bunded tanks or drums. With the Supervision Engineer's permission may alternatively be store in bunded, hard stand or designated areas only. Bunded areas to drain to an oil water separator which will need to be constructed or a mobile proprietary unit imported specifically for use on the SIRAP. Bunds to contain 110% of total volume required to be stored or 25% of total volume if total volume is over 1,000 L. Provide hazard specific personnel protective equipment to workers directly involved in handling hazardous substances (e.g. chemical or heat resistant clothing, gloves). Complete list, including safety data sheets (SDS) for each hazardous substances or materials entering the environment (e.g. fuel spillage, wastewater containing fire retardant during firefighting), however should an incident occur, the Contractors spill response plan must be in place. The response plan should be aubled details on the use of spill kits and absorbent items to prevent spills entering the receiving sensitive environment (ground, surface water). This spill response plan should be applicable to all SIRAP project works areas. 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POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Waste oil to be collected and removed abroad to an approved facility (for disposal or cleaning) at completion of works.				
Health and safety	disposal or cleaning) at completion of works. Fully implement OHS requirements in Section 4.2.2 and approved Contractor OHS Plan following the guidelines in Appendix C. Have safety officer with suitable qualifications available at all times during construction. Ensure all workers have undergone suitable induction training on OHS with regular training over course of project. Prepare site specific safety plans specifying responsibilities and authorities. Health and safety documentation to include all areas of the project (e.g. quarries and transport routes). Ensure all occupational health and safety requirements are in place on construction sites and in work camps. Construction lay down area to be fenced to prevent access by unauthorised personnel. First aid training to be provided as required to site workers with basic first aid services to be provided by Contractor e.g. stretcher, vehicle transport to hospital. First aid kits to be located in communal areas or marked areas in the unlikely event of an incident occurring. Provide education on basic hygiene practices to minimize spread of diseases. Increase workers' HIV/AIDS and sexually transmitted disease (STD) awareness, including information on methods of transmission and protection measures.	All locations	Included as provisional sum in the bill of quantity	Contractor	Supervision Engineer / SIRAP PMU
	Prohibit usage of drugs and alcohol on construction sites and undertake regular alcohol testing.				

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Enhance safety and inspection procedures. Ensure use of PPE and consider providing for on-site storage of workers allocated PPE.				
Damage to assets and infrastructure	Maintain high standard of site supervision and vehicle and plant operation to reduce risks of damage to water, power and telecommunication lines. Prepare procedures for rapid notification to the responsible authority (MID and service providers). As a result of SIRAP construction activities any damage to assets or infrastructure (including public roads) must be reported to the MID and rectified at the expense of the Contractors. Provide assistance with reinstatement, in the event of any disruption. Accidental damage to community assets including crop trees or agricultural will be compensated (facilitated by CLO) by the Contractor under the national valuation guidelines.	All locations (particularly identified sensitive receptors for road side tree plantations, coconut and cocoa plantations and encroachment areas)	Dependent on asset/ infrastructure and level of damage	Contractors	Supervision Engineer / SIRAP PMU
Community engagement and grievances	Implement the community engagement plan from this ESMP. Maintain a grievance response mechanism at the SIRAP project website. Ensure that public consultation and disclosure communication is completed at regular intervals to ensure that the public are fully aware of the SIRAP project program of activities and the GRM process. Consultation should include all aspects of the project including the road works, quarries and transport routes. Contractor will recruit road maintenance expert from Malaita to assist in developing relationships with quarry owners. SIRAP CLO will be the Contractors key facilitator for all consultations.	All components	Minimal (part of standard construction practice)	SIRAP National Safeguards Specialist Supervision Engineer Contractor	SIRAP PMU Supervision Engineer & SIRAP National Safeguard Specialists

POTENTIAL NEGATIVE IMPACT	ENVIRONMENTAL AND SOCIAL MITIGATION MEASURES	IMPLEMENTING LOCATION	ESTIMATED MITIGATION COSTS ²	EXECUTING AGENCY	SUPERVISING AGENCY
	Signage should be used in public areas around the SIRAP project sites advising the complaints procedure and contact details of key project individuals responsible for responding to issues raised.				
Local business grievances	Ensure that local businesses are included in the public consultation and disclosure communication process throughout the construction phase. Regular communication should be made with affected parties to ensure that they are fully aware of the proposed program of works and the GRM.	Roadside	Minimal (part of standard construction practice)	Supervision Engineer	SIRAP PMU
	Signage should be used in public areas around the vicinity of works advising the complaints procedure and contact details of key project individuals responsible for responding to issues raised.			Contractor	Supervision Engineer
OPERATION STAGE					
Road Safety	Ongoing program by MID to raise awareness of road and pedestrian safety through encouraging safe driving and safe use of roads by pedestrians	Malaita	Additional to Project Costs	Malaita Provincial Government	MID
Drainage Maintenance	Ensure drains are cleared of sediment and detritus build up on a regular basis and after significant rain events	Drainage along resealed section	Additional to Project Costs	MID Malaita Office	Malaita Provincial Government

4.2 Supplementary Management Processes

4.2.1 Land Tenure, Access and Acquisition

Most land (86%) in Solomon Islands is still held under customary tenure, where every member of landholding entity, such as tribal, clan or family is vested with the rights to use and access it. Nonowners usually have limited rights such as right of use, easement or right of way. There is no system which allows for customary land to be surveyed and registered, it is often very difficult for outsiders to identify land boundaries and to identify who 'owns' the customary land.

The Commissioner of Lands has the power to administer public lands and allocate interests to others. Once land is registered, the estate title owner has indefeasibility, except for overriding public interests or when the High Court issues an order to set aside the registration because of fraud or mistake. Under the Land and Titles Act 2014, the Commissioner of Lands discretionary power can only be exercised subject to directions of the Land Board.

Under the MID CPIU Safeguards Procedures Manual for National Transport Plan (NTP)⁵ projects in the Solomon Islands, approved procedures for land access, easement and acquisition have already been established following consultation with stakeholders and communities. While these procedures are directly applicable to the SIRAP Malaita road works, for any permanent land acquisition the WB OP4.12 would also apply. This process viewed through the OP4.12 lens should be implemented for the Project as they are already approved by and familiar to the communities:

Laydown sites and stockpile sites: for these activities, there is no land acquisition; the project requires only temporary access into lands. This land is used to park equipment and to position construction materials such as gravel. The procedure for these lands is as follows:

- 1. The National Safeguard Specialist (NSS) and Community Liaison Officer (CLO) identifies the landowners, the boundaries of their properties, and non-land assets which can be affected by the project. The NSS and CLO produce a scoping report which lists the owners, marks out the boundaries of the land in a sketch map and lists down non-land assets which may be removed during civil works.
- 2. The communities are consulted (by the CLO) to seek agreement on the scoping report and to verify that correct landowners and boundaries have been identified.
- 3. MID PMU and customary landowners sign a MID approved Memorandum of Understanding (MOU) for voluntary land access with no cash compensation. This is usually done before mobilization of the Contractor.

Construction Material: for this activity, there is no land acquisition; the project requires only temporary access into lands. The procedure for these lands is as follows:

- 1. The NSS and CLO identifies the landowners, the boundaries of their properties, and non-land assets which can be affected by the project. The NSS and CLO produce a scoping report which lists the owners, marks out the boundaries of the land in a sketch map and lists down non-land assets which may be removed during civil works.
- 2. The communities are consulted (by the CLO) to seek agreement on the scoping report and to verify that correct landowners and boundaries have been identified.
- 3. Contractor (with support from CLO) enters negotiations with the landowners for access to materials.

⁵ Ministry of Infrastructure Development Safeguards Procedures Manual

4. Contractor and customary landowners sign a MID approved Memorandum of Understanding (MOU).

Land Acquisition: Project activities may require permanent land access and in these cases a Land Acquisition and Resettlement Plan (LARP) is required. For land acquisition, the following procedures apply:

- The NSS and CLO undertake scoping to gather information on the land subject to acquisition:
 its physical attributes (boundary areas and use), the fixed assets on it, its ownership, and any
 issues or disputes which may make land acquisition difficult. The information gathered is the
 same as for the laydown sites, however they also identify potential risks which can make land
 acquisition difficult.
- 2. The Project safeguards team discloses the project information during a community consultation/meeting.
- 3. The Project safeguards team commences the establishment of a Community Advisory Committee (CAC) with a broad selection of community representatives.
- 4. The NSS and CLO produce a scoping report which identifies impacts and the needed studies and instruments to address these impacts. The outputs of the scoping exercise are a scoping report and the outline for the preparation of a LARP.
- 5. An assessment of the Lands Acquisition Resettlement (LAR) impacts is undertaken in line with OP4.12 and seeks to identify the positive and negative social impacts of the project, including resettlement. The results of the LAR impact assessment are incorporated into the LARP. Besides impact identification and analysis, the assessment of LAR impacts elaborates on measures to: (i) enhance positive impacts such as measures to promote equitable access to project by different affected people; and (ii) mitigate negative impacts. An assessment of LAR impacts consists of the following:
 - a. Demographic and socio-economic study of affected persons
 - b. Ethnic and inter-generational relations (where applicable)
 - c. Poverty and vulnerability analysis of Aps
 - d. LAR and other social impacts
 - e. Gender analysis of Aps
 - f. Accessibility analysis (where applicable)
 - g. Institutional analysis of organisations which are involved in implementing mitigation and enhancement measures on LAR.

LAR planning identifies measures to avoid, minimize, offset or compensate the negative impacts of LAR and to improve, or at least restore, standard of living and livelihood of affected persons to pre-project levels. Assessment of LAR impacts and the LAR planning use quantitative and qualitative methods of research. Examples of the first are surveys and census. Qualitative studies include community meetings, focus group discussions, key informant interviews, and participant observation. The output of the NSS and CLO LAR studies is the LARP (see Appendix J) which incorporates the results of LAR impacts.

- The draft LARP is submitted by the NSS and CLO to the PMU for review by TFSU Social Safeguards Specialist and WB Social Safeguard Specialists for endorsement. The LARP is revised, finalized and approved.
- 7. The draft and final LARP is disclosed in a timely manner, in an accessible place and a form and language understandable to the affected persons and other stakeholders. The CLO facilitates the disclosure of the LARP in the project location.

- 8. With the CAC, the NSS and CLO consults with the landowners on accessing or acquiring the land. The option of granting an easement on the land through a Memorandum of Agreement (MOA) is presented to and discussed with the landowners. In the case of customary landowners, the tribal representatives or leaders are asked to discuss with their members, document the proceedings, and decide. They are also advised to seek legal counsel. Unlike the MOU, the MOA is legally binding as it will go through the review and approval of the Attorney General's Office (AGO) before taking effect.
- 9. If the landowners do not agree with the grant of easement through MOA, the PMU coordinates with the Commissioner of Lands (COL) to initiate land acquisition through the modified land acquisition process developed by the MID (Appendix K) under Division B, Part V of the Lands and Titles Act (LTA).
- 10. During the detailed design phase, the land to be acquired is surveyed, physical markers are installed, geotagged and marked on the cadastral map or the detailed design drawings.
- 11. After the physical survey of the land, the CLO tags and photographs the affected assets and identifies their owners. An inventory of losses (IOL) report is generated. Annual crops are allowed to be grown and harvested prior to the start of civil works.
- 12. Valuation of the non-land assets are undertaken by a private appraiser engaged by the PMU. If the non-land assets are small in number, the PMU may undertake valuation using the latest schedules of the Valuer-General and the Ministry of Agriculture and Livestock Development.
- 13. A census is conducted among the APs. For customary land, which can have hundreds or even thousands of families as members, a survey is done instead. The census also identifies who have principal and secondary rights to the affected land. The census results are incorporated into the updated LARP. The census is done to identify those who are eligible for entitlements and the vulnerable among them. Vulnerable groups consist of poor and female headed households, widows, the elderly, persons with disabilities, and children.
- 14. The end of the census is the cut-off date. The safeguards team, the CAC, and the detailed design consultant publicize the cut-off date in the project site. Any person who sets up a structure for whatever purpose or introduces improvements with the exception of annual crops after the cut-off date is ineligible for compensation.
- 15. The LAR budget is updated to reflect the current prices of the affected non-land assets and the land purchase or rental price agreed upon by the COL and the customary landowners.
- 16. The updated LARP goes through another round of review and approval. With the assistance of the TFSU safeguards expert, the WB Social Safeguard Specialist reviews these documents. When the updated LARP is found satisfactory, MID accepts and discloses the LARP.

Negotiations continue during this stage, and if successfully concluded, the MID enters into a MOA with the different landowners. The MOA is signed by the landowners, the MPU manager, and a third party. The MID submits the MOA to the AGO for review and concurrence. The MOA is brought to a notary who will enter into the legal record, thereby making it legally binding on the parties in agreement.

4.2.2 OHS

During construction and operation health and safety is to be managed through a Site Specific OHS Plan (to be developed by the contractors using the guidelines attached to this PESMP in Appendix E) and application of international environmental and health and safety (EHS) standards (WB/IFC EHS Guidelines). The Contractors health and safety documentation should incorporate all aspects of the project including the airport site, quarries and transport routes.

Civil works shall not commence until the Supervision Engineer has approved the OHS plan, the Safety Officer is mobilized and on site, and staff have undergone induction training.

The following are the contractual requirements for OHS as stipulated in the bidding documents:

Health and Safety: Funding for Occupational Health and Safety (OHS) training and activities is provided in the bill-of-quantity as a provisional sum. The Contractor's costs shall be financed from this on proof of record (e.g. time sheets, material invoices etc.) for the following:

- Recruitment of provider for delivery of HIV/AIDS education training.
- Recruitment of provider for delivery of Sexual Exploitation and Abuse (SEA) training to encompass gender-based violence (GBV) and human trafficking and sexual abuse and exploitation.
- Expenses related to HIV/AIDS, GBV, human trafficking and SEA training
- Provision of Safety Officer when acting in the role of Safety Officer
- Personal Protective Equipment (PPE) for all workers on the site, and visitors as appropriate
- Safety signage, safety literature, HIV/AIDS literature, condoms, voluntary counselling and testing, GBV literature, SEA, literature etc.
- Alcohol testing of staff to enforce a zero-alcohol tolerance policy
- Labor costs for attending: (i) dedicated safety training such as working at heights, confined space training, first aid training etc.; (ii) HIV/AIDS education training; (iii) gender based violence (GBV) training; and, (iv) SEA training. The contractor shall make staff available for initial training of 1.5 days, and a total of at least 0.5 days per month for other such formal trainings.

For the purposes of the project, in addition to the national OHS standards the employer is adopting guidelines for occupational health and safety based on good international industry practice. To be qualified for bidding contractors will be required to have in place an occupational health and safety management system which is compliant with, or equivalent to, OHSAS 18000 (http://certificationeurope.com/ohsas-18000-health-safety-management-standards/) and is acceptable to the client. The contractor shall specify which occupational health and safety standards are to be applicable to the project, and provide evidence of application of such standards on a project of similar size and complexity during the past 5 years. The standards to be adopted may include those of Australia, Canada, New Zealand, the EU and the US, which are referred to in the World Bank Group EHS Guidelines.'

Civil works shall not commence until the Supervision Engineer has approved the OHS plan, the Safety Officer is mobilized and on site, and staff have undergone induction training which includes signing of GBV Codes of Conduct.

The Contractor shall at all times take all reasonable precautions to maintain the health and safety of the Contractor's Personnel. In collaboration with local health authorities, the Contractor shall ensure that first aid facilities and sick bays are available at all times at the Site, including having a site vehicle available at all times that can be used to transport Contractor's and Employer's Personnel to medical facilities. The Contractor shall ensure that suitable arrangements are made for all necessary welfare and hygiene requirements and for the prevention of epidemics.

The Contractor shall appoint a certified Safety Officer at the Site, with qualifications acceptable to the Supervision Engineer, responsible for maintaining safety and protection against accidents. This person

shall have the authority to issue instructions and take protective measures to prevent accidents. Throughout the execution of the Works, the Contractor shall provide whatever is required by the Safety Officer to exercise this responsibility and authority.

The Contractor shall post in clearly accessible places information on how to transport injured Contractor's and Employer's Personnel to medical facilities, including the precise location and contact details of such medical facilities, name and contract details of the site designated Safety Officer. No injured personnel shall be transported without the Contractor first seeking medical assistance and advise, or unless the injured person is already being assisted by a certified first aid trainer.

The Contractor shall ensure that all workers on the site have appropriate PPE of an appropriate standard including: (i) impact resistant safety eyewear; (ii) safety footwear with steel toe, sole and heel; (iii) high visibility clothing; (iv) long sleeves and long pants suitable for operating environment; (v) safety helmet with provision of sun protection as necessary; (vi) gloves (carried and worn when manual handling); (vii) hearing protection when working in close proximity to noisy equipment and in all underground environments. For site visitors, the above equipment will be supplied as appropriate based on assessed risks and depending on number of visitors and where they will be on site. See http://tinyurl.com/nzta-ppe-requirements for additional information.

The Contractor shall send, to the Supervision Engineer, details of any accident as soon as practicable after its occurrence.

Within 5 working days of the end of the calendar month the Contractor will be required to report to the Supervision Engineer on their performance with the following OHS indicators:

- Number of fatal injuries (resulting in loss of life of someone associated with the project or the public)
- Number of notifiable injuries (an incident which requires notification of a statutory authority under health and safety legislation or the contractor's health and safety management system)
- Number of lost time injuries (an injury or illness certified by a medical practitioner that results in absence of work for at least one scheduled day or shift, following the day or shift when the accident occurred)
- Number of medical treatment injuries (the management and care of a patient to effect medical treatment or combat disease and disorder excluding: (i) visits solely for the purposes of observation or counselling; (ii) diagnostic procedures (e.g. x-rays, blood tests); or, (iii) first aid treatments as described below)
- Number of first aid injuries (minor treatments administered by a nurse or a trained first aid attendant)
- Number of recordable strikes of services (contact with an above ground or below ground service resulting in damage or potential damage to the service)
- Lost Time Injury Frequency Rate (the number of allowed lost time injury and illness claims per 100 full-time equivalent workers for the injury year specified)
- Total Recorded Frequency Rate (the number of recordable injuries [recordable/lost time/fatal] per 100 full-time equivalent workers for the injury year specified)

The monthly reports shall also include:

- Number of alcohol tests
- Proportion of positive alcohol tests

- Number of site health and safety audits conducted by contractor
- Number of safety briefings and GBV briefings
- Number of near misses
- Number of traffic management inspections
- Number of sub-contractor reviews
- Number of stop work actions
- Number of positive reinforcements
- For each fatality, injury or near miss incident, the Contractor shall provide a corrective action report within the monthly report detailing steps taken to ensure risks of a repeat incident are minimized.

4.2.3 Gender Based Violence, Human Trafficking, Sexual Exploitation and Abuse

Table 5 shows the activities that will be undertaken on the SIRAP project to address GBV. This is based on the World Bank's August 2018 Draft 'Good Practice Note: Recommendations for Addressing Gender Based Violence in Investment Project Financing involving Major Civil Works'.

As required in the bid documents, the Contractor will implement the SIRAP Codes of Conduct and Action Plan to Prevent Gender Based Violence, Human Trafficking, as Well as Sexual Exploitation and Abuse (Appendix D). The Codes of Conduct aim to prevent and/or mitigate the risks of GBV, Human Trafficking, and SEA within the context of SIRAP. These Codes of Conduct are to be adopted by the civil works contractors, as well as supervision consultants.

The Supervision Engineer shall provide to the Contractor a list of approved service providers which shall include recognized NGOs and others for conducting training on GBV. From the provided list, the Contractor shall enter into agreement with one service provider to undertake the GBV IEC campaign. The cost of the campaign shall be funded by the Contractor from the provisional sum provided in the bill-of-quantity. The contractor shall make staff available for a total of at least 0.5 days per month for formal trainings including GBV.

Table 5: Actions to Address GBV Risks

When	Action to Address GBV Risks	Timing for Action	Who is Responsible for Action	Ongoing Risk Management
	Sensitize the IA as to the importance of addressing GBV on the project, and the mechanisms that will be implemented.	Preparation.Implementation.	• Task Team.	Task team to monitor and provide additional guidance as necessary.
	The project's social assessment to include assessment of the underlying GBV risks and social situation, using the GBV risk assessment tool to provide guidance and keeping to safety and ethical considerations related to GBV data collection. No prevalence data or baseline data should be collected as part of risk assessments.	 Preparation. Implementation (before civil works commence). PCN and QER/Decision Review (GBV Risk Assessment Tool). 	IA for social assessment and ESMP. Contractor for C-ESMP. Task Team for GBV Risk Assessment Tool.	 Ongoing review during implementation support missions. Update project ESMP and Contractor's ESMP (C-ESMP) if risk situation changes.
Identification/ Appraisal	Map out GBV prevention and response actors in project adjoining communities. This should incorporate an assessment of the capabilities of the service providers to provide quality survivor centered services including GBV case management, acting as a victim advocate, providing referral services to link to other services not provided by the organization itself.	PreparationImplementation	• IA	Update mapping as appropriate
	Have GBV risks adequately reflected in all safeguards instruments (i.e., Project ESMP, C-ESMP)—particularly as part of the assessment in the ESA. Include the GBV mapping in these instruments.	Preparation Implementation (before civil works commence).	 IA for social assessment and ESMP. Contractor for C-ESMP. 	 Ongoing review during implementation support missions. Update project ESMP and Contractor's ESMP (C-ESMP) if risk situation changes.
	Develop a GBV Action plan including the Accountability and Response Framework as part of the ESMP. The contractor/consultant's response to these requirements will be required to be reflected in their C-ESMP.	Preparation Implementation (before civil works commence)	• IA	Ongoing review during implementation

⁶ A mapping exercise of GBV prevention and response actors should ideally be undertaken at a country level and shared with all project teams.

When	Action to Address GBV Risks	Timing for Action	Who is Responsible for Action	Ongoing Risk Management
	Review the IA's capacity to prevent and respond to GBV as part of Safeguard Preparation.	Preparation.Implementation.	• Task Team	 Ongoing review during implementation support missions. Update project ESMP if risk situation changes.
	As part of the project's stakeholder consultations, those affected by the project should be properly informed of GBV risks and project activities to get their feedback on project design and safeguard issues. Consultations need to engage with a variety of stakeholders (political, cultural or religious leaders, health teams, local councils, social workers, women's organizations and groups working with children) and should occur at the start and continuously throughout the implementation of the project.	Consultations need to be continuous throughout the project cycle, not just during preparation.	• IA.	 Monitoring of implementation of Stakeholder Engagement Plan. Ongoing consultations, particularly when C-ESMP is updated.
	The Stakeholder Engagement Plan of the project, which will be implemented over the life of the project to keep the local communities and other stakeholders informed about the project's activities, to specifically address GBV related issues.	Consultations need to be continuous throughout the project cycle, not just during preparation.	• IA.	 Monitoring of implementation of Stakeholder Engagement Plan. Ongoing consultations, particularly when C-ESMP is updated.
	Make certain the availability of an effective grievance redress mechanism (GRM) with multiple channels to initiate a complaint. It should have specific procedures for GBV including confidential reporting with safe and ethical documenting of GBV cases. Parallel GRM outside of the project GRM may be warranted for substantial to high risk situations.	Prior to contractor mobilizing.	IA, but discussed and agreed upon with the Task Team.	Ongoing monitoring and reporting on GRM to verify it is working as intended.

When	Action to Address GBV Risks	Timing for Action	Who is Responsible for Action	Ongoing Risk Management
	Projects which do not use loan/credit/grant proceeds to hire GBV service providers at the start of project implementation encourage Borrowers include an escalation clause in the Environmental & Social Commitment Plan (ESCP) should GBV risks become apparent over the course of the project implementation.	Preparation.	Task Team.	Task Team.
Procurement	Clearly define the GBV requirements and expectations in the bid documents.	Procurement.	IA.	Review by Task Team.
	Based on the project's needs, the Bank's Standard Procurement Documents (SPDs), and the IA's policies and goals, define the requirements to be included in the bidding documents for a CoC which addresses GBV .	Procurement.	IA.	Review by Task Team.
	For National Competitive Bidding (NCB) procurement, consider integrating the ICB SPD requirements for addressing GBV risks.	Procurement.	IA.	IA with review by Task Team.
	The procurement documents should set out clearly how adequate GBV costs will be paid for in the contract. This could be, for example, by including: (i) line items in bill of quantities for clearly defined GBV activities (such as preparation of relevant plans) or (ii) specified provisional sums for activities that cannot be defined in advance (such as for implementation of relevant plan/s, engaging GBV service providers, if necessary)	Procurement.	IA.	Review by Task Team.
	Clearly explain and define the requirements of the bidders CoC to bidders before submission of the bids.	Procurement.	IA.	Review by Task Team.
	Evaluate the contractor's GBV response proposal in the C-ESMP and confirm prior to finalizing the contract the contractor's ability to meet the project's GBV requirements.	Procurement.	IA.	Review by Task Team.

When	Action to Address GBV Risks	Timing for Action	Who is Responsible for Action	Ongoing Risk Management
	Review C-ESMP to verify that appropriate mitigation actions are included.	• Implementation.	• IA.	Review by IA.Review by Task Team.
	Review that the GRM receives and processes complaints to ensure that the protocols are being followed in a timely manner, referring complaints to an established mechanism to review and address GBV complaints.	Implementation.	• Task Team. • IA	 Ongoing reporting. Monitoring of complaints and their resolution.
Implementation	 Codes of Conduct signed and understood Ensure requirements in CoCs are clearly understood by those signing. Have CoCs signed by all those with a physical presence at the project site. Train project-related staff on the behavior obligations under the CoCs. Disseminate CoCs (including visual illustrations) and discuss with employees and surrounding communities. 	Initiated prior to contractor mobilization and continued during implementation.	Contractor, Consultant, IA.	 Review of GBV risks during project supervision (e.g., Midterm Review) to assess any changes in risk. Supervision consultant reporting that CoCs are signed and that workers have been trained and understand their obligations.⁷ Monitoring of GRM for GBV complaints. Discussion at public consultations.
	Have project workers and local community undergo training on SEA and SH.	Implementation.	• IA, Contractors, Consultants	Ongoing reporting.
	Undertake regular M&E of progress on GBV activities, including reassessment of risks as appropriate.	Implementation.	• IA, Contractors, Consultants.	Monitoring of GRM.Ongoing reporting.

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⁷ Civil works supervision consultant's monthly reports should confirm all persons with physical presence at the project site have signed a CoC and been trained.

When	Action to Address GBV Risks	Timing for Action	Who is Responsible for Action	Ongoing Risk Management
	Implement appropriate project-level activities to reduce GBV risks prior to civil works commencing such as: • Have separate, safe and easily accessible facilities for women and men working on the site. Locker rooms and/or latrines should be located in separate areas, well-lit and include the ability to be locked from the inside. • Visibly display signs around the project site (if applicable) that signal to workers and the community that the project site is an area where GBV is prohibited. • As appropriate, public spaces around the project grounds should be well-lit.	Prior to works commencing.	Contractor/ Supervision Consultant • Task Team.	Ongoing reporting. Reviews during implementation support missions.

4.3 Contractors ESMP

The Contractor is required to prepare a Contractor's Environmental and Social Management Plan (CESMP) for the Works, which shall be in line with this ESMP and the technical specifications of the bid documents. The Contractor shall not commence any Permanent Works under the Contract prior to receipt in writing from the Engineer that the CESMP has been reviewed and approved by the Client and the World Bank. The approved CESMP shall become an integral part of the Contract Document.

As well as the standard content associated with professional reporting, the CESMP shall also contain, at a minimum, the following information. The CESMP must use the below listed items to be consistent with, and respond to, the ESMP and bid document, the conditions of permits and approvals from the relevant ministry departments. The document should reflect contemporary good practice; be balanced, objective and concise; and be written in a way that is easily understood by other parties. All commitments must be specific and auditable with measurable outcomes and clear timeframes. The CESMP must cover all activities within the project's area of influence. The area of influence includes the active worksites, laydown areas, construction camps, production facilities (concrete, asphalt etc.) and materials sources.

DECLARATION AND DOCUMENT VERSION CONTROL: person accepting responsibility for the environmental management plan – signed declaration; the document version control should be a simple system that ensures that details of all key changes to the document over time are properly recorded.

PROJECT DESCRIPTION: The CESMP should provide a summary of the project as this provides context for the plan. The location of all works should be summarized with a clear definition of the works' area of influence. Basic and relevant information on the environment at these locations should be summarised from the ESMF included as this helps provide the environmental context to which the CESMP applies. A schedule of intended commencement and completion dates should be provided. Projects undertaken in stages should identify each stage in the schedule.

OBJECTIVES: The environmental outcomes of the plan should be defined. These should be tailored to the environmental issues outlined in the CESMP.

ENVIRONMENTAL MANAGEMENT ROLES AND RESPONSIBILITIES: The CESMP should define the roles and responsibilities of personnel in charge of the environmental management of the project to reflect the requirements in the ESMP. The roles and responsibilities of each relevant position should be documented, including the responsibilities of subcontractors. The names of the responsible personnel do not need to be included. Identification of the position titles, roles and responsibilities is sufficient. If the roles and responsibilities are expected to change over time the long-term variations should also be documented.

REPORTING: The description of reporting requirements should include: a list of required reports including where appropriate monitoring, environmental incidents, non-compliance, corrective action and auditing; a description of the standard report content; the schedule or triggers for preparing a report; who the report is provided to; and document control procedures.

ENVIRONMENTAL SAFEGUARDS TRAINING: All people involved with the project should receive relevant environmental training to ensure they understand their responsibilities when implementing the CESMP. People to be trained include those at the site/s of all project activities and operations, including contractors, subcontractors and visitors. The training should be tailored to the role of the individual in the project. The CESMP will include a list of the training needed and the plan for undertaking this training. The CESMP will also identify the resources to conduct this training (internal/external).

EMERGENCY CONTACTS AND PROCEDURES: The CESMP should identify the key emergency contacts responsible for managing environmental emergencies associated with the project and their contact details. These personnel should have the power to stop and direct works so that they can manage emergencies effectively. In addition, the plan should establish procedures for managing environmental emergencies and ensure that those procedures are implemented and maintained.

POTENTIAL ENVIRONMENTAL AND SOCIAL IMPACTS: The potential impacts section of the CESMP should include a tabulated summary of any relevant information previously provided the ESMP, it should also identify the km marker/chainage of the identified (an any additional) sensitive receptors. Impacts from relevant stages of the contractor works should be defined in this section and should reflect the relevant conditions of approval.

MANAGEMENT MEASURES: The CESMP should clearly state how the potential impacts of the works will be specifically managed based on the content of the ESMP and the measures that the contractor will undertake to implement these mitigations. The CESMP will propose management measures on the issues identified and will identify the cost involved and the party responsible for the management measures.

MONITORING PLAN: The CESMP must detail how the CESMP will be monitored and shall include a weekly monitoring checklist. An example monitoring checklist is provided in Appendix B as a guide. The monitoring plan will include: what is to be monitored, how it will be monitored, the parameters (standards) that it will be monitored against, who will monitor, where will be monitored and the cost of the monitoring plan.

AUDIT AND REVIEW: Environmental auditing: The environmental management plan should include the schedule or triggers for auditing the implementation and effectiveness of the plan. It should address both internal and external audit requirements including who is responsible for undertaking the audits and reporting the results. CESMP review: The CESMP should specify the schedule or triggers for reviews of the plan.

CESMP PREPARATION AND IMPLEMENTATION: The CESMP must ensure that the person taking the action takes full responsibility for the content and commitments contained in the plan. The CESMP must be prepared and implemented by a qualified environmental practitioner (Environmental Representative) with at least 10 years-experience. Field audits of CESMP implementation must be undertaken on at least a monthly basis by the Environmental Representative with associated audit reports certified and submitted to the Engineer.

CESMP COMPLIANCE: Identify the internal procedure that the Contractor will follow when a non-compliance has been identified during the daily monitoring. Procedure will include notification responsibilities, rectification timeframe and reporting obligations. Procedure will also cover the process the Contractor will follow when non-compliances are reported by the Supervision Engineer.

Procedure will also identify how the Contractor will action any disciplinary or training requirements following the non-compliance.

CESMP REVIEW AND AMENDMENT: The CESMP must be reviewed, updated and resubmitted to the Engineer for approval in response to an anticipated change of circumstances before any changes are permitted at the work sites. These circumstances include substantial design changes with environmental or social implications, changes to specific approved plans, new activities not contemplated in the Project ESMP, or additions to the Project's area of influence. No changes will be made to the Project or the project areas until it has either been confirmed by the Supervision Engineer that an update to the CESMP is not needed, or the update has been made and approved by the Supervision Engineer. The CESMP must also be updated where it is deemed that the mitigation measures are not adequate to mitigate the environmental and social risks.

CESMP MANAGEMENT SUB-PLANS: The Contractor must provide all sub-plans required in the ESMP as annexes to the CESMP.

5 ESMP Implementation

5.1 ESMP Monitoring and Reporting

A monitoring plan has been provided in Section 5.2.

OBJECTIVES: The main objectives of the construction phase monitoring will be to:

- Monitor the actual project impact on physical, biological and socio-economic receptors. This
 will indicate the adequacy of the ESMP.
- Recommend mitigation measures for any unexpected impact or where the impact level exceeds that anticipated in the ESMP.
- Ensure compliance with legal and community obligations including safety on construction sites.
- Monitor the rehabilitation of quarrying or extractions sites and the restoration of laydown and/or stockpile sites as described in the ESMP.
- Ensure the safe disposal of excess construction materials.

MONITORING ORGANISATION: The Contractor will be required to monitor their safeguard implementation on a daily and weekly basis, the Supervision Engineer will be required to undertake at least weekly monitoring and the PMU will be required to undertake quarterly inspection audit of works.

MONITORING PROGRAM: A monitoring plan for the project has been provided in Section 5.2. The monitoring process will be carried out using best industry practice and should be undertaken jointly between the Supervision Engineer and Contractor. Both parties will keep copies of all site records, reports, approvals, statutory documents and permits in relation to environmental matters for recording purposes.

There are monitoring requirements associated with this ESMP that are applicable once the project has concluded and operations have resumed. At this stage, there is no defined process for continuing with safeguard monitoring during operations and it is recommended that this be incorporated into existing or new MID processes.

ESMP REPORTING: Throughout the construction period, the Supervision Engineer will include results of their weekly ESMP monitoring, along with the details of any incidents report by the Contractor, in a monthly report for submission to the SIRAP PMU who is responsible for submitting these monthly progress reports to the World Bank through the PAIP TFSU. The format of the monthly report shall be agreed with all agencies but is recommended to include the following aspects:

- Description and results of environmental monitoring activities undertaken during the month:
- Status of implementation of relevant environmental mitigation measures pertaining to the works:
- Key environmental problems encountered and actions taken to rectify problems;
- Summary of non-compliance notifications issued to the Contractor during the month, actions taken and non-compliances closed out;
- Summary of complaints received, actions taken and complaints closed out;
- Key environmental and social issues to be addressed in the coming month;
- Training records;
- Health and Safety Indicators;
- Summary of consultation / stakeholder engagement undertaken;

- Copies of environmental inspection reports;
- Summary of reported incidents, actions taken and recommendations for follow up; and
- Before project implementation photos, midway of project implementation photos, and completion photos of works.

A day to day contract diary is to be maintained pertaining to administration of the contract, request forms and orders given to the Contractors, and any other information which may at a later date be of assistance in resolving queries which may arise concerning execution of works. This day to day contract diary is to include any environmental events that may arise in the course of the day, including incidents and response, complaints and inspections completed.

SIRAP PMU are responsible for quarterly progress reports to the WB. This quarterly progress report will include a section on safeguard compliance and issues. This section will cover (as a minimum):

- The overall compliance with implementation of the ESMP.
- Any environmental issues arising as a result of project works and how these issues will be remedied or mitigated;
- OHS performance;
- Community consultation updates;
- Public notification and communications;
- Schedule for completion of project works; and
- Summary of any complaints received, actions taken, and complaints closed out. Particular sensitive reporting to be recorded for any GBV incidents report.

5.2 Monitoring Plan

PARAMETER TO MONITOR	LOCATION	MONITORING	FREQUENCY	MONITORING RESPONSIBILITY
DETAILED DESIGN/ PRE-CONSTRUCT	ION PHASE			
Traffic safety	CESMP documents	Ensure approved TMP established for project. TMP includes all requirements of ESMF and ESMP	Prior to commencing civil works	Supervision Engineer
Development Consents & Permits	CESMP Document	Development Consent, permits and consent conditions are included in the CESMP	Prior to approval of CESMP	Supervision Engineer
CESMP approved	CESMP Documents	Ensure Contractor has produced a CESMP to the appropriate standard and this has been reviewed and cleared by WB and SIRAP PMU	Prior to commencing civil works	Supervision Engineer
OHS Plan	Design documents	Ensure safety plan established for project as per requirements of ESMP	Prior to commencing civil works	Supervision Engineer
Soil erosion	CESMP documents	Ensure Contingency Plan is completed and approved. Storm event management and soil erosion prevention measures to be included.	Prior to sign off of final designs	Design Consultant
Water supply	CESMP documents	Suggested water source and supply network to be included in designs	Prior to commencing civil works	Supervision Engineer
Ground water quality	Laydown sites	Ground water quality monitoring for project baseline. The parameters include pH, electrical conductivity, total petroleum hydrocarbons (for potential petroleum contamination), and total nitrogen (for potential sewage contamination), or as agreed with ECD and the SIRAP NSS	Prior to establishment of laydown site	Supervision Engineer
Storm water management	Proposed st design (e.g. u impacts on h		Prior to commencing civil works	Supervision Engineer

PARAMETER TO MONITOR	LOCATION	MONITORING	FREQUENCY	MONITORING RESPONSIBILITY
Quarry operations	Quarry	Upon confirmation of which quarries are to supply aggregate verify quarry operations to ensure any required permits or approvals are in place. Ensure correct resource and land owners have signed acceptable agreement for extraction and/or land access.		Supervision Engineer
Importation of equipment and materials	Importation permits	Approval to import material and equipment is given prior to material and equipment leaving country of origin. Ensure bio-secure stockpile site it established with SIG Biosecurity Department	Contractor to organize prior to export from country of origin.	Supervision Engineer
CONSTRUCTION PHASE				
Agreement for waste disposal	Contractor's records	Permits and/or agreements with local waste disposal providers and licensed recycling operators. Inspection of disposal sites.	Documentation viewed prior to construction works starting Weekly as applicable to schedule of works.	Supervision Engineer
Soil erosion	Areas of exposed soil and earth moving	Inspections at sites to ensure silt fences, diversion drains etc. are constructed as needed. Inspection to ensure replanting and restoration work completed.	Weekly inspection as applicable to schedule of works and after site restoration.	Supervision Engineer
Waste disposal	At construction and quarry sites	Inspection to ensure waste is not accumulating and evidence waste has been stockpiled for removal to licensed landfill, removal from Solomon Islands if required, recycling or returning to supplier. Inspections to ensure waste streams are sorted for re-use, recycling or waste to landfill.	Weekly inspection as applicable to schedule of works and on receipt of any complaints.	Supervision Engineer
Water and soil pollution	At construction sites	Ensure all storage tanks are self-bunded. Inspection of sites to ensure waste collection in defined area; spill response plan in place and workers trained at all SIRAP HIR locations.	Weekly inspection as applicable to schedule of works and on receipt of any complaints	Supervision Engineer

PARAMETER TO MONITOR	LOCATION	MONITORING	FREQUENCY	MONITORING RESPONSIBILITY
		Complete spill kits available where hazardous substances sorted and handled.		
		Any encounters with potentially or confirmed contaminated soil are reported to MID and ECD.		
		Inspect soakage pits siting directly above any underlying aquifer (if present).		
		Ground water monitoring as per parameters in PESMP. The parameters include pH, electrical conductivity, total petroleum hydrocarbons (for potential petroleum contamination), and total nitrogen (for potential sewage contamination), or as agreed with ECD and the SIRAP NSS.		
Dust	At construction sites, quarries and adjacent sensitive receptors	lensure stockbiles are covered when not in use and	ischedule of works and on receipt of	Supervision Engineer
Noise	At work sites	Site inspections to ensure workers wearing appropriate PPE when required. Measurement of noise level (one hour LAeg) at closest social receptors (residences) to active work sites, construction camps and lay down areas not to exceed 45dB between 2200-0700 or 3dBA above background. Public signage detailing complaints procedure and contact people/person on display. Noisy machinery is replaced or fixed as soon as problem arises or on instruction by Supervision Engineer.	Weekly inspection as applicable to schedule of works and on receipt of any complaints.	

PARAMETER TO MONITOR	LOCATION	MONITORING	FREQUENCY	MONITORING RESPONSIBILITY
Air pollution	At work sites	Site inspections to ensure equipment and machinery operating without excessive emissions. If an issue is reported the contractor is responsible for replacing or fixing the equipment to the satisfaction of Supervision Engineer. Bitumen and asphalt processes plants to be located away from closest communities	Weekly inspection as applicable to schedule of works and on receipt of any complaints.	Supervision Engineer
Storage of fuel, oil, etc.		Regular site inspections to ensure material is stored within bunded area and spill response training for workers completed. Visual inspection of spill kit for completeness and accessibility. Checking that staff are trained on use of spill kits.	works and on receipt of any	Supervision Engineer
Vehicle and pedestrian safety	At and near work sites	Regular inspections to check that TMP is implemented correctly (e.g. flags and diversions in place) and workers wearing appropriate PPE.		Supervision Engineer
Construction workers and staff safety (personal protective equipment)	At work sites	Inspections to ensure workers have access to and are wearing (when required) appropriate personnel protective equipment (e.g. for handling hazardous materials). Guidelines in ESMF implemented.	schedule of works and on receipt of	Supervision Engineer
Construction workers and staff safety briefings (GBV any other community health and safety awareness)		Community, Health and safety awareness briefs including GBV, good hygiene	Weekly team meetings as applicable to schedule of works an on receipt of any complaints	Supervision Engineer
Community / local business safety	At work sites	Inspections to ensure signs and fences restricting access are in place and pedestrian diversion routes clearly marked (whether for access to a building or home or particular route).	Weekly inspection as applicable to schedule of works and on receipt of any complaints.	Supervision Engineer
Community grievances	At all locations	Monitor the GRM database for the number and type of grievances and the average number of days to resolve a grievance.	Weekly	MID PMU

PARAMETER TO MONITOR	LOCATION	MONITORING	FREQUENCY	MONITORING RESPONSIBILITY			
Local business grievances	At and near work sites	Monitor the GRM database for the number and type of grievances and the average number of days to resolve a grievance.		At and near work sites			
Materials supply	Quarry and work sites	Evidence that trucks are not overloaded and loads are covered e.g. complaints register, evidence of debris on the road.	,				
OPERATION (Recommended for	OPERATION (Recommended for Consideration by MID)						
Drainage system operational	Roadside	Inspection and clean out of open channel drainage.	After significant rain events and 6 monthly to remove sediment.	MID			

5.3 Roles and Responsibilities

Ministry of Infrastructure Development (MID) will serve as the Implementing Agency (IA) for the MRIMP and have delegated the day to day implementation and management of the Project to a dedicated SIRAP Project Management Unit (PMU) based in Honiara with an MRIMP office on Malaita.

The safeguards roles and responsibilities for subproject implementation are as follows:

SIRAP PMU: The PMU is responsible for the ESMP implementation and day-to-day project implementation on behalf of the SIG. The PMU will have a project office based on Malaita housed within the MID. The PMU will:

- 1. Have a National Safeguards Specialist based in Honiara with site visits to Malaita. The National Safeguards Specialist:
 - With the support of the PMU CLO, undertakes environmental and social screening of Malaita works (subprojects) to identify specific areas of risk.
 - Ensures the SIG's safeguard instruments (PER, EIS, etc) prescribed by the MECDM/ECD for project sites are well prepared, submitted and approved;
 - Coordinate the review and approval process for ESMPs with the TFSU Safeguard Specialist and World Bank Safeguard Specialists.
 - Identify total cost for development consent submissions;
 - Provide support and collaboration with the ECD in ensuring a smooth and effective process of approval;
 - Provide technical support to the Project's Task Team in monitoring the implementation of safeguard instruments (World Bank and SIG's) on a day to day basis;
 - Provide safeguards reports on a regular basis.
 - Oversee the full implementation of the CESMP and SIG's safeguard instruments on a day to day basis.
 - The National Safeguards Specialist will conduct at least quarterly safeguard audits with the Supervision Engineer's safeguard specialist and other staff.
 - Monitors and manages of complaints/incidents logged via the GRM mechanism on the SIRAP website.
- 2. Sources suitably qualified consultants to develop the safeguard instruments based on the requirements of the ESMF and the ToR.
- 3. Acts on behalf of the client and works closely with MID and all contracted parties to ensure that SIRAP objectives are delivered in a compliant manner consistent with client, MID and ECD requirements.
- 4. House an engineer, assistant engineer and a Community Liaison Officer (CLO) in the Malaita project office. The CLO will:
 - Work in the field in Malaita to support the Contractor and PMU proactively identify project issues and worker/employee conflicts;
 - Facilitate community and other consultations to ensure that all parties involved and affected by the works are properly informed and consulted;
 - Maintain the Malaita GRM;

- Provide detailed forward planning and coordination for the road upgrade works related to community sensitization, pre-employment training and other project activities;
- Help identify land owners for any project land needs.
- Responsible for working with MID and Supervision Engineer (and contractors where appropriate for CESMP) to implement consultation plans for the SIRAP upgrade works.
- 5. During the construction phase, PMU receives reporting from the Supervision Engineer and shares these reports with the MID, ECD (to comply with permit monitoring requirements) and TFSU.
- 6. PMU is responsible for managing recurring instances of non-compliance by the contractor as they are reported by the Supervision Engineer and all instances of non-compliance by the Supervision Engineer. PMU will conduct their own quarterly on-site audit of construction works, to supervise CESMP and ESMP implementation.

TFSU: The TFSU provides technical assistance with project implementation to PMU. TFSU receives the Supervision Engineers reporting via PMU and receives the quarterly ESMP and CESMP audit report. TFSU safeguards specialist monitors these reports for consistency and compliance. TFSU provides these safeguard reports to WB for review. TFSU also receives all new and updated ESMP or CESMP for review. TFSU provides these reviewed instruments to WB for approval. TFSU safeguard specialist provides periodical in-country inspection of project site for ESMP compliance.

Supervision Engineer: is responsible for the day to day oversight of the construction works for the project, including safeguard compliance. The Supervision Engineer is the only party who is contractually able to provide instruction to the Contractor. The Supervision Engineer will work closely with the Contractor, and the project safeguards team, on a daily basis to ensure that Malaita works are implemented in a compliant manner consistent with the detailed designs provided and the ESMP. They are responsible for:

- 1. Weekly monitoring the Contractors work for compliance with the CESMP and ESMP and providing safeguard monitoring results in their monthly reporting to PMU. As part of their CESMP monitoring responsibilities, the Supervision Engineer will ensure that a suitably qualified and experienced safeguard specialist is financially resourced to provide at least quarterly site inspections to Malaita and available for support at other times to respond to incidents, non-compliances, review of CESMP, update of the ESMP and other tasks.
- 2. Managing the review process of CESMPs for approval. The Supervision Engineer must ensure that all current safeguard instruments have been reviewed internally as well as by PMU, TFSU, WB and final approval from WB has been secured before disclosure.
- 3. Updating the ESMP as necessary to reflect changes in the designs.
- 4. Working with PMU CLO to provide meaningful input and direction into community consultations on the draft updated versions of the ESMP.
- 5. Managing instances of non-compliance by the Contractor and reporting all instances to PMU. They are also responsible for escalating recurring instances of non-compliance by the Contractor to PMU for action.
- 6. Managing and responding to all direct complaints/incidents received by their representatives as per the GRM process in Section 8.3 and reporting all instances to PMU for inclusion into statistical database.

7. A template Terms of Reference for a Supervision Safeguard Specialist (SSS) is provided in Appendix E and should be used as a basis the procurement of the SSS within the Supervision Engineer bid documents.

Contractor: It is the contractors responsibility to:

- Resource their team with an experienced and qualified full-time national safeguard specialist
 and an experienced and qualified international safeguards key personnel who is resourced to
 make regular and ad hoc (as needed) site visits. Appendix E provide the minimum
 requirements for the international specialist who will form part of the Contractors key
 personnel in the bid document.
- 2. Resource their Malaita based team with a Malaitan Community Liaison Officer to be based on Malaita full time and with experience of working within the road maintenance sector.
- 3. Allocate budget lines to have the necessary tools and equipment for implementing all mitigation and monitoring requirements of the ESMP through their CESMP and employment of appropriate safeguard specialists.
- 4. Prepare and have cleared by the Supervision Engineer the CESMP in accordance with the ESMP.
- 5. Implement the Code of Conduct relating to GBV.
- 6. Carry out the Malaita upgrade works in accordance with the CESMP.
- 7. Conduct daily and weekly safeguard inspections of the works to ensure compliance and reporting the results of these inspections to the Supervision Engineer.
- 8. Proactively update the CESMP as construction methodology or other features change.
- Provide meaningful input and direction into community consultations on the draft CESMP.
- 10. Advise the Supervision Engineer of any changes to works or methods that are outside the scope of the ESMP for updating.
- 11. Post all notifications specified in this ESMP at the site entrance.
- 12. Report all environmental and OHS incidents to the Supervision Engineer for any action.

6 Capacity Development and Training

6.1 Capacity Development

The SIG has delegated the delivery and management of SIRAP to a dedicated PMU which has been resourced with personnel specifically tasked to manage project implementation. As such, the PMU carries much of the institutional capacity required by the SIG to implement the project and to monitor the works for compliance. The PMU will be resourced with an experienced National Safeguards Specialist who will be responsible for monitoring for compliance with the ESMF, World Bank policies and Solomon Island legislation. The PMU project office in Malaita will be resourced with an experienced Community Liaison Officer who will support the PMU and Contractor to manage community relations, identify and facilitate negotiations for land access and provide a focal point for community contact with the PMU. For any additional support in areas of expertise that may be required by PMU, the PAIP TFSU is tasked with either providing that support directly or assisting with any procurement of additional expertise or capacity that may be required.

6.2 Training

The SIRAP PMU shall undertake training for key stakeholders and project team members to ensure effective implementation and technical understanding of the ESMP requirements. Key stakeholders will include MID staff on Malaita, Malaita Provincial Women's Council, SIRAP CLO (Malaita), SIRAP MRIMP Engineer and Assistant Engineer (based on Malaita), ECD representatives on Malaita.

Areas recommended for training include the following -

- World Bank's Safeguards Policies, in particular those triggered and relevant to the Project;
- Project responsibilities to GBV prevention and training;
- Roles and responsibilities of different key agencies in safeguards implementation;
- How to effectively integrate the ESMP into project management, implementation, monitoring and reporting;
- Management of the GRM;
- How to facilitate meaningful community consultations;
- Monitoring for ESMP compliance;
- Safeguard reporting requirements.

Training in the above areas is recommended to be held within three (3) months of project effectiveness.

6.3 Civil Works

Other parties who have implementation or monitoring responsibilities (Supervision Engineer, Contractor) are required to be resourced with suitably experienced and qualified safeguards specialists.

It is the responsibility of the Contractor and Supervision Engineer to ensure that they allocate budget lines to have the necessary tools and equipment for the mitigation and monitoring measures as stipulated in the resulting ESMPs. The Contractor is to ensure that they have the budget provision to conduct identified training for their workers and that sufficiently skilled resources are made available to deliver the relevant training.

The Contractor and Supervision Engineer will undergo technical training in the form of a Kick Start Safeguards Workshop to ensure that the national and World Bank safeguard requirements and the PMU expectations for safeguard implementations are well understood prior to commencement of works.

7 ESMP Implementation Budget

The costs of implementing the ESMP listed here are related to PMU costs in addition to the dedicated safeguards PMU personnel budget line item. The main costs of implementing this ESMP relate to institutional capacity and stakeholder capacity building, ongoing consultation facilitation costs between the CLO and the Malaita communities, PMU on site monitoring and outreach road safety programs.

Item	Details	Cost (USD)
ESMP Technical Training	MID & PMU Malaita Field Staff. Training to be given by NSS in Malaita.	3,000
ESMP awareness raising and sensitisation	With key Malaita stakeholders and communities (one session for subproject).	3,000
Consultation facilitation	Fuel, MID vehicle maintenance contribution, administrative support, refreshments (for subproject – one year)	15,000
CLO Travel	Project meetings, workshop or training attendance in Honiara for CLO: flights, accommodation, per diem (US\$2,000 per trip, estimate 1 trip for subproject)	2,000
Project monitoring	Associated costs are for quarterly audits by NSS: flight, per diem, fuel for MID vehicle (US\$2,000 per quarter)	8,000
Community outreach along sealed road sections	School road safety program (using local NGOs & CLO), travel cost, printed materials	5,000
	Total	36,000

Appendix A: Malaita Quarry Maps



NAME OF SOURCE	LOCATION	COORDINATES	AVAILABLE MATERIAL	SUITABLE FOR	ESTIMATED QUANTITY	OWNER/ CONCESSIONAIRE
Bitakaula Mountain	Auki, Malaita	Lat- S 09°27'10.601" Lon- E 159°58'52.599"	Rock mountain	Concrete and asphalt aggregates	Unlimited	Auki Motel
Fiu River	Fiu, Auki	Lat- S 08"43"33.246" Lon- E 160"42"18.830"	Silty sand and gravel	Base, subbase, gravel surface	Unlimited	Tribal community
Silalo River	Silolo, North Malaita	Lat- S 06"22'08.395" Lon- E 160"40'18.585"	Clean sand and gravel	Concrete and asphalt aggregates	Unlimited	Tribal community
Tabaa River	Tabaa, North Malaita	Lat- S 06"22"56.625" Lon- E 160"41"54.386"	Predominantly boulders, with gravel-sit-sand mixture	Riprap, gabion, base, subbase, gravel surface	Unlimited	Tribal community
Kwai River	Lolu, North Malaita	Lat- S 06°23'03.834" Lon- E 160°43'12.773"	Boulders with clean sand and gravel	Riprap, gabion, concrete and asphalt aggregates	Unlimited	Tribal community
Ramea'l Mountain	Ramea'i, North Malaita	Lat- S 08°24'38.386" Lon- E 160°47'55.287"	Fine gravel-sand-silt corunous material	Base, subbase, gravel surface	Unlimited	Tribal community
Oftabu Mountain	Ofatabu, North Malaita	Lat- S 08°25'43.267" Lon- E 160''48'56.920"	Rock mountain	Concrete and asphalt aggregates	Unlimited	Tribal community
Sasafa River	Sasafa, North Malaita	Lat- S 06°26'41.096" Lon- E 160°49'53.115"	Clean sand and gravel	Concrete and asphalt aggregates	Unlimited	Tribal community

Keukwao Mountain	Keukwao, North Malaita		Fine gravel-sand-silt corunous material	Base, subbase, gravel surface	Unlimited	Tribal community
Matakwalao Mountain	Matakwalao, North Malaita	Lat- S 08°20"15.623" Lon- E 160°36'13.920"	Fine gravel-sand-silt corunous material	Base, subbase, gravel surface	Unlimited	Tribal community
Kadabina Mountain	Kadabina, North Malaita	Lat- S 06"19"52.659" Lon- E 160°34'10.598"	Fine gravel-sand-silt corunous material	Base, subbase, gravel surface	Unlimited	Tribal community
Uluga Mountain	Uluga, North Malaita	Lat- S 08"28'42.255" Lon- E 160°40'14.191"	Fine gravel-sand-silt corunous material	Base, subbase, gravel surface	Unlimited	Tribal community
Madalua River	Madalua, North Malaita	Lat- S 08°29'57.854" Lon- E 160°41'16.263"		Riprap, gabion, base, subbase, gravel surface	Unlimited	Tribal community
Siubongi Hill	Siubungi, North Malaita	Lat- S 08*32*02.607* Lon- E 160*42'40.583*	Coral Rock: top 1.20 m. Fine gravel-sand-silt corunous material: 1.20m down	Coral rock: riprap, gabions Corunous material: Base, subbase, gravel surface	Large	Tribal community
Kwareri River	Kwareri, North Malaita	Lat- S 06"34"08.967" Lon- E 160"44'01.443"	Clean sand and gravel	Gravel for concreting	Large	Tribal community
Fauabu Hill	Fauabu, North Malaita	Lat- S 08°34'25.722" Lon- E 160°42'56.569"	Sand-silt corunous material	Fil	Large	Tribal community
Kwaisuliniu Mountain	Kwaisuliniu, North Malaita	Lat- S 08"37'20.013" Lon- E 160°39'50.735"	Coral Rock: top 1.00 m, Sand- sit corunous material: 1.00m down		Large	Tribal community
Buma Mountain	Burna, North Malaita	Lat- S 08°40'53.285" Lon- E 160"41'47.300"	Sand-silt corunous material	Fil	Large	Tribal community
Areo Mountain	Areo, North Malaita	Lat- S 08"42"19.442" Lon- E 160"42"47.505"	Sand-silt corunous material	Fill	Large	Tribal community

Appendix B: Example CESMP Monitoring Checklist

Malaita Road Improvement Project Weekly CESMP INSPECTION

SUBPROJECT:	Solomon Island Road and Aviation Project Road Resealing Subproject	IMPLEMENTING AGENCY:	MID
DATE:		CONTRACTOR:	
PREPARED BY:		SUPERVISION CONSULTANT	
DISTRIBUTION LIST:			

Inspection Participants: (insert names and positions)

CESMP Items (edit as necessary based on approved CESMP for relevant		Applicable Com		npliance	Iccuac	Status	Action Required/Taken	Target/ Actual
subproject)	Yes	No			133463	(R)/(O)	• •	Date
1. Mitigation & Management Measures: Construction Phase								
Soil Erosion: - Silt fences and diversion drains in place - Replanting and restoration work completed								

	on approved CESMP for relevant subproject)		Applicable		Applicable		oplicable Compliance		nce	Status	Action Required/Taken	Target/ Actual
_			No				(R)/(O)	. ,	Date			
Agree	Accumulation and Disposal ments: Good housekeeping around the work sites Waste collected in defined area on impermeable ground or containers											
	Separation of waste into (i) Recyclable waste (i.e. certain plastics, metals, rubber etc. that can be recycled); (ii) Organic biodegradable waste (i.e. waste that will decay / break down in a reasonable amount of time, such as green waste, food waste; (iii) Inorganic non-recyclable waste (i.e. waste that cannot decompose / break down and which cannot be recycled) and, (iv) Hazardous waste (i.e. asbestos, waste bil etc.)											
	Hazardous waste stored in safe and appropriate manner.											
	Waste management plan in place and operating for proper disposal											
- ,	nd Water Pollution: Appropriate spill response plan/kit in place for waste area											
	No visible spills on soil or uncovered ground											
	Drainage and soakage systems clear and fit for purpose											
	Surface water monitoring on a quarterly basis											

CESMP Items (edit as necessary based on approved CESMP for relevant	Applicable Yes No		Compliance		ce	lecue	Status	_ · · · · ·	Target/ Actual Date
subproject)							(R)/(O)		
Dust and Materials Transport: - Stockpiles covered or kept wet when not in use									
 Visual inspection of ambient dust conditions on site and at nearby sensitive locations 									
- Truck transports are covered									
- No evidence of aggregate spills on haulage route									
Noise: - Workers wearing ear protection as required - Noise level maximum of 45dB between 2200-0700 - No complaints received relating to noise									
Air Pollution: - Equipment operating without excessive emissions - Bitumen and asphalt plant emissions move away from nearby communities									
Fuel and Oil Storage: - Substances stored in self-bunded vessels or within bund on impermeable surface									
 Spill kit complete and accessible Spill training completed No evidence of spills on the ground 									

CESMP Items (edit as necessary based on approved CESMP for relevant	Applicable		licable Compliance		nce	Iccuoc	Status	Action Required/Taken	Target/ Actual
subproject)	Yes	No					(R)/(O)		Date
TMP Implementation: - Traffic Management Plan (TMP) under effective implementation									
Community and Local Business Consultation: - Public signage of complaints procedure - Signs and fences restrict or direct pedestrians and public where appropriate.									
Materials Supply: - Quarry establishment and operations in fully compliance with ESMP - All quarries licensed to supply materials									
- All imported materials with appropriate biosecurity clearances									
Laydown Area: - Laydown areas established on pre- approved sites									
- Laydown areas dust levels managed efficiently									
- Traffic management plan correctly implemented at laydown site									
- Water run off management systems operating correctly									
- Dust management effectively implemented									

CESMP Items (edit as necessary based on approved CESMP for relevant	Applicable		Compliance		Issues	Status	Action Required/Taken	Target/ Actual
subproject)	Yes	No			135463	(R)/(O)	Action Required/Taken	Date
Workers Camp (if applicable): Camp established in accordance with Code of Practice in PESMP Annex E. Septic system cleaned and fully operational. Waste stored in an appropriate location in a clean and tidy manner, segregated by waste type. Workers living and recreational areas								
clean and properly equipped. - OHS, HIV/AIDS, GBV, Human Trafficking, SEA and other information available								
Monitoring - Weekly safeguards compliance report completed								

Compliant, Minor Non-Compliance, Significant Non-Compliance

Status: (R) Resolved Issues, (O) Ongoing Issues

Notes:

Required Actions:

Environmental Specialist: Signed: Date:

Appendix C: Implementation Plan Guidelines

- Solid Waste Management
- OHS Management Plan
- Workers Camp Management Plan
- Quarry Management Plan

Solid Waste Management Plan Guidelines

The key objectives of this solid waste management plan (SWMP) guidelines is to assist the Contractor to develop a SWMP that:

- 1. Maximise the amount of material which is sent for reuse, recycling or reprocessing
- 2. Minimise the amount of material sent to the landfill
- 3. Satisfies the national waste management legislations
- 4. Statisfies the EHS requirements of the World Bank

When developing, and implementing a SWMP the following key elements should be considered:

1. Waste streams: identify which waste streams are likely to be generated and estimate the approximate amounts of materials

Undertake inventory of materials that can be reused, recycled or recovered from the construction site:

- Specific types of materials: a full list of options is provided in the assessment table below
- Amount of material expected
- Possible contamination by hazardous materials like asbestos or lead: these materials will limit reuse/recycling options and require special disposal.

Waste and/or Recyclable	e Materials	Destination					
		Reuse and recycli	Disposal				
Possible Materials	Estimated	On-site (How	Off-site (Specify	Specify the			
Generated	Volume (m3) or	will materials	the proposed	disposal site			
	Area (m2) or weight (t)	be reused and/or recycled	destination and/or recycling	and permit if required.			
	weight (t)	on site)	facility)	required.			
Timber (specify type)		,	,,				
Wood waste (e.g. MDF, plywood)							
Cardboard							
Ferrous materials (e.g.							
iron, steel)							
Nonferrous materials							
(e.g. copper wiring)							
Concrete							
Roofing tiles							
Ceramic tiles							
Gravel							
Gypsum board (e.g.							
drywall)							
Plaster							
Plumbing fixtures and							
fittings							
Carpet and underlay							
Stone							

	I		1
Asphalt			
Glass			
Sand/fill			
Topsoil			
Green waste			
Asbestos			
Fluorescent light bulbs			
Hazardous materials			
(e.g. oils, paints,			
solvents)			
Plastics			
PVC			
Co-mingled recyclables			
(e.g. paper, cans, glass			
and plastic bottles,			
carboard, etc)			
General waste (e.g.			
food waste,			
contaminated food			
packaging, non-			
recyclable plastics)			
Mixed waste			

- 2. Services: identify an appropriately equipped waste management contractor who will provide compliant services for disposal of the waste streams generated.
- 3. On-site: understand how the waste management system (sorting and storage) will work on-site, including bin placement and access.

Determine storage requirements (separate bins or co-mingled), things to consider include:

- Ease of use: ensure that containers are easily accessible by workers and that storage areas are clearly sign posted
- Safety: ensure that the containers and storage can be managed safely, including limiting public access to the site and protecting against FOD
- Hazardous waste materials storage
- Aesthetics: ensure that the site appears orderly and will not raise concern from local residents or businesses – for example screening for dust and litter containment and daily collection of windblown material
- Establish a collection/delivery plan in collaboration with waste contractors for waste and recyclable materials generated on-site.
- 4. Clearly assign and communicate responsibilities: ensure those involved in the project are aware of their responsibilities in relation to the construction waste management plan.
- 5. Training: be clear about how the various elements of the WMP will be implemented.

6. Monitor: to ensure the plan is being implemented, monitor on-site as per the PESMP monitoring plan.

OHS MANAGEMENT PLAN GUIDELINES

1. Objective

The objective of this S guideline is to provide guidance on the:

- key principles involved in ensuring the health and safety of workers is protected;
- preparation of Health and Safety Sub-plans and associated Job Safety Analyses (JSA); and
- implementation of Health and Safety Sub-plans during project implementation.

The key reference document for this Guideline is the World Bank Group's *Environmental, Health, and Safety (EHS) Guidelines* (April 2007) together with the relevant Industry Sector EHS Guidelines available at www.ifc.org/ehsguidelines.

2. Principles

Employers must take all reasonable practicable steps to protect the health and safety of workers and provide and maintain a safe and healthy working environment. The following key principles are relevant to maintaining worker health and safety:

2.1 Identification and assessment of hazards

Each employer must establish and maintain effective methods for:

- Systematically identifying existing and potential hazards to employees;
- Systematically identifying, at the earliest practicable time, new hazards to employees;
- Regularly assessing the extent to which a hazard poses a risk to employees.

2.2 Management of identified hazards

Each employer must apply prevention and control measures to control hazards which are identified and assessed as posing a threat to the safety, health or welfare of employees, and where practicable, the hazard shall he eliminated. The following preventive and protective measures must be implemented order of priority:

- Eliminating the hazard by removing the activity from the work process;
- Controlling the hazard at its source through engineering controls;
- Minimizing the hazard through design of safe work systems;
- Providing appropriate personal protective equipment (PPE).

The application of prevention and control measures to occupational hazards should be based on comprehensive job safety analyses (JSA). The results of these analyses should be prioritized as part of an action plan based on the likelihood and severity of the consequence of exposure to the identified hazards.

2.3 Training and supervision

Each employer must take all reasonable practicable steps to provide to employees (in appropriate languages) the necessary information, instruction, training and supervision to protect each employee's health and to manage emergencies that might reasonably be expected to arise in the course of work. Training and supervision extends to the correct use of PPE and providing employees with appropriate incentives to use PPE.

2.4 General duty of employees

Each employee shall:

- take all reasonable care to protect their own and fellow workers health and safety at the workplace and, as appropriate, other persons in the vicinity of the workplace;
- use PPE and other safety equipment supplied as required; and
- not use PPE or other safety equipment for any purpose not directly related to the work for which it is provided.

2.5 Protective clothing and equipment

Each employer shall:

- provide, maintain and make accessible to employees the PPE necessary to avoid injury and damage to their health;
- take all reasonably practicable steps to ensure that employees use that PPE in the circumstances for which it is provided; and
- make provision at the workplace for PPE to be cleaned and securely stored without risk of damage when not required.

The application of prevention and control measures to occupational hazards should be based on comprehensive job safety analyses (JSA). The results of these analyses should be prioritized as part of an action plan based on the likelihood and severity of the consequence of exposure to the identified hazards.

3. Design

Effective management of health and safety issues requires the inclusion of health and safety considerations during design processes in an organized, hierarchical manner that includes the following steps:

- identifying project health and safety hazards and associated risks as early as possible in the
 project cycle including the incorporation of health and safety considerations into the
 worksite selection process and construction methodologies;
- involving health and safety professionals who have the experience, competence, and training necessary to assess and manage health and safety risks;
- understanding the likelihood and magnitude of health and safety risks, based on:
 - the nature of the project activities, such as whether the project will involve hazardous materials or processes;
 - The potential consequences to workers if hazards are not adequately managed;
- designing and implementing risk management strategies with the objective of reducing the risk to human health;
- prioritising strategies that eliminate the cause of the hazard at its source by selecting less hazardous materials or processes that avoid the need for health and safety controls;
- when impact avoidance is not feasible, incorporating engineering and management controls to reduce or minimize the possibility and magnitude of undesired consequences;
- preparing workers and nearby communities to respond to accidents, including providing technical resources to effectively and safely control such events;
- Improving health and safety performance through a combination of ongoing monitoring of facility performance and effective accountability.

4. Job Safety Analysis

Job safety analysis (JSA) is a process involving the identification of potential health and safety hazards from a particular work activity and designing risk control measures to eliminate the hazards or reduce the risk to an acceptable level. JSAs must be undertaken for discrete project activities such that the risks can be readily identified and appropriate risk management measures designed.

This Guideline includes a template for a JSA that must be completed and included as an attachment to the Health and Safety Sub-plan.

5. Implementation

5.1 Documentation

A Health and Safety Plan must be prepared and approved prior to any works commencing on site. The H&S Plan must demonstrate the Contractor's understanding of how to manage safety and a commitment to providing a workplace that enables all work activities to be carried out safely. The H&S Plan must detail reasonably practicable measures to eliminate or minimise risks to the health, safety and welfare of workers, contractors, visitors, and anyone else who may be affected by the operations. The H&S Plan must be prepared in accordance with the World Bank's EH&S Guidelines and the relevant country health and safety legislation.

5.2 Training and Awareness

Provisions should be made to provide health and safety orientation training to all new employees to ensure they are apprised of the basic site rules of work at / on the site and of personal protection and preventing injury to fellow employees. Training should consist of basic hazard awareness, site-specific hazards, safe work practices, and emergency procedures for fire, evacuation, and natural disaster, as appropriate.

Visitors to worksites must be provided with a site induction prior to entering and must be escorted at all times while on site. This induction must include details of site hazards, provision of necessary PPE and emergency procedures. Visitors are not permitted to access to areas where hazardous conditions or substances may be present, unless appropriately inducted.

5.3 Personal Protective Equipment (PPE)

Personal Protective Equipment (PPE) provides additional protection to workers exposed to workplace hazards in conjunction with other facility controls and safety systems.

PPE is considered to be a last resort that is above and beyond the other facility controls and provides the worker with an extra level of personal protection. The table below presents general examples of occupational hazards and types of PPE available for different purposes. Recommended measures for use of PPE in the workplace include:

- active use of PPE if alternative technologies, work plans or procedures cannot eliminate, or sufficiently reduce, a hazard or exposure;
- identification and provision of appropriate PPE that offers adequate protection to the worker, co-workers, and occasional visitors, without incurring unnecessary inconvenience to the individual;

- proper maintenance of PPE, including cleaning when dirty and replacement when damaged or worn out. Proper use of PPE should be part of the recurrent training programs for Employees
- selection of PPE should be based on the hazard and risk ranking described earlier in this section, and selected according to criteria on performance and testing established

Objective	Workplace Hazards	Suggested PPE
Eye and face protection	Flying particles, molten metal, liquid chemicals, gases or vapors, light radiation.	Safety Glasses with side-shields, protective shades, etc.
Head protection	Falling objects, inadequate height clearance, and overhead power cords.	Plastic Helmets with top and side impact protection.
Hearing protection	Noise, ultra-sound.	Hearing protectors (ear plugs or ear muffs).
Foot protection	Falling or rolling objects, pointed objects. Corrosive or hot liquids.	Safety shoes and boots for protection against moving & falling objects, liquids and chemicals.
Hand protection	Hazardous materials, cuts or lacerations, vibrations, extreme temperatures.	Gloves made of rubber or synthetic materials (Neoprene), leather, steel, insulating materials, etc.
Respiratory protection	Dust, fogs, fumes, mists, gases, smokes, vapors.	Facemasks with appropriate filters for dust removal and air purification (chemicals, mists, vapors and gases). Single or multi-gas personal monitors, if available.
	Oxygen deficiency	Portable or supplied air (fixed lines). On-site rescue equipment.
Body/leg protection	Extreme temperatures, hazardous materials, biological agents, cutting and laceration.	Insulating clothing, body suits aprons etc. of appropriate materials.

6. Monitoring

Occupational health and safety monitoring programs should verify the effectiveness of prevention and control strategies. The selected indicators should be representative of the most significant occupational, health, and safety hazards, and the implementation of prevention and control strategies. The occupational health and safety monitoring program should include:

- Safety inspection, testing and calibration: This should include regular inspection and testing
 of all safety features and hazard control measures focusing on engineering and personal
 protective features, work procedures, places of work, installations, equipment, and tools
 used. The inspection should verify that issued PPE continues to provide adequate protection
 and is being worn as required.
- **Surveillance of the working environment**: Employers should document compliance using an appropriate combination of portable and stationary sampling and monitoring instruments.

- Monitoring and analyses should be conducted according to internationally recognized methods and standards.
- Surveillance of workers health: When extraordinary protective measures are required (for example, against hazardous compounds), workers should be provided appropriate and relevant health surveillance prior to first exposure, and at regular intervals thereafter.
- **Training**: Training activities for employees and visitors should be adequately monitored and documented (curriculum, duration, and participants). Emergency exercises, including fire drills, should be documented adequately.
- **Accidents and Diseases monitoring**. The employer should establish procedures and systems for reporting and recording:
 - Occupational accidents and diseases
 - Dangerous occurrences and incidents

These systems should enable workers to report immediately to their immediate supervisor any situation they believe presents a serious danger to life or health.

Each month, the contractor shall supply the following data to the Client's Consulting Engineer for reporting to the client. These data are to also include incidents related to any sub-contractors working directly, or indirectly, for the Contractor.

Lead Indicators	Lag Indicators
Number of drug and alcohol tests	Number of Fatal injuries
Proportion of positive drug and alcohol tests	Number of Notifiable Injuries
Number of site health and safety audits	Number of Lost Time Injuries (LTI)
Number of safety briefings	Number of Medical Treatment Injuries (MTI)
Number of near misses	Number of First Aid Injuries (FAI)
Number of traffic management inspections	Total Recordable Injuries
Number of Safety in Design workshops (Designers only)	Number of serious environmental incidents
Number of Safety in Design issues eliminated (Designers only)	Number of service strikes
Number of sub-contractor reviews	Number of property damage incidents
Number of stop work actions	Number of staff on reduced/alternate duties
Number of positive reinforcements	Lost Time Injury Frequency Rate (LTIFR)
	Total Recordable Frequency Rate (TRFR)

Definitions of the above are to be in accordance with those used by the New Zealand Transport Agency (http://tinyurl.com/nzta-ohs-reporting).

The Client's Consulting Engineer shall be notified of any incident in accordance with the standards below:

Incident Severity Class	Incident Classification	Notification timeframe		
	Fatality	As soon as possible		
Class 1	Notifiable Injury, Illness or Incident	As soon as possible		
Class 2	Lost Time Injury	As soon as practicable but within 48 hours		
	Medical Treatment	Within 72 hours		

All Class 1 and Class 2 health and safety incidents must be formally investigated and reported to the Client's Consulting Engineer through an investigation report. This report shall be based on a sufficient level of investigation by the Contractor so that all the essential factors are recorded. Lessons learnt must be identified and communicated promptly. All findings must have substantive documentation. As a minimum the investigation report must include:

- Date and location of incident
- Summary of events
- Immediate cause of incident
- Underlying cause of incident
- Root cause of incident
- Immediate action taken
- Human factors
- Outcome of incident, e.g. severity of harm caused, injury, damage
- Corrective actions with clearly defined timelines and people responsible for implementation
- Recommendations for further improvement

Job Safety Analysis (JSA)

Add Organisation Name:

Ref: Version:

Business details						
Business name:						
ABN:	Contact person:					
Address:	Contact position:					
Contact phone number	Contact email address:					
Job Safety Analy	sis details					
Work activity:	Location:					
Who are involved in the activity:	This job analysis has been authorised by: Name:					
Plant and equipment used:	Position:					
Maintenance checks required:	Date:					
Tools used:						
Materials used:						
Personal protective equipment:						
Certificates, permits and/approvals required						
Relevant legislation, codes, standard MSDSs etc applicable to this activity						

Risk assessment

**Use the risk rating table to assess the level of risk for each job step.

		Likelihood				
		1	2	3	4	5
	Consequence	Rare The event may occur in exceptional circumstances	Unlikely Moderate The event could occur sometimes The event should occur sometimes		Likely The event will probably occur in most circumstances	Almost Certain The event is expected to occur in most circumstances
1	Insignificant No injuries or health issues	LOW	LOW	LOW	LOW	MODERATE
2	Minor First aid treatment	LOW	LOW	MODERATE	MODERATE	HIGH
3	Moderate Medical treatment, potential LTI	LOW	MODERATE	HIGH	HIGH	CRITICAL
4	Major Permanent disability or disease	LOW	MODERATE	HIGH	CRITICAL	CATASTROPHIC
5	Extreme Death	MODERATE	HIGH	CRITICAL	CATASTROPHIC	CATASTROPHIC

Risk rating:

Low risk: Acceptable risk and no further action required as long as risk has been minimised as possible. Risk needs to be reviewed periodically.

Moderate risk: Tolerable with further action required to minimise risk. Risk needs to be reviewed periodically.

High risk: Tolerable with further action required to minimise risk. Risk needs to be reviewed continuously.

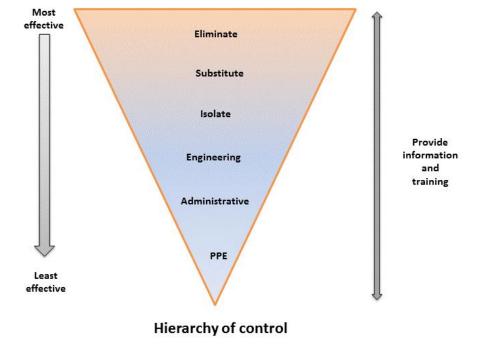
Critical risk: Unacceptable risk and further action required immediately to minimise risk.

Catastrophic: Unacceptable risk and urgent action required to minimise risk.

Risk controls

The hierarchy of control can be used as an effective tool to deal with health and safety issues at work. Use the type of control suggested as measures to deal with the hazard. Aim to use control measures from as high on the hierarchy of control list as possible. If that is not possible the next option down the list or a combination of the measures should be implemented. The least effective control measure is the use of personal protective equipment (PPE) and it should be used as a last resort or a support to other control measures. Information and training should be integrated with all levels of control to explain how controls work.

- 1. **Eliminate** if it is possible, the hazard should be removed completely. For example, get rid of dangerous machines.
- Substitute replace something that produces the hazard with something that does not produce a hazard. For example, replacing solvent based paint with water based paint. Risk assessment on the substitution must be conducted to ensure that it will not pose another hazard.
- 3. **Engineering control** isolate a person from the hazard by creating physical barrier or making changes to process, equipment or plant to reduce the hazard. For example, install ventilation systems.
- Administrative control change the way a person works by establishing policies and procedures to minimise the risks. For example, job scheduling to limit exposure and posting hazard signs.
- 5. Use **personal protective equipment** (PPE) protect a person from the hazard by wearing PPE. For example, wearing gloves, safety glasses, hard hats and high-visibility clothing. PPE must be correctly fitted, used and maintained to provide protection.



JSA – Action steps

Step No	Job step details	Potential hazards	Risk rating**	How to control risks***	Name of persons responsible for work

Review number: Version: Review number: Version:

This job safety analysis has been developed through consultation with our employees and has been read, understood and signed by all employees undertaking the works:									
Print Names:			Signatures:				Dates:	Dates:	
Review No	01	02	03		04	05	06	07	08
Initial:									
Date:									

Worker Planning and Management Guidelines

GENERAL

The Workers Camp Management Plan will be compliant with the specific prescriptions of the ESMP.

OBJECTIVES

To provide guidelines on the recruitment of workers and the selection, development, management, maintenance and restoration of workers accommodation camp sites in order to avoid or mitigate against significant adverse environmental and social effects, both transient and permanent.

WORKER RECRUITMENT

The Contractor is required to minimise the number of skilled workers that are recruited from overseas. No unskilled labour will be sourced from overseas. The Contractor will maximise the number of skilled and unskilled workers that are recruited from the Nanumaga community from the labour force inventory that is being undertaken by the Kaupule.

The Contractor will be required to provide justification for any skilled workers that the wish to recruit from overseas and explain why this position cannot be filled locally on Nanumaga or Funafuti.

WORKERS CAMP FACILITIES

All facilities in the Workers Camp must be complaint with the stipulations of the ESMP and the IFC Workers Accommodations and Standards. The camp shall be provided with the following minimum facilities:

- Canteen, dining hall and dormitories as required shall be constructed of suitable materials to provide a safe healthy environment for the workforce and which facilitate regular cleaning and the provision of ventilation and illumination.
- Ablution block with a minimum of one water closet toilet, one urinal and one shower per 10 personnel engaged either permanently or temporarily on the project. Separate toilet and wash facilities shall be provided for male and female employees.
- A sick bay and first aid station.
- Sewage collection facilities to allow for the treatment of black and grey wastewater discharge from toilets, wash rooms, showers, kitchens, laundry and the like. The management of all camp wastewater water shall be as prescribed in the PESMP.
- All camp facilities shall be maintained in a safe clean and or appropriate condition throughout the construction period.
- The contractor shall provide, equip, and maintain adequate first aid stations and erect
 conspicuous notice boards directing where these are situated and provide all required transport.
 The contractor shall comply with the government medical or labour requirements at all times
 and provide, equip and maintain dressing stations where directed and at all times have
 experienced first aid personnel available throughout the works for attending injuries.
- Throughout the period of the contract the employer, the engineer, or their representatives shall
 have uninterrupted access to and from the camp for the purpose of carrying out routine
 inspections of all buildings, facilities or installations of whatever nature to ensure compliance
 with this specification.

WORKERS CAMP OPERATIONS

- The Contractor will be required to provide calculations of the amount of freshwater needed for the number of workers accommodated at the camp and is to demonstrate how they will provide this water. No currently existing freshwater resources on Nanumaga island will be used for the workers or for worker camp operations.
- The Contractor will be required to provide adequate provisions for the workers for the duration of the project so as not to deplete the available food sources of the community.
- All wastewater, solid waste, fresh water usage, noise levels, handling and storage of hazardous materials shall be as prescribed in the PESMP.

MANAGEMENT OF OFF DUTY WORKERS

- The Contractor will prepare a specific Code of Conduct to describe the expected behaviours of their project worker in relation to the local communities and their social sensitivities.
- The Contractor is to ensure that all overseas project staff undergo a cultural familiarisation session as part of their induction training. The purpose of this induction will be to introduce the project staff to the cultural sensitivities of the local communities and the expected behaviours of the staff in their interactions with these communities. The MICRO PMU shall provide to the Contractor a list of approved service providers which shall include recognized NGOs and others for conducting this training.
- The Contractor is to stipulate the conditions under which visitors may attend the workers camp.
 Strict visiting hours should be enforced and all visitors will be required to sign in and out of the workers camp.
- The Contractor shall ensure that basic social/collective rest spaces are provided equipped with seating within the Workers Camp to help minimise the impact that the workers would have on the leisure and recreational facilities of the nearby communities. Provisions should also be made to provide the workers with an active recreation space within the camp.

WORKERS CAMP MANAGEMENT PLAN

A Workers Camp Management Plan shall be submitted as an annex to the CEMSP. The Workers Camp Management Plan shall describe how this document, the ESMP and the IFC Guidelines shall be implemented in the following:

- Recruitment strategy
- Accommodation
- Canteen and dining areas
- Ablutions
- Water supply
- Wastewater management system
- Proposed power supply
- Full Code of Conduct for Workers

- Recreational/leisure facilities for workers
- Visitors to the Workers Camp
- Interactions with the local communities

QUARRY MANAGEMENT SUB-PLAN GUIDELINE

1. Objective

The objective of this Sub-plan is to prescribe the safety requirements for the development and operation of quarries as well as to define procedures and works that shall be used to mitigate against adverse environmental effects.

2. Planning and Design

2.1 Quarry Sites

During the planning of a development project which will involve earthworks, potential quarry sites shall be identified. The potential sites shall be discussed during public consultations in regard to the project.

2.2 Land Acquisition

The Contractor will make lease arrangements with the titled land owner prior to any quarrying. The lease agreement must be approved by the Supervision Engineer and included in the CESMP. The government issued land lease rates shall be applied and all lease agreements will be entered into knowingly and voluntarily.

The consultant shall define potential quarry sites that may be used for the construction of the project. Such potential sites shall be identified on plans drawn to an appropriate scale and the plans shall be displayed and discussed during public consultations.

2.3 Site Plans

Site plans for quarry development shall be included in drawings issued for tender and the specification shall define the requirements of the contract in relation to quarry development and operation. The following design directives shall apply:

It is desirable that no quarry boundary is located within 500 metres of a public area or town or village nor within 300 metres of any isolated dwelling. The designer shall provide site plans of potential quarry sites in the tender documents. Such plans shall show existing level contours, access road, natural watercourses and other relevant topographical features.

The area defined for quarry operation shall be based on the volume of aggregate to be quarried and hence the extent of quarry operation. It shall also provide the area necessary for stockpiling stripped overburden, the establishment of a crusher and screening plant, the stockpiling of crushed aggregate and the installation of stormwater cut off drains, silt retention ponds and staff amenities.

3. Construction

3.1 Quarry Management Plan

Prior to commencing any physical works on site, a quarry development plan shall be prepared and approved by the Engineer and ECD. The quarry management plan shall have due regard for the following:

- All operations shall comply with the laws of the Solomon Islands.
- Show the extent of overburden stripping and the stockpiling of same for later site restoration.

- Show the details and location of surface water drainage from the quarry site and the silt retention pond that will be constructed to settle silt and soil contaminated water prior to its discharge to a natural water course.
- Show details of catch drains installed to intercept overland flow of surface water to prevent its discharge into the quarry area.
- State safety precautions to be implemented.
- Show facilities such as guardhouse, amenities block and other facilities to be constructed.
- Show location of aggregate stockpiles.
- List plant and equipment to be used in the development and operation of the quarry.
- Show the site of the proposed magazine for the storage of explosives.

On no account shall physical works be commenced for development of the quarry until an agreed Quarry Management Plan has been submitted to the Engineer. Thereafter all quarry operation shall be the entire responsibility of the contractor and shall be carried out in terms of the agreed management plan.

3.2 Safety Provisions

The following provisions shall be made in the operation of any quarry for the safety of all employees or persons on site:

- A daily register is to be maintained identifying all personnel who are engaged in or about the quarry.
- All persons engaged in the operation of the quarry shall be trained and have sufficient knowledge of and experience in the type of operation in which they are engaged.
- All persons engaged in the operation of the quarry shall be adequately supervised.
- Approved lighting shall be provided in inside working places where natural lighting is inadequate to provide safe working conditions.
- All personnel engaged in quarry operations shall wear a protective helmet of approved type at all times when on the quarry site.
- All personnel shall wear protective footwear while engaged in quarry operations.
- All employees engaged in operations on a quarry face at a height greater than 1.5 metres above the level of the quarry floor or bench floor shall be attached at all times to a properly secured safety rope by means of a safety belt.
- All persons whose duty it is to attend to moving machinery in or about any quarry shall wear close fitting and close fastened garments. Their hair shall be cut short or securely fixed and confined close to their head.
- All boilers, compressors, engines, gears, crushing and screening equipment and all moving parts of machinery shall be kept in a safe condition. Every flywheel and exposed moving parts of machinery shall be fitted with safety screens or safety fenced as appropriate.
- All elevated platforms, walkways and ladders shall be provided with adequate hand or safety rails or cages.
- Machinery shall not be cleaned manually while it is in motion nor oiled or greased while in motion.

Should any of the above safety measures be ignored or inoperative at any time then the engineer shall direct that quarry operations cease until all safety measures are provided and are in operating order.

3.3 Provision of First Aid

At every quarry there shall be provided the following first aid equipment:

- A suitably constructed stretcher with a warm, dry blanket.
- A first-aid box equipped to a standard acceptable to the Ministry of Health.

The quarry manager shall at least once every working week personally inspect the first-aid equipment to ensure that it complies with the requirements of this specification. Any supplies used from the first-aid box shall be replaced forthwith.

A person trained in first aid to the injured shall be available at the quarry during all operational periods of whatever nature.

3.4 Health Provisions

At every quarry a sufficient number of toilets and urinals shall be provided for the use of employees and shall be properly maintained and kept in a clean condition.

At every quarry a supply of potable water, sufficient for the needs of the persons employed, shall be provided. If persons are employed in places remote from the source of water supply, suitable clean containers of potable water shall be provided for their use.

Suitable facilities for washing shall be provided and maintained in a clean and tidy condition to the satisfaction of the employer, and those facilities shall be conveniently accessible for the use of persons employed in or about the quarry.

3.5 Quarry Manager

A manager who is experienced in all aspects of quarry operation and in particular safety procedures shall control every quarry. The manager shall be personally responsible for ensuring that all safety facilities are available and that safety procedures are followed.

The contractor shall nominate an experienced quarry manager in the submission of the tender for the works. The quarry manager shall have a recognised current "A" grade quarry manager's surface certificate and a recognised current quarry shot firer's certificate.

In the submission of the quarry manager's credentials with the tender documents, the contractor shall ensure that the credentials include certified true copies of the following documents:

- Grade quarry manager's surface certificate
- Quarry shot firer's certificate
- References from previous clients or employers demonstrating experience in:
 - The design and layout of quarries including the layout of benches, faces, access roads, drainage and crushing plant.
 - The methods of working quarry faces with particular reference to face stability and the safety of persons employed in or about the quarry
 - The safety of the public at large
 - The provision for and application of first aid.

The quarry manager's duties shall include:

daily, within two hours immediately before the commencement of the first working shift of
the day in any part of the quarry, inspect every working place and travelling road, and all
adjacent places from which danger might arise, and shall forthwith make a true report of the

- inspection in a record book kept for the purpose at the quarry. The record book shall be accessible to the engineer and the persons employed in or about the quarry.
- at least once in every 24 hours examine the state of the safety appliances or gear connected with quarrying operations in the quarry, and shall record the examination in the record book.
- once in each week carefully examine the buildings, machinery, faces, benches, and all working
 places used in the quarrying operations, and shall forthwith after every such examination
 record in writing in the record book his opinion as to their condition and safety and as to any
 alterations or repairs required to ensure greater safety of the persons employed in the
 working of the quarry. The manager shall then ensure that any such alterations or repairs are
 carried out.

3.6 Vegetation

Vegetation shall be stripped from the proposed quarry development area. Before stripping any vegetation a survey shall be undertaken to determine the presence of any rare plant species. All necessary steps shall be taken to save plants classified as important. Care shall be taken to avoid damage to any vegetation outside the defined quarry area. On no account shall burning of vegetation be permitted.

3.7 Overburden Stripping

Overburden stripped from any proposed quarry area shall be stockpiled clear of the quarry operation to be used for site restoration at the completion of operations. Stockpiles shall be shaped and smoothed to minimise ingress of rainwater.

Surface water run off from stockpiles shall be intercepted by perimeter drains which shall be discharged to silt retention ponds.

Batters in overburden excavation shall be sloped to ensure they are safe and stable against failure.

The maximum height of any batter in overburden shall be 3 metres. Any higher batter in overburden shall have an intermediate bench at least 3.5 metres in width. Such benches shall be shaped and drained.

3.8 Blasting Operations

Blasting operations shall be conducted in a manner that will not cause danger to life or property.

All explosives shall be stored in purpose built locked magazines on a site within the quarry boundary but remote from blasting operations. Detonators shall be stored in a separate locked magazine but similarly sited.

A blasting operations manual shall be prepared for any quarry and such manual, which shall be maintained by the quarry manager, shall stipulate procedures for at least the following:

- Operation of magazines for the storage of explosives and for the storage of detonators.
- The quantity of explosive that may be removed from a magazine at any one time.
- The procedure for quarry explosive cases.
- Persons allowed to fire shots.
- Explosives to be carried in securely covered containers.
- Tamping of explosives.
- Diameter of drill holes.

- Time when charges are to be fired.
- Detonation delay.
- Firing warnings.
- Blasting shelters.
- Treatment of misfired charges
- Inspection of work site after each detonation by the quarry manager or an approved person appointed in writing by the quarry manager.

A person specially appointed in writing by the quarry manager for the purpose shall be in charge of every magazine, and shall have keys to one of the locks. That person shall be responsible for the safe storage of explosives contained therein, for the distribution of explosives therefrom, and for the keeping of accurate records of stocks and issues in a book provided for the purpose. A second person, appointed by the employer shall have keys to the second lock. Both persons shall be present to unlock the magazine, and note the removal of stock and ensure both locks are subsequently secured.

- Explosives shall be used in the same order as that in which they were received into the magazine.
- Naked lights shall not be introduced into a magazine or into any working place in a quarry where explosives are temporarily stored.
- Explosives shall not be taken from a magazine in quantities exceeding that required for use during one shift, and any surplus explosives shall be returned to the magazine at the end of that shift.
- No case or carton containing explosives shall be opened in the storage area of any magazine.
- Instruments made solely of wood, brass, or copper shall be used in opening cases or cartons of explosives, and the contractor shall provide and keep suitable instruments for that purpose.
- The preparation of charges and the charging, tamping, and firing of all explosive charges in or about a quarry shall be carried out under the personal supervision of the quarry manager.

3.9 Dust Suppression

Operation of any quarry shall incorporate dust suppression measures. Dust generation during blasting operations shall be minimised. All haul roads shall be regularly dampened by spray bars fitted to water tankers or similar systems in order to minimise dust generation by traffic movements. Crushers, screens and stockpiles shall be dampened by appropriate water sprays to minimise dust generation.

4. Rehabilitation

A realistic Rehabilitation Plan will be developed and rehabilitation planning shall begin as early as possible in the quarry life cycle in order to be fully effective. Once objectives are set, rehabilitation activities should be defined and performed in order to achieve these goals.

The objectives of a rehabilitation plan should be based upon the specific characteristics of the extraction site and should reflect:

- Legislative requirements
- Health and safety considerations

- Environmental and social characteristics of the quarry and surrounding area
- Biodiversity of area
- Ecosystem services provided within the sites ecological boundaries
- Operating plan for the quarry technical feasibility of the rehabilitation objectives will be affected by the manner in which the quarry operates
- Status of the quarrying area of existing operating site
- Characteristics of the deposit (geology and hydrology)
- Impacts arising from operation of the site
- Post closure land use plan

Rehabilitation plans should adopt the following structure:

- a. Context
- b. Objectives
- c. Action plans
- d. Prioritised actions and schedule
- e. Monitoring and evaluation
- f. Rehabilitation and post-closure costs
- g. Roles and responsibilities
- h. Compatibility with biodiversity

5. Consent

5.1 Consent Required

In accordance with the Mines and Minerals Act 1996) and any other relevant legislation, any person who engages in quarry development or operations shall first obtain Building Materials Permit for the proposed activity.

5.2 Application for Consent

Permit applications shall be on an approved form and shall be submitted by to the Commissioner. Applications shall be accompanied by such other documents as ECD may require. The Commissioner must not issue or renew any permit unless a copy of the application has been exhibited for a period of not less than 30 days at the headquarters of the area council of the local government council responsible for the land which is the subject of the application.

5.3 Special Conditions

The Commissioner may, by notice served on the applicant, require further information in respect of the application as the Commissioner considers relevant or necessary. The applicant must comply with the notice.

Appendix D: SIRAP GBV Code of Conduct and Action Plan

CODES OF CONDUCT AND ACTION PLAN FOR IMPLEMENTING ESHS AND OHS STANDARDS, AND

PREVENTING GENDER BASED VIOLENCE ON

PACIFIC ISLAND COUNTRY TRANSPORT PROJECTS

Background

The purpose of these *Codes of Conduct and Action Plan for Implementing ESHS and OHS Standards, and Preventing Gender Based Violence* is to introduce a set of key definitions, core Codes of Conduct, and guidelines for application on World Bank financed transport projects in Pacific Island Countries (PICs) that:

- i. clearly define obligations on all project staff (including sub-contractors and day workers) with regard to implementing the project's environmental, social, health and safety (ESHS) and occupational health and safety (OHS) requirements, and;
- ii. help prevent, report and address Gender Based Violence (GBV) within the work site and in its immediate surrounding communities.

The application of these Codes of Conduct will help ensure the project meets its ESHS and OHS objectives, as well as preventing and/or mitigating the risks of GBV on the project and in the local communities.

These Codes of Conduct are to be adopted by all those working on the project—including subcontractors—and are meant to:

- i. create awareness of the ESHS and OHS expectations on the project;
- ii. create common awareness about GBV and:
 - (a) ensure a shared understanding that GBV has no place on the project; and,
 - (b) create a clear system for identifying, responding to, and sanctioning GBV incidents.

Ensuring that all project staff understand the values of the project, understanding expectations for all employees, and acknowledging the consequences for violations of these values, will help to create smoother, more respectful and productive project implementation thereby helping ensure that the project's development objectives will be achieved.

Definitions

The following definitions apply:

ESHS and General Project

- Environmental, Social, Health and Safety (ESHS): an umbrella term covering issues related to the impact of the project on the environment, communities and workers.
- Occupational Health and Safety (OHS): Occupational health and safety is concerned with protecting the safety, health and welfare of people engaged in work or employment, and the surrounding communities. The enjoyment of these standards at the highest levels is a basic human right that should be accessible by each worker.

• Key Documents:

- Project Environmental and Social Management Plan (ESMP): The safeguards
 document prepared prior to project approval by the World Bank identifying the
 activities to be undertaken, key risks (based on ESIA if available), and their
 mitigation measures.
- Contractors Environmental and Social Management Plan (C-ESMP): the plan prepared by the contractor outlining how they will implement the works activities in accordance with the project's environmental and social management plan (ESMP). As shown in Figure 2, the C-ESMP also contains a number of management plans, in particular, the OHS Management Plan.
- Codes of Conduct: the Codes of Conduct adopted for the project (or individual companies) covering the commitment of the company, and the responsibilities of managers and individuals with regards to ESHS, OHS and GBV.

• Key Project Actors:

- Consultant: is as any firm, company, organization or other institution that has been awarded a contract to provide consulting services to the project, and has hired managers and/or employees to conduct this work.
- Contractor: is any firm, company, organization or other institution that has been awarded a contract to conduct infrastructure development works for the project and has hired managers and/or employees to conduct this work. This also includes subcontractors hired to undertake activities on behalf of the contractor.
- Manager: is any individual offering labour to the contractor or consultant, on or off the work site, under a formal or informal employment contract and in exchange for a salary, with responsibility to control or direct the activities of a contractor's or consultant's team, unit, division or similar, and to supervise and manage a predefined number of employees.
- Employee: is any individual offering labour to the contractor or consultant within country on or off the work site, under a formal or informal employment contract or arrangement, typically, but not necessarily (e.g. including unpaid interns and volunteers), in exchange for a salary, with no responsibility to manage or supervise other employees.
- Grievance Redress Mechanism (GRM): is the process established by a project to receive and address complaints related to the project—not just GBV but related to any aspect of the project. The GRM needs to: (i) allow for multiple channels to receive complaints; (ii) be

readily accessible, allowing complaints to be made in different ways; and, (iii) have appropriate protocols to handle GBV complaints including empathetic listening and assurance of confidentiality.

- Work Site: is the area in which infrastructure development works are being conducted, as
 part of the project. Consulting assignments are considered to have the areas in which they are
 active as their work sites.
- Work Site Surroundings: is the 'Project Area of Influence' which are any area, urban or rural, directly affected by the project, including all human settlements found in it.

GBV

Key definitions: With reference to the focus areas for in Figure 1, there are a number of key definitions for understanding GBV:

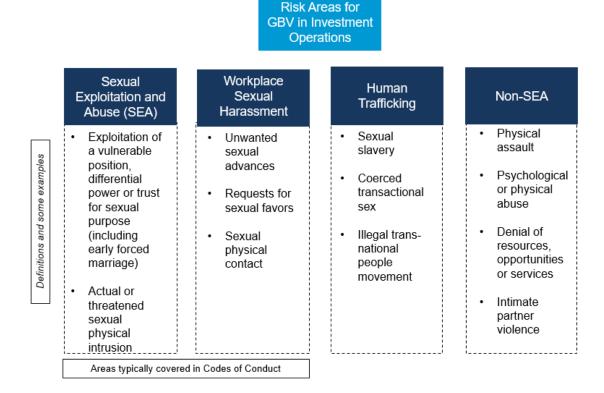


Figure 1: Types of GBV that may be Exacerbated by Investment Operations

Codes of Conduct Focus

These Codes of Conduct specifically focus on the following forms of GBV - Sexual Exploitation and Abuse (SEA) and Sexual Harassment as they represent high risk areas in the context of investment operations.

- Gender Based Violence (GBV): is an umbrella term for any harmful act that is perpetrated against a person's will and that is based on socially ascribed (that is, gender) differences between male and female individuals. GBV includes acts that inflict physical, mental, or sexual harm or suffering; threats of such acts; and coercion and other deprivations of liberty, whether occurring in public or in private life.
- **Sexual Exploitation and Abuse (SEA):** Sexual exploitation is a facet of GBV that is defined as any actual or attempted abuse of a position of vulnerability, differential power, or trust for sexual purposes, including but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. In the context of World Bank supported projects, SEA occurs against a beneficiary or member of the community.
 - o **Sexual abuse** is further defined as the actual or threatened physical intrusion of a sexual nature whether by force or under unequal or coercive conditions.
 - Child sexual abuse: is defined by the age of the survivor. It includes different forms of sexual violence, involves either explicit force or coercion or cases in which the survivor cannot consent because of his or her age. Sexual activity with anyone below the age of 18, except in cases of pre-existing marriage, constitutes child sexual abuse. Mistaken belief regarding the age of the child and/or receipt of consent from the child is not a defense.
- **Sexual harassment:** occurs between personnel and staff on the project, and involves any unwelcome sexual advance or unwanted verbal or physical conduct of a sexual nature. (e.g. looking somebody up and down; kissing; whistling and catcalls; in some instances, giving personal gifts). The distinction between the SEA and sexual harassment is important so that agency policies and staff trainings can include specific instruction on the procedures to report each.
 - Sexual favors: is a form of sexual harassment and includes making promises of favorable treatment (e.g. promotion) or threats of unfavorable treatment (e.g. loss of job) dependent on sexual acts—or other forms of humiliating, degrading or exploitative behavior.
- Child protection (CP): Is an activity or initiative designed to protect children from any form of harm, particularly arising from child abuse and exploitation.
 - Child: is used interchangeably with the term 'minor' and refers to a person under the age of 18. This is in accordance with Article 1 of the United Nations Convention on the Rights of the Child.
 - Child Abuse and Exploitation (CAE): the physical, sexual or psychological harm of children including using for profit, labour, sexual gratification, or some other personal or financial advantage. This also includes other activities such as using computers, mobile phones, or video and digital cameras appropriately, and never to exploit or harass children or to access child pornography through any mediums
 - o **Grooming:** are behaviors that make it easier for a perpetrator to procure a child for sexual activity. For example, an offender might build a relationship of trust with the child, and then seek to sexualize that relationship (for example by encouraging romantic feelings or exposing the child to sexual concepts through pornography).
 - Online Grooming: is the act of sending an electronic message to a recipient who the sender believes to be a minor, with the intention of developing a relationship of trust that can be abused by procuring the recipient to engage in or submit to sexual activity with another person, including but not necessarily limited to the sender. This includes

engaging in online sexual activities, such as messages, videos and photos with sexual content either sent to or procured from a child.

Other definitions: In addressing the issues raised above related to GBV there are a number of considerations which need to be clearly defined:

- **Rape:** non-consensual penetration (however slight) of the vagina, anus or mouth with a penis, other body part, or an object.
- Consent: refers to when an adult makes an informed choice to agree freely and voluntarily to do something. In accordance with the United Nations Convention on the Rights of the Child, the World Bank considers that consent cannot be given by children under the age of 18, even if national legislation of the country into which the CoC is introduced has a lower age. Mistaken belief regarding the age of the child and consent from the child is not a defense. There is no consent when agreement is obtained through:
 - The use of threats, force or other forms of coercion, abduction, fraud, manipulation, deception, or misrepresentation,
 - o The use of a threat to withhold a benefit to which the person is already entitled, or,
 - o A promise made to the person to provide a benefit.
- **Perpetrator:** the person(s) who commit(s) or threaten(s) to commit an act or acts of GBV.
- **Survivor/Survivors:** the person(s) adversely affected by GBV. Women, men and children can be survivors of GBV.
- **GBV Service Provider:** is an independent organization trusted by the local communities with the skills and resources to provide support to survivors of GBV, as well as training to reduce the risks of GBV.
- Third-Party Monitor (TPM) or Independent Verification Agent (IVA): an organization commissioned to independently monitor and report on the effectiveness of the implementation of the GBV activities on the project. TPMs are financed independent of the project; IVAs are financed by the project.
- Investigation and resolution of GBV allegations:
 - o **GBV Allegation Procedure:** is the prescribed procedure to be followed when reporting incidents of GBV.
 - Accountability Measures: are the measures put in place to ensure the confidentiality
 of survivors and to hold contractors, consultants and the client responsible for
 instituting a fair system of addressing cases of GBV.
 - o **Response Protocol:** are the mechanisms set in place to respond to cases of GBV.
 - GBV Complaints Team (GCT): a team established by the project to address GBV issues.

Codes of Conduct

This chapter presents three Codes of Conduct for use:

- i. Company Code of Conduct: Commits the company to addressing EHSH, OHS and GBV issues;
- ii. **Manager's Code of Conduct:** Commits managers to implementing the Company Code of Conduct, as well as those signed by individuals; and,

iii. **Individual Code of Conduct:** Code of Conduct for everyone working on the project, including managers.

Company Code of Conduct

Implementing ESHS and OHS Standards

Preventing Gender Based Violence

The company is committed to ensuring that the project is implemented in such a way which minimizes any negative impacts on the local environment, communities, and its workers. This will be done by respecting the environmental, social, health and safety (ESHS) standards, and ensuring appropriate occupational health and safety (OHS) standards are met. The company is also committed to creating and maintaining an environment where children under the age of 18 will be protected, and where Sexual Exploitation and Abuse (SEA) and sexual harassment have no place. Improper actions towards children, SEA and sexual harassment are acts of Gender Based Violence (GBV) and as such will not be tolerated by any employee, sub-contractors, supplier, associate, or representative of the company.

Therefore, to ensure that all those engaged in the project are aware of this commitment, the company commits to the following core principles and minimum standards of behavior that will apply to all company employees, associates, and representatives, including sub-contractors and suppliers, without exception:

General

- 1. The company—and therefore all employees, associates, representatives, sub-contractors and suppliers—commits to complying with all relevant national laws, rules and regulations.
- 2. The company commits to full implementing its 'Contractors Environmental and Social Management Plan' (C-ESMP) as approved by the client.
- 3. The company commits to treating women, children (persons under the age of 18), and men with respect regardless of race, color, language, religion, political or other opinion, national, ethnic or social origin, property, disability, birth or other status. Acts of GBV are in violation of this commitment.
- 4. The company shall ensure that interactions with local community members are done with respect and non-discrimination.
- 5. Demeaning, threatening, harassing, abusive, culturally inappropriate, or sexually provocative language and behavior are prohibited among all company employees, associates, and its representatives, including sub-contractors and suppliers.
- 6. The company will follow all reasonable work instructions (including regarding environmental and social norms).
- 7. The company will protect and ensure proper use of property (for example, to prohibit theft, carelessness or waste).

Health and Safety

- 8. The company will ensure that the project's OHS Management Plan is effectively implemented by company's staff, as well as sub-contractors and suppliers.
- 9. The company will ensure that all persons on-site wear prescribed and appropriate personal protective equipment, preventing avoidable accidents, and reporting conditions or practices that pose a safety hazard or threaten the environment.
- 10. The company will:
 - i. prohibit the use of alcohol during work activities.

- ii. prohibit the use of narcotics or other substances which can impair faculties at all times.
- 11. The company will ensure that adequate sanitation facilities are available on site and at any worker accommodations provided to those working on the project.
- 12. The company will not hire children under the age of 18 for construction work, or allow them on the work site, due to the hazardous nature of construction sites.

Gender Based Violence

- 13. Acts of GBV constitute gross misconduct and are therefore grounds for sanctions, which may include penalties and/or termination of employment and, if appropriate, referral to the Police for further action.
- 14. All forms of GBV, are unacceptable, regardless of whether they take place on the work site, the work site surroundings, at worker's camps or within the local community.
- 15. Sexual harassment of work personnel and staff (e.g. making unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature) are acts of GBV and are prohibited.
- 16. Sexual favors (e.g. making promises of favorable treatment such as promotions, threats of unfavorable treatment such as losing a job, payments in kind or in cash dependent on sexual acts) and any form of humiliating, degrading or exploitative behavior are prohibited.
- 17. The use of prostitution in any form at any time is strictly prohibited.
- 18. Sexual contact or activity with children under 18—including through digital media—is prohibited. Mistaken belief regarding the age of a child is not a defense. Consent from the child is also not a defense or excuse.
- 19. Unless there is full consent⁸ by all parties involved in the sexual act, sexual interactions between the company's employees (at any level) and members of the communities surrounding the work place are prohibited. This includes relationships involving the withholding/promise of actual provision of benefit (monetary or non-monetary) to community members in exchange for sex (including prostitution). Such sexual activity is considered "non-consensual" within the scope of this Code.
- 20. In addition to company sanctions, legal prosecution of those who commit acts of GBV will be pursued if appropriate.
- 21. All employees, including volunteers and sub-contractors are highly encouraged to report suspected or actual acts of GBV by a fellow worker, whether in the same company or not. Reports must be made in accordance with project's GBV Allegation Procedures.
- 22. Managers are required to report and act to address suspected or actual acts of GBV as they have a responsibility to uphold company commitments and hold their direct reports responsible.

Implementation

To ensure that the above principles are implemented effectively the company commits to:

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⁸ Consent: refers to when an adult makes an informed choice to agree freely and voluntarily to do something. There is no consent when agreement is obtained through the use of threats, force or other forms of coercion, abduction, fraud, manipulation, deception, or misrepresentation; the use of a threat to withhold a benefit to which the person is already entitled, or; a promise made to the person to provide a benefit. In accordance with the United Nations Convention on the Rights of the Child, the World Bank considers that consent cannot be given by children under the age of 18, even if national legislation of the country into which the Code of Conduct is introduced has a lower age. Mistaken belief regarding the age of the child and consent from the child is not a defense.

- 23. Ensuring that all managers sign the project's 'Manager's Code of Conduct' detailing their responsibilities for implementing the company's commitments and enforcing the responsibilities in the 'Individual Code of Conduct'.
- 24. Ensuring that all employees sign the project's 'Individual Code of Conduct' confirming their agreement to comply with ESHS and OHS standards, and not to engage in activities resulting in GBV, child endangerment or abuse, or sexual harassment.
- 25. Displaying the Company and Individual Codes of Conduct prominently and in clear view at workers' camps, offices, and in in public areas of the work space. Examples of areas include waiting, rest and lobby areas of sites, canteen areas and health clinics.
- 26. Ensuring that posted and distributed copies of the Company and Individual Codes of Conduct are translated into the appropriate language of use in the work site areas as well as for any international staff in their native language.
- 27. Ensuring that an appropriate person is nominated as the company's 'Focal Point' for addressing GBV issues, including representing the company on the GBV Complaints Team (GCT) which is comprised of representatives from the client, contractor(s), the supervision consultant, and local GBV Service Provider.
- 28. Ensuring that an effective GBV Action Plan is developed in consultation with the GCT which includes as a minimum:
 - i. **GBV Allegation Procedure** to report GBV issues through the project Grievance Redress Mechanism (Section 4.3 Action Plan);
 - ii. **Accountability Measures** to protect confidentiality of all involved (Section 4.4 Action Plan); and,
 - iii. **Response Protocol** applicable to GBV survivors and perpetrators (Section 4.7 Action Plan).
- 29. Ensuring that the company effectively implements the agreed final GBV Action Plan, providing feedback to the GCT for improvements and updates as appropriate.
- 30. Ensuring that all employees attend an induction training course prior to commencing work on site to ensure they are familiar with the company's commitments to ESHS and OHS standards, and the project's GBV Codes of Conduct.
- 31. Ensuring that all employees attend a mandatory training course once a month for the duration of the contract starting from the first induction training prior to commencement of work to reinforce the understanding of the project's ESHS and OHS standards and the GBV Code of Conduct.

I do hereby acknowledge that I have read the foregoing Company Code of Conduct, and on behalf of the company agree to comply with the standards contained therein. I understand my role and responsibilities to support the project's OHS and ESHS standards, and to prevent and respond to GBV. I understand that any action inconsistent with this Company Code of Conduct or failure to act mandated by this Company Code of Conduct may result in disciplinary action.

Company name:	.	
Signature:		
Printed Name:		

Title:	
Date:	

Manager's Code of Conduct

Implementing ESHS and OHS Standards

Preventing Gender Based Violence

The company is committed to ensuring that the project is implemented in such a way which minimizes any negative impacts on the local environment, communities, and its workers. This will be done by respecting the environmental, social, health and safety (ESHS) standards, and ensuring appropriate occupational health and safety (OHS) standards are met. The company is also committed

to creating and maintaining an environment where children under the age of 18 will be protected, and where Sexual Exploitation and Abuse (SEA) and sexual harassment have no place. Improper actions towards children, SEA and sexual harassment are acts of Gender Based Violence (GBV) and as such will not be tolerated by any employee, sub-contractors, supplier, associate, or representative of the company.

Managers at all levels have a responsibility to uphold the company's commitment. Managers need to support and promote the implementation of the Company Code of Conduct. To that end, managers must adhere to this Manager's Code of Conduct and also to sign the Individual Code of Conduct. This commits them to supporting the implementation of the Contractor's Environmental and Social Management Plan (C-ESMP), the OHS Management Plan, and developing systems that facilitate the implementation of the GBV Action Plan.

Managers need to maintain a safe workplace, as well as a GBV-free environment at the workplace and in the local community. Their responsibilities to achieve this include but are not limited to:

Implementation

- 1. To ensure maximum effectiveness of the Company and Individual Codes of Conduct:
 - i. Prominently displaying the Company and Individual Codes of Conduct in clear view at workers' camps, offices, and in public areas of the work space. Examples of areas include waiting, rest and lobby areas of sites, canteen areas and health clinics.
 - ii. Ensuring all posted and distributed copies of the Company and Individual Codes of Conduct are translated into the appropriate language of use in the work site areas as well as for any international staff in their native language.
- 2. Verbally and in writing explain the Company and Individual Codes of Conduct to all staff.
- 3. Ensure that:
 - i. All direct reports sign the 'Individual Code of Conduct', including acknowledgment that they have read and agree with the Code of Conduct.
 - ii. Staff lists and signed copies of the Individual Code of Conduct are provided to the OHS Manager, the GBV Complaints Team (GCT), and the client.
 - iii. Participate in training and ensure that staff also participate as outlined below.
 - iv. Put in place a mechanism for staff to:
 - (a) report concerns on ESHS or OHS compliance; and,
 - (b) confidentially report GBV incidents through the Grievance Redress Mechanism (GRM)
 - v. Staff are encouraged to report suspected or actual ESHS, OHS, GBV issues, emphasizing the staff's responsibility to the Company and the country hosting their employment, and emphasizing the respect for confidentiality.
- 4. In compliance with applicable laws and to the best of your abilities, prevent perpetrators of sexual exploitation and abuse from being hired, re-hired or deployed. Use background and criminal reference checks for all employees nor ordinarily resident in the country where the works are taking place.
- 5. Ensure that when engaging in partnership, sub-contractor, supplier or similar agreements, these agreements:
 - i. Incorporate the ESHS, OHS, GBV Codes of Conduct as an attachment.
 - ii. Include the appropriate language requiring such contracting entities and individuals, and their employees and volunteers, to comply with the Individual Codes of Conduct.
 - iii. Expressly state that the failure of those entities or individuals, as appropriate, to ensure compliance with the ESHS and OHS standards, take preventive measures against GBV, to

investigate allegations thereof, or to take corrective actions when GBV has occurred, shall not only constitute grounds for sanctions and penalties in accordance with the Individual Codes of Conduct but also termination of agreements to work on or supply the project.

- 6. Provide support and resources to the GCT to create and disseminate internal sensitization initiatives through the awareness-raising strategy under the GBV Action Plan.
- 7. Ensure that any GBV complaint warranting Police action is reported to the Police, the client and the World Bank immediately.
- 8. Report and act in accordance with the agreed response protocol any suspected or actual acts of GBV.
- 9. Ensure that any major ESHS or OHS incidents are reported to the client and the supervision engineer immediately, non-major issues in accordance with the agreed reporting protocol.
- 10. Ensure that children under the age of 18 are not present at the construction site, or engaged in any hazardous activities.

Training

- 11. The managers are responsible to:
 - i. Ensure that the OHS Management Plan is implemented, with suitable training required for all staff, including sub-contractors and suppliers; and,
 - ii. Ensure that staff have a suitable understanding of the C-ESMP and are trained as appropriate to implement the C-ESMP requirements.
 - 12. All managers are required to attend an induction manager training course prior to commencing work on site to ensure that they are familiar with their roles and responsibilities in upholding the GBV elements of these Codes of Conduct. This training will be separate from the induction training course required of all employees and will provide managers with the necessary understanding and technical support needed to begin to develop the GBV Action Plan for addressing GBV issues.
 - 13. Managers are required to attend and assist with the project facilitated monthly training courses for all employees. Managers will be required to introduce the trainings and announce the self-evaluations, including collecting satisfaction surveys to evaluate training experiences and provide advice on improving the effectiveness of training.
 - 14. Ensure that time is provided during work hours and that staff prior to commencing work on site attend the mandatory project facilitated induction training on:
 - i. OHS and ESHS; and,
 - ii. GBV required of all employees.
 - 15. During civil works, ensure that staff attend ongoing OHS and ESHS training, as well as the monthly mandatory refresher training course required of all employees to on GBV.

Response

- 16. Managers will be required to take appropriate actions to address any ESHS or OHS incidents.
- 17. Regarding GBV:
 - i. Provide input to the GBV Allegation Procedures and Response Protocol developed by the GCT as part of the final cleared GBV Action Plan.
 - ii. Once adopted by the Company, managers will uphold the Accountability Measures set forth in the GBV Action Plan to maintain the confidentiality of all employees who report or (allegedly) perpetrate incidences of GBV (unless a breach of confidentiality is required to protect persons or property from serious harm or where required by law).
 - iii. If a manager develops concerns or suspicions regarding any form of GBV by one of his/her direct reports, or by an employee working for another contractor on the same work site, s/he is required to report the case using the GRM.
 - iv. Once a sanction has been determined, the relevant manager(s) is/are expected to be personally responsible for ensuring that the measure is effectively enforced, within a

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- maximum timeframe of <u>14 days</u> from the date on which the decision to sanction was made by the GCT.
- v. If a Manager has a conflict of interest due to personal or familial relationships with the survivor and/or perpetrator, he/she must notify the Company and the GCT. The Company will be required to appoint another manager without a conflict of interest to respond to complaints.
- vi. Ensure that any GBV issue warranting Police action is reported to the Police, the client and the World Bank immediately
- 18. Managers failing address ESHS or OHS incidents, or failing to report or comply with the GBV provisions may be subject to disciplinary measures, to be determined and enacted by the cCmpany's CEO, Managing Director or equivalent highest-ranking manager. Those measures may include:
 - i. Informal warning.
 - ii. Formal warning.
 - iii. Additional Training.
 - iv. Loss of up to one week's salary.
 - v. Suspension of employment (without payment of salary), for a minimum period of 1 month up to a maximum of 6 months.
 - vi. Termination of employment.
- 19. Ultimately, failure to effectively respond to ESHS, OHS, and GBV cases on the work site by the company's managers or CEO may provide grounds for legal actions by authorities.

I do hereby acknowledge that I have read the foregoing Manager's Code of Conduct, do agree to comply with the standards contained therein and understand my roles and responsibilities to prevent and respond to ESHS, OHS, and GBV requirements. I understand that any action inconsistent with this Manager's Code of Conduct or failure to act mandated by this Manager's Code of Conduct may result in disciplinary action.

Signature:		
Printed Name:		
Title:		
Date:		

Individual Code of Conduct

Implementing ESHS and OHS Standards

Preventing Gender Based Violence

I,	, acknowledge that adhering to environmental, social, health
and sa	fety (ESHS) standards, following the project's occupational health and safety (OHS)
requir	ements, and preventing Gender Based Violence (GBV) is important.

The Company considers that failure to follow ESHS and OHS standards, or to partake in activities constituting GBV—be it on the work site, the work site surroundings, at workers' camps, or the surrounding communities—constitute acts of gross misconduct and are therefore grounds for sanctions, penalties or potential termination of employment. Prosecution by the Police of those who commit GBV may be pursued if appropriate.

I agree that while working on the project I will:

- Consent to Police background check.
- Attend and actively partake in training courses related to ESHS, OHS, and GBV as requested by my employer.
- Will wear my personal protective equipment (PPE) at all times when at the work site or engaged in project related activities.
- Take all practical steps to implement the contractor's environmental and social management plan (C-ESMP).
- Implement the OHS Management Plan.
- Adhere to a zero-alcohol policy during work activities, and refrain from the use of narcotics or other substances which can impair faculties at all times.
- Treat women, children (persons under the age of 18), and men with respect regardless of race, color, language, religion, political or other opinion, national, ethnic or social origin, property, disability, birth or other status.
- Not use language or behavior towards women, children or men that is inappropriate, harassing, abusive, sexually provocative, demeaning or culturally inappropriate.
- Not sexually exploit or abuse project beneficiaries and members of the surrounding communities.
- Not engage in sexual harassment of work personnel and staff—for instance, making unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature is prohibited. E.g. looking somebody up and down; kissing, howling or smacking sounds; hanging around somebody; whistling and catcalls; in some instances, giving personal gifts.
- Not engage in sexual favors —for instance, making promises of favorable treatment (e.g. promotion), threats of unfavorable treatment (e.g. loss of job) or payments in kind or in cash, dependent on sexual acts—or other forms of humiliating, degrading or exploitative behavior.
- Not use prostitution in any form at any time.
- Not participate in sexual contact or activity with children under the age of 18—including grooming, or contact through digital media. Mistaken belief regarding the age of a child is not a defense. Consent from the child is also not a defense or excuse.

- Unless there is the full consent⁹ by all parties involved, I will not have sexual interactions with members of the surrounding communities. This includes relationships involving the withholding or promise of actual provision of benefit (monetary or non-monetary) to community members in exchange for sex (including prostitution). Such sexual activity is considered "non-consensual" within the scope of this Code.
- Consider reporting through the GRM or to my manager any suspected or actual GBV by a fellow worker, whether employed by my company or not, or any breaches of this Code of Conduct.

With regard to children under the age of 18:

- Bring to the attention of my manager the presence of any children on the construction site or engaged in hazardous activities.
- Wherever possible, ensure that another adult is present when working in the proximity of children.
- Not invite unaccompanied children unrelated to my family into my home, unless they are at immediate risk of injury or in physical danger.
- Not use any computers, mobile phones, video and digital cameras or any other medium to exploit or harass children or to access child pornography (see also "Use of children's images for work related purposes" below).
- Refrain from physical punishment or discipline of children.
- Refrain from hiring children for domestic or other labour below the minimum age of 14 unless national law specifies a higher age, or which places them at significant risk of injury.
- Comply with all relevant local legislation, including labour laws in relation to child labour and World Bank's safeguard policies on child labour and minimum age.
- Take appropriate caution when photographing or filming children (See Annex 2 for details).

Use of children's images for work related purposes

When photographing or filming a child for work related purposes, I must:

- Before photographing or filming a child, assess and endeavor to comply with local traditions or restrictions for reproducing personal images.
- Before photographing or filming a child, obtain informed consent from the child and a parent or guardian of the child. As part of this I must explain how the photograph or film will be used.
- Ensure photographs, films, videos and DVDs present children in a dignified and respectful manner and not in a vulnerable or submissive manner. Children should be adequately clothed and not in poses that could be seen as sexually suggestive.
- Ensure images are honest representations of the context and the facts.
- Ensure file labels do not reveal identifying information about a child when sending images electronically.

Sanctions

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⁹ **Consent** is defined as the informed choice underlying an individual's free and voluntary intention, acceptance or agreement to do something. No consent can be found when such acceptance or agreement is obtained using threats, force or other forms of coercion, abduction, fraud, deception, or misrepresentation. In accordance with the United Nations Convention on the Rights of the Child, the World Bank considers that consent cannot be given by children under the age of 18, even if national legislation of the country into which the Code of Conduct is introduced has a lower age. Mistaken belief regarding the age of the child and consent from the child is not a defense.

I understand that if I breach this Individual Code of Conduct, my employer will take disciplinary action which could include:

- 1. Informal warning.
- 2. Formal warning.
- 3. Additional Training.
- 4. Loss of up to one week's salary.
- 5. Suspension of employment (without payment of salary), for a minimum period of 1 month up to a maximum of 6 months.
- 6. Termination of employment.
- 7. Report to the Police if warranted.

I understand that it is my responsibility to ensure that the environmental, social, health and safety standards are met. That I will adhere to the occupational health and safety management plan. That I will avoid actions or behaviors that could be construed as GBV. Any such actions will be a breach this Individual Code of Conduct. I do hereby acknowledge that I have read the foregoing Individual Code of Conduct, do agree to comply with the standards contained therein and understand my roles and responsibilities to prevent and respond to ESHS, OHS, GBV issues. I understand that any action inconsistent with this Individual Code of Conduct or failure to act mandated by this Individual Code of Conduct may result in disciplinary action and may affect my ongoing employment.

Signature:	
Printed Name:	- <u></u>
Title:	- <u></u>
Date:	

GBV Action Plan

This GBV Action Plan outlines how the project will put in place the necessary protocols and mechanisms to minimize or eliminate GBV on the project, as well as to address any GBV issues that may arise. The following framework needs to be adapted to reflect the specific situation and implementation arrangements for each project.

The GBV Complaints Team

The project shall establish a 'GBV Complaints Team' (GCT). The GCT will include, as appropriate to the project, at least four representatives ('Focal Points') as follows:

- a. A safeguards specialist from the client;
- b. The occupational health and safety manager from the contractor¹⁰, or someone else tasked with the responsibility for addressing GBV with the time and seniority to devote to the position;
- c. The supervision consultant;
- d. A representative from a client approved service provider with experience in GBV—the 'GBV Service Provider' (GSP); and optionally,
- e. Members representing the local community, government, etc.

It will be the duty of the GCT with support from the management of the contractor(s) and consultant(s) to inform workers about the activities and responsibilities of the GCT. To effectively serve on the GCT, members must undergo training by the GBV Service Provider prior to the commencement of their assignment to ensure that they are sensitized on GBV.

The GCT will be required to:

- a. Approve any changes to the **GBV** elements of the **Codes of Conduct** contained in this document, with clearances from the client and the World Bank for any such changes.
- b. Prepare the **GBV** Action Plan reflecting the Codes of Conduct which includes:
 - i. GBV Allegation Procedures (See 4.2)
 - ii. Addressing GBV Complaints (See 4.3)
 - iii. Accountability Measures (See 4.4)
 - iv. An Awareness raising Strategy (See 4.6)
 - v. A **Response Protocol** (See 4.7)
- c. Obtain approval of the GBV Action Plan by the Contractor's management;
- d. Obtain client and World Bank clearances for the GBV Action Plan prior to full mobilization;
- e. Receive and monitor resolutions and sanctions regarding complaints received related to GBV associated with the project; and,
- f. Ensure that GBV statistics in the GRM are up to date and included in the regular project reports.

The GCT shall hold quarterly update meetings to discuss ways to strengthen resources and GBV support for employees and community members.

Making Complaints: GBV Allegation Procedures

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¹⁰ Where there are multiple contractors working on the project, each shall nominate a representative as appropriate.

All staff, volunteers, consultants and sub-contractors are encouraged to report suspected or actual GBV cases. Managers are required to report suspected or actual GBV cases as they have responsibilities to uphold company commitments and they hold their direct reports accountable for complying with the Individual Code of Conduct.

The project will provide information to employees and the community on how to report cases of GBV Code of Conduct breaches through the Grievance Redress Mechanism (GRM). The GCT will follow up on cases of GBV and Code of Conduct breaches reported through the GRM.

Addressing Complaints about GBV

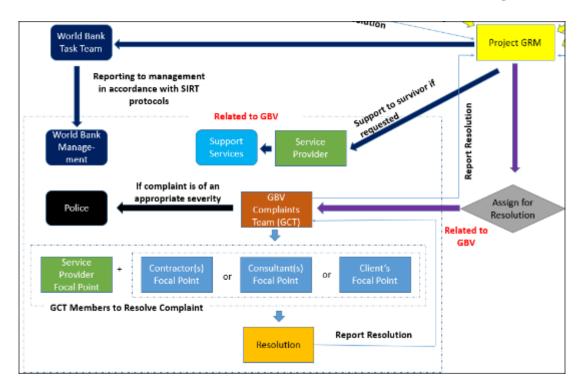
Each project needs to put in place appropriate protocols for addressing GBV complaints. The protocols will vary between projects based on local circumstances, but there are key principles which are required in all projects.

GRM

The project operates a GRM which is managed by a designated GRM operator with the project management unit or, ideally, an entity independent of the project implementation. The GRM must be designed to ensure that:

- i. Complaints can be made through different channels, such as the traditional local practices (e.g. village chiefs), online, phone, in-person, the local GBV Service Provider, the manager(s), or the Police.
- ii. Complaints should be able to be made in different ways such as online, via telephone or mail, or in person;
- iii. Anonymity should be ensured if the complainant so desires it, especially about GBV;

There needs to be a specific workflow for handling GBV complaints. The figure below illustrates the work flow adopted in 2017 for the Vanuatu Aviation Investment Project (VAIP).



If the complaint to the GRM is made by an GBV survivor, or on behalf of a survivor, the complainant will be directly referred to the GBV Service Provider to receive support services (if so desired) while the GCT investigates the complaint in parallel.

The World Bank requires that all complaints regarding GBV must immediately be reported to the World Bank task team by the GRM operator. These complaints may be referred to the World Bank management in accordance with the World Bank's reporting protocols.

The GRM shall only collect two items of data related to GBV—to be inferred from discussions with the complainant:

- i. The nature of the GBV; and,
- ii. To the best of the knowledge was the perpetrator associated with the project.

Additional information shall be gathered by the GBV Service Provider using their existing survivor support protocols. This information shall be confidential and not part of the GRM process.

The GRM operator will refer complaints related to GBV to the GCT to resolve them. In accordance with the GBV Action Plan, the GCT through the GBV Service Provider and Focal Point(s) will investigate the complaint and ultimately provide the GRM operator with a resolution to the complaint, or the Police if appropriate. The victim's confidentiality should also be kept in mind when reporting any incidences to the Police.

The GRM operator will, upon resolution, advise the complainant of the outcome, unless it was made anonymously.

GBV Service Provider

The GBV Service Provider is a local organization which has the trust of the local community, experience and ability to support survivors of GBV. They will be identified by the client during project preparation, if necessary with the support of the World Bank.

The client, the contractor(s) and consultant(s) must establish a working relationship with the GBV Service Provider, so that GBV cases can safely be referred to them. The GBV Service Provider will also provide support and guidance to the GBV Focal Points as necessary. The GBV Service Provider will have a representative on the GCT and be involved in resolving complaints related to GBV.

The contract for the GBV Service Provider shall include provision for financing costs around providing the necessary support to survivors.

GBV Complaints Team

The GCT is responsible for ensuring that GBV complaints are properly investigated and that appropriate sanctions are applied for any cases where sanctions are considered to be justified. The GCT is comprised of: (i) the GBV Service Provider; and, (ii) 'Focal Points' from the contractor(s), consultant(s) and client; and optionally, (iii) members of the local community, government, etc.

All the Focal Points on the GCT must be trained and empowered to resolve GBV issues. It is essential that all staff of the GRM and GCT understand the guiding principles and ethical requirement of dealing with survivors of GBV. All reports should be kept confidential and referred immediately to the GBV Service Provider represented on the GCT¹¹.

The GCT shall confirm that all complaints related to GBV have been: (i) referred to the client and the World Bank by the GRM operator; and, (ii) are referred to Police (or other authorities) for investigation if of appropriate severity. In GBV cases warranting Police action; and, (iii) management for further action.

The GCT shall consider all GBV complaints and agree on a plan for resolution. The appropriate Focal Point will be tasked with implementing the plan (i.e. issues with contractor's staff will be for the contractor to resolve; consultant's staff the consultant; and client's staff the client). The Focal Point will advise the GCT on resolution, including referral to the Police if necessary. They will be assisted by the GBV Service Provider as appropriate.

Accountability Measures

All reports of GBV shall be handled in a confidential manner to protect the rights of all involved. The client, contractor and consultant must maintain the confidentiality of employees who notify any acts or threats of violence, and of any employees accused of engaging in any acts or threats of violence (unless a breach of confidentiality is required to protect persons or property from serious harm or where required by law). The contractor and consultant must prohibit discrimination or adverse action

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¹¹ Survivors of GBV may need access to Police, justice, health, psychosocial, safe shelter and livelihood services to begin on a path of healing from their experience of violence.

against an employee because of survivor's disclosure, experience or perceived experience of GBV (see Annex 1 for examples of actions to maintain accountability).

To ensure that survivors feel confident to disclose their experience of GBV, they can report cases of GBV through multiple channels such as: (i) online, (ii) phone, (iii) in-person, (iv) the local GBV Service Provider, (v) the manager(s), (vi) village councils; or, (vii) the Police. To ensure confidentiality, only the GBV Service Provider will be privy to information regarding the survivor. The GCT will be the primary point of contact for information and follow up regarding the perpetrator.

Monitoring and Evaluation

The GRM is to notify the client and the World Bank immediately of any complaints related to GBV.

The GCT must monitor the follow up of cases that have been reported and maintain all reported cases in a confidential and secure location. Monitoring must collect the number of cases that have been reported and the share of them that are being managed by Police, NGOs etc.

These statistics shall be reported to the GRM and the Supervision Engineer for inclusion in their reporting.

Awareness-raising Strategy

It is important to create an Awareness-raising Strategy with activities aimed to sensitize employees on GBV on the work site and its related risks, provisions of the GBV Codes of Conduct, and GBV Allegation Procedures, Accountability Measures and Response Protocol. The strategy will be accompanied by a timeline, indicating the various sensitization activities through which the strategy will be implemented and the related (expected) delivery dates. Awareness-raising activities should be linked with trainings provided by the GBV Service Provider.

Response Protocol

The GCT will be responsible for developing a written response¹² protocol to meet the project requirements, in accordance to national laws and protocols. The response protocol must include:

- i. Mechanisms to notify and respond to perpetrators in the workplace;
- ii. The GRM process to ensure competent and confidential response to disclosures of GBV, and;
- iii. A referral pathway to refer survivors to appropriate services (See 4.8 Survivor Support Measures below).

The contractor(s), consultant(s) and client shall encourage notification through the GRM channels from employees and community members about perpetrators in the workplace through awareness raising activities. An employee who discloses a case of sexual harassment in the workplace shall be referred to the GRM for reporting to seek services.

Through the GCT, the companies and client shall oversee the investigation of these grievances, ensuring procedural fairness for the accused, and within the local laws. If an employee has breached

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¹² Develop appropriate protocol for written recording of GBV issues raised in case the notes are subpoenaed. Develop processes for record keeping including activities undertaken by the GCT.

the Code of Conduct, the employer will take appropriate action which could include:

- i. Undertake disciplinary action up in accordance with sanctions in the GBV Codes of Conduct (see Section 4.9);
- ii. Report the perpetrator to the Police as per local legal paradigms; and/or
- iii. If feasible, provide or facilitate counselling for the perpetrator.

Survivor Support Measures

It is essential to appropriately respond to the survivor's complaint by respecting the survivor's choices to minimize the potential for re-traumatization and further violence against the survivor.

Any survivor will receive care regardless of whether the perpetrator is associated with the project will receive support/ The support will be provided by the GBV Service Provider—including medical and psychosocial support, emergency accommodation, transport fees necessary to receive services, security including Police protection and livelihood support—by facilitating contact and coordination with these services. See Annex 1 for examples of the types of support which could be considered under the project.

The contract with the GBV Service Provider shall explicitly detail the services to be provided, and how the associated costs shall be financed by the project.

If the survivor is an employee of the contractor(s), consultant(s) or client, to ensure the safety of the survivor, and the workplace in general, the client, contractor or consultant, in consultation with the survivor, will assess the risk of ongoing abuse to the survivor and in the workplace. Reasonable adjustments will be made to the survivor's work schedule and work environment as deemed necessary (see Annex 1 for examples of safety measures). The employer will provide adequate leave to survivors seeking services after experiencing violence (see Annex 1 for details).

Sanctions

In accordance with the Code of Conduct, any employee confirmed as a GBV perpetrator shall be considered for disciplinary measures in line with sanctions and practices as agreed in the Individual Code of Conduct. Potential Sanctions to employees who are perpetrators of GBV include:

- i. Informal warning
- ii. Formal warning
- iii. Additional Training
- iv. Loss of up to one week's salary.
- v. Suspension of employment (without payment of salary), for a minimum period of 1 month up to a maximum of 6 months.
- vi. Termination of employment.
- vii. Referral to the Police or other authorities as warranted.

It is important to note that, for each case, disciplinary sanctions are intended to be part of a process that is entirely internal to the employer, is placed under the full control and responsibility of its managers, and is conducted in accordance with the applicable national labour legislation.

Such process is expected to be fully independent from any official investigation that competent authorities (e.g. Police) may decide to conduct in relationship to the same case, and in accordance with the applicable national law. Similarly, internal disciplinary measures that the employer's managers may decide to enact are meant to be separate from any charges or sanctions that the official investigation may result into (e.g. monetary fines, detention etc.).

Annex 1 - Potential Procedures for Addressing GBV

Accountability Measures to maintain confidentiality can be achieved through the following actions:

- 1. Inform all employees that confidentiality of GBV survivors' personal information is of utmost importance.
- 2. Provide the GCT with training on empathetic and non-judgmental listening.
- 3. Take disciplinary action, including and up to dismissal, against those who breach survivor's confidentiality (this is unless a breach of confidentiality is necessary to protect the survivor or another person from serious harm, or where required by law).

GBV Allegation Procedures should specify:

- 1. Who survivors can seek information and assistance from.
- 2. The process for community members and employees to lodge a complaint through the GRM should there be alleged GBV.
- 3. The mechanism for how community members and employees can escalate a request for support or notification of violence if the process for reporting is ineffective due to unavailability or non-responsiveness, or if the employee's concern in not resolved.

Financial and Other Supports to survivors can include:

- 1. No/low interest loans.
- 2. Salary advances.
- 3. Direct payment of medical costs.
- 4. Coverage of legal costs specifically related to the incident
- 5. Coverage of all medical costs related specifically to the incident.
- 6. Upfront payments for medical costs to later be recouped from the employee's health insurance.
- 7. Providing or facilitating access to childcare.
- 8. Providing security upgrades to the employee's home.
- 9. Providing safe transportation to access support services or to and from accommodation.

Based on the rights, needs and wishes of the survivor, survivor support measures to ensure the safety of the survivor who is an employee can include¹³:

- 1. Changing the perpetrator or survivor's span of hours or pattern of hours and/or shift patterns.
- 2. Redesigning or changing the perpetrator or survivor's duties.
- 3. Changing the survivor's telephone number or email address to avoid harassing contact.
- 4. Relocating the survivor or perpetrator to another work site/ alternative premises.
- 5. Providing safe transportation to and from work for a specified period.
- 6. Supporting the survivor to apply for an Interim Protection Order or referring them to appropriate support.
- 7. Taking any other appropriate measures including those available under existing provisions for family friendly and flexible work arrangements.

Leave options for survivors that are employees can include:

1. An employee experiencing sexual harassment should be able to request paid special leave to attend

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¹³ It is critical that a survivor centered approach be adopted. The survivor should be fully involved in the decision making. Except for exceptional circumstances the perpetrator should be required to take appropriate actions to accommodate the survivor (e.g. move, change hours, etc.), rather than the survivor changing.

- medical or psychosocial appointments, legal proceedings, and relocation to safe accommodation among other services that may be needed.
- 2. An employee who supports a person experiencing sexual harassment may take care givers leave, including but not limited to accompanying them to court or hospital, or to take care of children.
- 3. Employees who are employed in a casual capacity may request unpaid special leave or unpaid care givers leave to undertake the activities described above.
- 4. The amount of leave provided will be determine by the individual's situation through consultations with the employee, the management and the GCT where appropriate.

Potential Sanctions to employees who are perpetrators of GBV include:

- 1. Informal warning
- 2. Formal warning
- 3. Additional Training
- 4. Loss of up to one week's salary.
- 5. Suspension of employment (without payment of salary), for a minimum period of 1 month up to a maximum of 6 months.
- 6. Termination of employment.

Referral to the Police or other authorities as warranted.

Appendix E: Safeguard Supervision for the SIRAP Malaita road works

General

In order to prevent harm and nuisances on local communities, and to minimize the impacts on the environment during the construction and operation of the SIRAP Project on Malaita, the following plan has been prepared which should be adhered to by all Contractors and his employees:

- The Environmental and Social Management Framework (ESMF) for Malaita including site specific measures in Appendix D;
- The mitigation measures included in tender and contract documents;
- The specifications, procedures, and best practices included in the subproject ESMPs. These
 specifications will complement any technical specifications included in the work quantities
 and the requirements of any SIG regulations and standards.

Objective of the Assignment

The Consultant is to provide professional technical services ("the Services") to help ensure effective implementation of the Environmental and Social Management Plan (ESMP) during the SIRAP works.

In order to achieve the goal of minimizing the negative environmental and social impacts of the project, the ESMP will be integrated in the design documents for SIRAP HIR, and in the technical specifications and contract documents. It will need to be closely followed and implemented by the contractors. The implementation of the ESMP will therefore involve four parties:

- The *National Safeguards Specialist (NSS)* is the person responsible for overall coordination of ESMP implementation. This person will be appointed directly by PMU.
- The *Contractor's Safeguard Specialist (CSS)* responsible for implementing the ESMP and other construction related environmental and safety issues.
- The Construction Supervision Engineers (CSE) who are responsible for supervising and monitoring all construction activities and for ensuring that contractors comply with the requirements of the contracts and the EMP. The CSE will include a Supervision Safeguard Specialist (SSS); and,
- A Client's International Safeguard Specialist, who provide support to the NSS for oversight of ESMP implementation throughout the works.

This Terms of Reference is for the **Supervision Safeguard Specialist (SSS)** to be part of the Construction Supervision Engineers (CSE).

Scope of Services:

The general services to be provided by the SSS are to inspect, monitor and audit the construction activities¹⁴ to ensure that mitigation measures adopted in the ESMP are properly implemented, and that the negative environmental and social impacts of the project are minimized.

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¹⁴ The term 'construction activities' in this TOR pertains to all aspects related to the SIRAP Malaita Works during the construction phase including, but not limited to, all construction sites, permanent and temporary camps, off-site activities (disposal sites, borrow pits), all associated facilities (crushing plants, asphalt plants,

The Contractor has the responsibility for ensuring compliance with the project ESMP and contract conditions while undertaking the works. This is overseen by the SSS. The SSS is therefore to be an independent monitor to ensure compliance with the ESMP and to ensure adequate performance of the Contractors on environmental issues.

The SSS will inspect, monitor and carry out environmental review of all road and bridge contracts packages and lots. The SSS shall have extensive knowledge and experience in environmental supervision, monitoring and auditing to provide independent, objective and professional advice to the client on the environmental performance of the project. The SSS team leader shall be familiar with the project works through review of the relevant reports, including the EMP and any development consents as well as project technical specifications and contract documents.

As part of the CSE, the SSS is expected to perform the following duties:

Phase I: Preparation

The objective of Phase I is to lay the groundwork for the successful execution of the project. In this phase, the SSS shall: (i) review the ESMP, project designs and technical specifications and confirm that there have been no major omissions of mitigation measures; (ii) prepare a supervision work plan for ESMP monitoring including identification of key project milestones which will require intensive monitoring and in-country presence of SSS; and, (iv) develop and execute a training program for all involved in construction activities.

The main tasks in this phase are:

Review of Project Documents: The SSS shall review the ESMP, project designs and technical specifications and confirm in writing that there have been no major omissions of mitigation measures. If any issues are identified, the SSS shall propose to the NSS updates to the ESMP and the design and technical specifications to address these issues. Once approved by NSS, the SSS shall update the ESMP.

<u>Environmental Supervision Checklist:</u> The SSS shall establish a comprehensive checklist which will be used during the construction of the project to monitor the contractor's performance. This shall cover major aspects of the project, required mitigation/control measures and their implementation schedule.

<u>Log-Book</u>: The SSS shall keep a log-book of each and every circumstance or change of circumstances which may affect the environmental impact assessment and non-compliance with the recommendations made by the SSS to remediate the non-compliance. The log-book shall be kept readily available for inspection by all persons assisting in the supervision of the implementation of the recommendations of the ESMP and Contract. The NSS shall verify the log-book as part of his environmental audit.

maintenance yards), access roads, traffic and disturbances (dust, noise) in local roads, and areas of impact away from the project site. The ESMP of the project contain a full description of these activities.

<u>Environmental Training:</u> The SSS shall design and execute a comprehensive training program for all actors: Supervision Engineers, NSS, Contractor's CSSs (and workers as part of the trainings given to the CSS), on the environmental requirements of the project, and how they will be supervised, monitored and audited, giving particular attention to:

- **ESMP:** The requirements of the ESMP, the agreed environmental monitoring checklist, the environmental monitoring form, how non-compliance with the ESMP will be handled, and all other key issues shall be covered. Particular attention will be paid to the specific provisions in each contract's technical specifications indicating how the ESMP is to be complied with;
- **Health and Safety:** The health and safety requirements of the project shall be clearly identified and communicated with the Contractors and NSS (included in environmental specifications for contractors).

At the conclusion of the training Contractors will also sign a statement acknowledging their awareness of the environmental regulations, the ESMP, the compliance framework, and health and safety obligations. The CSS shall sign a similar statement confirming their understanding of the supervision responsibilities. This shall be provided to PMU and the World Bank

Phase II: Supervision of Construction Activities

On behalf of the NSS and the Chief Supervision Engineer, the SSS will:

- Review, and inspect in an independent, objective and professional manner in all aspects of the implementation of the ESMP;
- Carry out random monitoring checks, and review on records prepared by the Contractor's CSS;
- Conduct regular site inspections;
- Review the status of implementation of environmental protection measures against the ESMP and contract documents;
- Review the effectiveness of environmental mitigation measures and project environmental performance;
- As needed, review the environmental acceptability of the construction methodology (both temporary and permanent works), relevant design plans and submissions. Where necessary, the SSS shall seek and recommend the least environmental impact alternative in consultation with the designer, the Contractor(s), and PMU;
- Verify the investigation results of any non-compliance of the environmental quality performance and the effectiveness of corrective measures; and
- Provide regular feedback audit results to NSS and CSS according to the procedures of noncompliance in the ESMP;
- Provide training programs at minimum six monthly intervals and every time there are new workers or new Contractors coming into the site, including CSS and PMU staff, to appraise them of issues identified and how to improve environmental compliance;
- Instruct the Contractor(s) to take remedial actions within a specified timeframe, and carry out additional monitoring, if required, according to the contractual requirements and procedures in the event of non-compliances or complaints;
- Instruct the Contractor(s) to take actions to reduce impacts and follow the required ESMP procedures in case of non-compliance / discrepancies identified;
- Instruct the Contractor(s) to stop activities which generate adverse impacts, and/or when the Contractor(s) fails to implement the EMP requirements / remedial actions instructed by the SES or the EMC.

Review of Site CESMP: To ensure consistency across the project, the SSS shall provide the final review and recommend clearance (following approval from World Bank) of the CESMP including all sub plans. Where these plans are found not to comply with the ESMP the SSS shall work with the CSS and Contractor to establish a suitable solution.

<u>Site Inspections</u>: The SSS shall closely audit the construction activities through regular site inspections accomplished through daily site visits, walks and visual inspections to identify areas of potential environmental problems and concerns. As noted in footnote 1 of this TOR, the area of inspection should cover both the construction areas and the environment outside the site area that could be affected, directly or indirectly, by the contractor's activities.

Inspections should be done independently from the Contractor's staff. It is expected that the SSS shall have their own hand held and portable monitoring equipment such as cameras, transport and other resources. Where definitive monitoring is necessary to resolve contentious issues or to impose penalties, the SSS may contract third parties to carry out specific monitoring at the locations under review.

Where there is infringement of technical specifications, or condition of contracts, or non compliance with the ESMP, the SSS shall be immediately inform Contractor's Chief Engineer, Supervision Chief Engineer and NSS. The SSS shall also report all infringements to the PMU as part of the monthly reporting.

Regular joint environmental site inspections (e.g. weekly) should be organized by the SSS and CSS, with participation from the Contractor's Environmental Officer (DEO). These should be used as an opportunity for the SSS to further train the CSS and Contractor's staff.

SSS field engineer's log-book shall be kept readily available for inspection by all persons assisting in project management, including the Independent Monitoring consultant

The SSS shall also regularly review the records of the contractors to ensure that they are up to date, factual and meet the EMP reporting requirements (e.g. environmental complaint monitoring records).

<u>Complaints</u>: Complaints will be received by the Contractor's Site Office from local residents with regard to environmental infractions such as noise, dust, traffic safety, etc. The Contractor's Chief Engineer or his deputy, and the DEO shall be responsible for processing, addressing or reaching solutions for complaints brought to them. The SSS shall be provided with a copy of these complaints and shall confirm that they are properly addressed by the Contractors in the same manner as incidents identified during site inspections. The SSS shall ensure that these complaints are logged into the SIRAP GRM

<u>Unforeseen Impacts</u>: In the event that an incident arises which was not foreseen in the ESMP, the SSS shall work closely with the CSS, the Contractors, and the NSS to confirm satisfactory resolution to the incident. The SSS shall then update the ESMP and the implementation guidelines, training the Contractors' staff accordingly.

<u>Monthly Payments</u>: The SSS shall confirm the monthly payments for environmentally related activities as recommended by the SSS to the client.

<u>Site Restoration and Landscaping</u>: The SSS shall closely monitor all activities with regard to site restoration and landscaping in areas such as borrow pits, quarries, camps, crushing plants, etc. to ensure that the activities are done to an appropriate and acceptable standard. The SSS will agree with the Contractor on a Site Decommissioning and Restoration plan to be implemented before the completion of the construction of the access road and bridges.

<u>Project Initiation and Staffing</u>: It is anticipated that the CSS and the SSS, will be mobilized one month before the start of the construction activities. The one month start up time will be utilized by the SSS to review and familiarize itself with the project, the project design, the technical specifications, contract documents, the ESMP and other project relevant documents and reports. Following the review, the SSS will prepare a brief report on the potential issues and challenges arising from the implementation of the ESMP and the condition of contracts and make recommendations to the PMU about how best to improve the implementation of the ESMP.

The SSS is expected to be mobilized at the beginning of the contract, to prepare the necessary guidelines, documentation, training, etc.

Reporting: As a minimum the SSS shall prepare the following written reports:

- Weekly report of non-compliance issues
- Summary monthly report covering key issues and findings from reviewing and supervision activities
- Consolidated summary report from contractor's monthly report
- The SSS shall also collect and report on data as requested by the PMU.

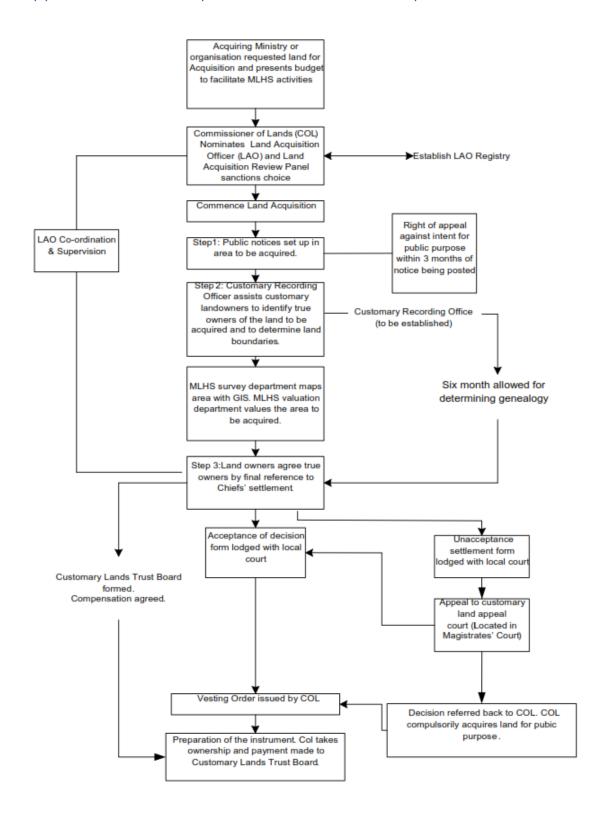
At the end of the project the SSS shall prepare a final report summarizing the key findings from their work, the number of infringements, resolutions, *etc.* as well as advice and guidance for how such assignments should be conducted in the future.

During the course of the project the SSS shall provide briefings as requested by the PMU, environmental agencies, the World Bank and MID on the project progress, incidents, and other issues associated with environmental management and supervision. As a minimum these are expected to be at six-monthly intervals.

Appendix F: Outline of Land Acquisition and Resettlement Framework (LARF)

- A. Executive Summary
- **B.** Project Description
- C. Scope of Land Acquisition and Resettlement
- D. Socio-economic Information and Profile
- E. Information Disclosure, Consultation, and Participation
- F. Grievance Redress Mechanisms
- G. Legal Framework
- H. Entitlements, Assistance and Benefits
- I. Relocation of Housing and Settlements
- J. Income Restoration and Rehabilitation
- K. Resettlement Budget and Financing Plan
- L. Institutional Arrangements
- M. Implementation Schedule
- N. Monitoring and Reporting

Appendix G: MID Proposed Modified Land Acquisition Process



Appendix K: UXO Response Plan

UNEXPLODED ORDNANCE CLEARANCE

Description

This work shall consist of the detection and disposal of unexploded ordnance (UXO) that exist within the confines of the site and the certification that the entire site is free from contamination and is safe for all construction operations. The work shall include the following activities:

- (i) Detailed Contamination Survey
- (ii) Detection and Disposal of UXO

The Contractor shall carry out all necessary UXO detection and disposal and shall carry out such checks as shall be necessary to enable him to take full responsibility for safety from the risk of UXO over the whole area of the Site and for all construction operations.

General Requirements

Standards

The Sub-Clauses of this plan relating to the detection and disposal of UXO are derived from standard peace time range area clearance procedures typically in use by NATO military forces with modifications drawn from experience in the Indochina region. The procedures and methodology recommended by the United States Army Corps of Engineers for remediation of formerly used military sites were also taken into account and the resultant procedures closely follow best international practice for commercial activity in this field.

Limits of Work

Searching to remove UXO is required to provide a safe working environment for road construction. Clearance is required along the route alignment that is to be cleared of UXO to an overall width of 5m outside the limit of physical works on each side of the project roads and/or water main, the depth of any construction work is anticipated to be a maximum of 2m. This comprises a civil works area where the road/watermain will be constructed, plus a safe working zone added to the outer peripheries of the civil works area to provide reasonable safe turning and working room for plant and construction vehicles.

The complete width as defined in these specifications including any existing trafficked road formation, with the exception of intact pavement sections, is to be searched by metal detector using UXO area clearance techniques.

The complete width of 10m outside the limits of physical works on each side of the project roads, including any existing trafficked road formation together with all paved sections, is to be swept by magnetometer.

Additional searching for UXO may be required outside of the right-of-way to allow access to resource areas, camp sites, construction lay downs, bridge abutments and approaches, etc.

The limits of clearance required along the route will be determined from the results of the detailed contamination survey carried out in accordance with the provisions of sub-section 1.2.2 of this plan and as approved by the Engineer.

Areas of Non-Original Soil

Areas of non-original soil may exist containing UXO of indeterminate size at indeterminate depth. The maximum cut depth will be limited by the capability of the search equipment in geologically reactive soil. Where earthworks are to occur below 30 cm in such areas, (detection performance depth for BLU 26/36 or equivalent) then complete UXO removal can only be achieved by successive search then-cut techniques. During initial searches the Contractor will be required to record and report on such areas to ensure that the required search-then-cut process is applied later in conjunction with construction.

Clearance Performance Requirements

Searches are to comprise a 100% area sweep by metal detector to remove shallow items, followed by a magnetometer search. Magnetometer searching is to be conducted at no greater than 1 metre lane separation.

Searches are to achieve the removal of all UXO within the specified size/depth capacity of the search equipment. All areas completed are to be certified free of UXO to within these limitations.

Contractor's Nominated Ordnance Expert

The Contractor shall nominate and provide an Ordnance Expert, who shall have appropriate internationally recognised qualifications or appropriate verifiable experience in its own or other countries, acceptable to the Engineer. It will be the sole responsibility of the Contractor's Ordnance Expert to declare each area of the site safe for construction operations and no construction activities shall be carried out in any area until this has been done. The Ordnance Expert will advise separately on works required 'within' and 'outside' the areas with UXO.

Staffing

Personnel involved in UXO clearance must satisfy the following criteria:

- (i) staff supervising UXO searching must have qualifications and experience commensurate with the United Nations Standards; and
- (ii) staff supervising magnetometer survey or conducting Quality Control must have received formal recognised training on and have field experience in magnetometer use; and
- (iii) staff must have received a formal course providing them as a minimum, with instruction on UXO recognition, metal detector use, UXO excavation and first aid.

UXO Disposal

The Contractor will be responsible for the safe disposal of all UXO recovered. Where collateral property damage is likely to occur as a result of disposal activity, the Contractor will be required to first advise the Engineer before proceeding.

Explosives

The Contractor will be responsible for the supply, storage and security of all explosives required for UXO disposal and their use will conform to the requirements of internationally recognised Specifications.

Compensation

In the course of clearance operations it may be necessary to damage crops, remove fences etc. The Contractor will be required to notify the Engineer in writing with a copy to the Employer prior to taking any action that may cause damage resulting in demands for compensation being presented.

Medical and Emergency Evacuation

The Contractor is required to provide the facilities and arrangements as defined in sub-clause 3.1 b) of these Specifications.

Government Registration and Liaison

The Contractor will be required to demonstrate that it possesses formal registration by the relevant regulatory authorities in the country prior to commencing any site works.

In addition the Contractor will be required to secure the necessary approvals and clearances from the appropriate Government Department enabling it to carry out UXO works in the country.

The Contractor shall maintain close liaison at all times with the appropriate authorities in the country, particularly those engaged in the ordnance clearance operations, and shall cooperate with them, particularly in the disposal of unexploded ordnance.

Equipment Requirements

UXO Detection

The Contractor is required to nominate the search instruments to be used for the UXO clearance task. Search instruments must be capable of operating in the conditions prevalent in the country.

The proposed metal detectors must be capable of confidently detecting the following when operating under the expected conditions:

- (i) projectiles 20 mm HE or items of equivalent detectability to a depth of 25 cm; and
- (ii) BLU 26/36 or items of equivalent detectability to a depth of 30 cm.

The proposed magnetometers must be capable of confidently detecting 81mm HE Mortar Bombs or items of equivalent detectability, to a depth of 1.25 metres in low magnetic noise conditions and to 0.75 metres in areas of high magnetic background noise.

The Contractor is required to provide evidence constituting an independent and objective verification of proposed instrument capability. Instrument capability will be tested and approved by the Engineer prior to its use on site. Further performance audits will be conducted during contract execution.

Provision of Equipment to the Engineer

The provision of equipment, manpower and assistance to the Engineer for Audit checking of the Contractor's work, prior to endorsement of any certificate shall be the responsibility of the Contractor, and the quantities of equipment, manpower and assistance shall be such as to be compatible with planned rates of construction progress.

Operation Requirements

Method Statement and Programme

Within 28 days from the issue of the Notice to Proceed the Contractor shall submit to the Engineer a detailed method statement for the de-mining and UXO clearance works. The method statement incorporating a detailed, resourced programme to ensure that all areas within the project site are safe, to internationally accepted standards, for construction operations shall include:

- (i) intended procedures for the clearance;
- (ii) work plans showing estimated time schedules;
- (iii) clearance team structure;
- (iv) type of equipment proposed;
- (v) quality control programme.

The Programme shall be revised and submitted to the Engineer at monthly intervals throughout the contract period and shall be adhered to whenever possible.

Detailed Contamination Survey

Prior to any mine and UXO clearance operations being conducted the Contractor will be required to carry out a detailed contamination survey of the Site to determine the extent of the mine and UXO clearance operations required. Survey and delineation of UXO contaminated zones will be carried out in accordance with the provisions of this plan and shall consist of 100% metal detector searches on 2 metre wide cross sections over the full width as defined in the Special Provisions at 100 metre intervals along the centreline of the alignment. Magnetometer searches are not required.

Positioning

To enable accurate positioning and recording of search areas within the defined limits, the Contractor will be required to geodetically survey and mark the new road centre line. The outer boundary limits of clearance work, measured from the surveyed centre line, may then be located and marked.

The limits of the construction support areas requiring clearance will be defined by the Contractor. The boundaries of all areas cleared of UXO must be recorded and marked by semi-permanent means to facilitate subsequent identification during construction.

Contractor's Quality Control and Certification

The Contractor is required to include in its Method Statement as required under sub-clause 3.1 d) of these Specifications a formal Quality Control Programme. Quality Control surveys constituting a minimum 10% of the searched area are required.

The control areas are to be searched initially by metal detector followed by a magnetometer search.

Control areas and results are to be recorded and reported by formal log. Log sheets are to be personally signed off by the Contractor's Ordnance Expert and are to be available for examination by the Engineer.

At least seven days before the Contractor intends to enter any area of the site to commence construction works, the Ordnance Expert shall submit, to the Engineer, his certificate declaring the area concerned to be safe for all intended construction operations. The certificate shall clearly define the area concerned and shall be supported by the log sheets that will give details of the types of survey carried out and the classes and methods of disposal of the various UXO encountered.

Audit of Cleared Areas

The Engineer may perform a formal 10% check of UXO cleared areas. These percentages may be increased at his discretion.

If UXO are located during these checks, then a re-search at the Contractor's cost will be required. Finds triggering re-searching are either:

- (i) one BLU 26/36 or metallic item of equivalent detectability per 10% of grid will require re-searching for UXO in that grid; or
- (ii) three 20mm rounds or metallic items of equivalent detectability per 10% of grid will require a research of that grid.

When satisfied, the Engineer shall endorse the Contractor's Ordnance Expert's certificate. The Contractor shall not enter the area of the site concerned until such endorsement has been obtained. Such endorsement shall not relieve the Contractor of any of his responsibilities under the Contract.

Before providing such endorsement, the Engineer shall be entitled to consult the nationally recognised authority for UXO clearance in respect of the thoroughness of the ordnance search, and shall be entitled to withhold endorsement if so advised.

Measurement and Payment

Detailed Contamination Survey for minefields shall be measured by square metre of area surveyed and recorded in accordance with these Specifications.

Detailed Contamination Survey for UXO shall be measured by kilometre of alignment surveyed and recorded in accordance with these Specifications.

Mine Detection shall be measured by square metre of site approved for clearance as determined by the results of the Detailed Contamination Survey and certified and endorsed as cleared in accordance with these Specifications.

UXO Detection shall be measured by Hectare of site approved for clearance as determined by the results of the Detailed Contamination.